

## Citizens receiving home care services from a home support worker who reported that it was very easy to fill out all the necessary paperwork before they started receiving services

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	31.9	26.4	23.1
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	34.3	28.3	23.1
Zone 2 - Fundy Shore and Saint John Area	39.8	32.9	28.8
Zone 3 - Fredericton and River Valley Area	34.8	28.1	29.5
Zone 4 - Madawaska and North-West Area	17.6	11.6	12.8
Zone 5 - Restigouche Area	33.7	23.8	22.0
Zone 6 - Bathurst and Acadian Peninsula Area	21.9	21.4	16.9
Zone 7 - Miramichi Area	30.1	29.5	15.3
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	31.1	24.5	16.0
Bouctouche, Richibucto, Saint-Antoine Area	40.9	22.3	16.9
Campbellton, Atholville, Tide Head Area	33.7	18.8	25.5
Caraquet, Paquetville, Bertrand Area	16.2	17.8	22.1
Dalhousie, Balmoral, Belledune Area	33.8	27.5	19.0
Dieppe and Memramcook	29.0	33.8	S
Douglas, Saint Marys, Doaktown Area	28.8	26.7	37.1
Edmundston, Rivière-Verte, Lac Baker Area	16.1	11.5	13.1
Florenceville-Bristol, Woodstock, Wakefield Area	36.6	20.3	24.9
Fredericton	32.7	27.5	36.6

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	18.8	11.4	14.7
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	50.4	25.0	22.5
Miramichi, Rogersville, Blackville Area	32.4	35.0	18.4
Moncton	36.4	34.9	29.5
Nackawic, McAdam, Canterbury Area	30.7	32.3	S
Neguac, Alnwick, Esgenoopetitj Area	18.3	18.3	S
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	26.3	31.0	31.2
Quispamsis, Rothesay, Hampton Area	29.4	22.4	20.5
Riverview and Coverdale	32.3	30.6	34.0
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	40.6	34.8	29.7
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	31.5	22.0	S
Shippagan, Lamèque, Inkerman Area	11.5	26.8	19.1
St. George, Grand Manan, Blacks Harbour Area	55.0	37.0	23.0
St. Stephen, Saint Andrews, Campobello Island Area	43.4	36.9	27.1
Sussex, Norton, Sussex Corner Area	37.1	29.4	35.9
Tracadie and Saint-Isidore	17.7	10.8	S

## Age

	Year 2018	Year 2015	Year 2012
18-64	31.3	26.2	22.7
65 and over	32.2	26.6	23.3
<b>Gender</b>			
Female	32.8	27.2	22.3
Male	30.2	24.9	25.1
<b>Language</b>			
Preferred language of service: English	37.5	28.3	27.6
Preferred language of service: French	16.1	14.8	13.1
<b>Indigenous identity</b>			
Indigenous	37.2	24.3	23.7
Non-Indigenous	31.6	26.4	23.1
<b>Education level</b>			
High school or less	31.6	26.7	21.5
Postsecondary	32.4	27.2	29.7
<b>Household income</b>			
Less than \$25,000	31.7	26.9	22.7
\$25,000 to less than \$60,000	29.2	25.1	23.3
\$60,000 or more	S	S	35.6

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that it was very easy to fill out all the necessary paperwork before they started receiving services.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy, very easy" to the question: When you first started getting home care services, how easy or difficult was it to fill out all the necessary paperwork?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_PGM04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size