Citizens receiving home care services from a home support worker [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit:%

	<b>Year</b> 2021	Year 2018	<b>Year</b> 2015	<b>Year</b> 2012
Province				
New Brunswick	86.1	91.1	91.6	90.7
Health zones				
Zone 1 - Moncton and South-East Area	68.7	76.0	82.6	81.5
Zone 2 - Fundy Shore and Saint John Area	S	n/a	n/a	S
Zone 3 - Fredericton and River Valley Area	S	S	S	S
Zone 4 - Madawaska and North-West Area	87.2	93.0	97.5	89.9
Zone 5 - Restigouche Area	90.0	87.8	89.6	87.5
Zone 6 - Bathurst and Acadian Peninsula Area	90.9	95.3	94.8	96.4
Zone 7 - Miramichi Area	91.7	92.7	S	92.7
Communities				
Bathurst, Beresford, Petit-Rocher Area	91.0	96.9	94.0	93.2
Bouctouche, Richibucto, Saint-Antoine Area	86.9	93.5	87.9	S
Campbellton, Atholville, Tide Head Area	89.3	85.4	S	S
Caraquet, Paquetville, Bertrand Area	86.7	90.2	S	100.0
Dalhousie, Balmoral, Belledune Area	90.9	S	S	S
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	n/a	n/a	n/a	n/a
Edmundston, Rivière-Verte, Lac Baker Area	90.7	95.6	97.0	91.8
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	S	n/a	n/a
Fredericton	S	S	n/a	n/a



Grand Bay-Westfield, Westfield, Greenwich Area	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
	n/a	n/a	n/a	n/a
Grand Falls, Saint-Léonard, Drummond Area	81.2	88.2	97.8	84.2
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	n/a	n/a
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	n/a	n/a
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	S	S	S	S
Nackawic, McAdam, Canterbury Area	n/a	n/a	n/a	n/a
Neguac, Alnwick, Esgenoopetitj Area	91.6	S	S	91.2
New Maryland, Kingsclear, Lincoln Area	n/a	n/a	S	n/a
Oromocto, Gagetown, Fredericton Junction Area	n/a	S	n/a	n/a
Perth-Andover, Plaster Rock, Tobique Area	S	S	n/a	S
Quispamsis, Rothesay, Hampton Area	n/a	n/a	n/a	n/a
Riverview and Coverdale	S	n/a	S	n/a
Sackville, Dorchester, Port Elgin Area	n/a	n/a	n/a	n/a
Saint John, Simonds and Musquash	S	n/a	n/a	S
Salisbury and Petitcodiac	n/a	n/a	n/a	n/a
Shediac, Beaubassin East and Cap-Pelé	S	97.4	96.9	S
Shippagan, Lamèque, Inkerman Area	91.1	95.6	97.1	97.0
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	n/a	n/a
St. Stephen, Saint Andrews, Campobello Island Area	n/a	n/a	n/a	n/a
Sussex, Norton, Sussex Corner Area	n/a	n/a	n/a	n/a
Tracadie and Saint-Isidore	93.2	95.9	93.0	100.0

# Age



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
18-64	83.0	89.7	90.3	91.7
65 and over	87.4	91.7	92.1	89.8
Gender				
Female	86.0	91.9	90.7	89.7
Male	86.3	89.3	93.7	93.1
Language				
Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	86.1	91.1	91.6	90.7
Indigenous identity				
Indigenous	S	S	S	S
Non-Indigenous	87.0	91.3	91.6	90.2
Education level				
High school or less	87.6	92.4	91.4	90.8
Postsecondary	79.1	83.4	95.1	89.7
Household income				
Less than \$25,000	86.1	90.9	91.7	91.0
\$25,000 to less than \$60,000	87.2	94.1	95.9	88.7
\$60,000 or more	S	S	S	S



## About

This indicator is the percentage of citizens receiving home care services from a home support worker [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who have a preference for services in French. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

#### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit % NBHC code HS\_LOS05\_3

#### Caption

n/a = Not applicable / not available S = Data suppressed due to confidentiality requirements and/or small sample size