

Citizens receiving home care services from a home support worker who reported that it was very easy or somewhat easy to fill out all the necessary paperwork before they started receiving services

Unit : %

	Year 2018	Year 2015	Year 2012
Province			
New Brunswick	80.3	75.1	84.8
Health zones			
Zone 1 - Moncton and South-East Area	81.0	75.0	85.5
Zone 2 - Fundy Shore and Saint John Area	81.6	73.9	83.5
Zone 3 - Fredericton and River Valley Area	77.5	73.1	86.0
Zone 4 - Madawaska and North-West Area	74.5	70.0	80.2
Zone 5 - Restigouche Area	83.1	76.6	82.0
Zone 6 - Bathurst and Acadian Peninsula Area	83.3	80.2	88.3
Zone 7 - Miramichi Area	81.1	78.5	84.6
Communities			
Bathurst, Beresford, Petit-Rocher Area	82.2	84.0	88.7
Bouctouche, Richibucto, Saint-Antoine Area	85.1	78.8	82.7
Campbellton, Atholville, Tide Head Area	80.0	76.3	78.2
Caraquet, Paquetville, Bertrand Area	89.1	78.6	92.1
Dalhousie, Balmoral, Belledune Area	85.5	76.8	85.4
Dieppe and Memramcook	80.4	73.7	S
Douglas, Saint Marys, Doaktown Area	72.7	73.2	83.8
Edmundston, Rivière-Verte, Lac Baker Area	74.0	73.7	81.6
Florenceville-Bristol, Woodstock, Wakefield Area	74.8	62.8	86.1
Fredericton	76.3	67.3	82.7

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	75.5	67.7	79.4
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	91.6	82.8	92.6
Miramichi, Rogersville, Blackville Area	82.1	83.7	84.2
Moncton	80.2	73.3	89.2
Nackawic, McAdam, Canterbury Area	76.6	71.7	S
Neguac, Alnwick, Esgenoopetitj Area	76.3	67.8	85.4
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	81.7	80.7	86.4
Quispamsis, Rothesay, Hampton Area	80.2	76.1	85.5
Riverview and Coverdale	77.2	68.0	84.2
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	78.7	73.0	81.8
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	79.4	79.4	82.6
Shippagan, Lamèque, Inkerman Area	86.2	74.4	89.0
St. George, Grand Manan, Blacks Harbour Area	90.9	81.6	87.8
St. Stephen, Saint Andrews, Campobello Island Area	87.7	69.5	80.0
Sussex, Norton, Sussex Corner Area	78.1	70.1	83.8
Tracadie and Saint-Isidore	80.6	77.3	82.4

Age

	Year 2018	Year 2015	Year 2012
18-64	75.4	73.8	84.3
65 and over	82.4	75.7	85.3
Gender			
Female	81.0	76.6	84.7
Male	78.7	71.7	85.0
Language			
Preferred language of service: English	80.5	75.0	85.2
Preferred language of service: French	79.4	74.3	82.9
Indigenous identity			
Indigenous	80.5	58.0	79.6
Non-Indigenous	80.3	75.3	85.2
Education level			
High school or less	79.6	75.4	84.2
Postsecondary	80.7	73.1	88.5
Household income			
Less than \$25,000	80.7	75.4	84.7
\$25,000 to less than \$60,000	80.7	74.3	86.4
\$60,000 or more	S	S	97.2

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that it was very easy or somewhat easy to fill out all the necessary paperwork before they started receiving services.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat easy or very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy, very easy" to the question: When you first started getting home care services, how easy or difficult was it to fill out all the necessary paperwork?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_PGM04_2

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size