Citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	74.8	75.4	76.6	75.1
Health zones				
Zone 1 - Moncton and South-East Area	69.2	69.6	66.1	66.9
Zone 2 - Fundy Shore and Saint John Area	69.5	73.7	76.7	73.9
Zone 3 - Fredericton and River Valley Area	72.6	74.5	79.9	75.4
Zone 4 - Madawaska and North-West Area	76.2	78.1	74.1	75.5
Zone 5 - Restigouche Area	85.0	83.6	79.4	78.9
Zone 6 - Bathurst and Acadian Peninsula Area	82.6	78.9	83.5	83.6
Zone 7 - Miramichi Area	86.0	81.5	81.2	77.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	83.6	80.7	80.7	85.5
Bouctouche, Richibucto, Saint-Antoine Area	82.4	67.5	69.4	72.6
Campbellton, Atholville, Tide Head Area	84.4	86.7	73.6	77.9
Caraquet, Paquetville, Bertrand Area	79.2	76.9	90.6	87.1
Dalhousie, Balmoral, Belledune Area	85.6	81.3	84.1	79.6
Dieppe and Memramcook	S	62.0	56.9	74.7
Douglas, Saint Marys, Doaktown Area	S	87.1	86.7	88.8
Edmundston, Rivière-Verte, Lac Baker Area	71.3	79.0	76.9	80.6
Florenceville-Bristol, Woodstock, Wakefield Area	83.1	78.0	79.3	67.7
Fredericton	60.2	69.6	73.0	58.3

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	82.4	78.6	72.5	70.4
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	79.9	91.7	88.9
Miramichi, Rogersville, Blackville Area	88.0	82.1	80.9	76.7
Moncton	70.4	69.9	62.9	61.4
Nackawic, McAdam, Canterbury Area	S	70.5	74.5	87.4
Neguac, Alnwick, Esgenoopetitj Area	S	79.2	83.0	78.8
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	76.7	80.0	80.8
Quispamsis, Rothesay, Hampton Area	59.0	73.2	73.6	65.9
Riverview and Coverdale	S	80.3	77.6	65.5
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	68.9	70.3	76.0	70.6
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	72.6	71.1	67.1	70.5
Shippagan, Lamèque, Inkerman Area	84.3	74.1	85.6	80.1
St. George, Grand Manan, Blacks Harbour Area	S	82.0	84.7	83.0
St. Stephen, Saint Andrews, Campobello Island Area	84.4	83.1	79.2	80.4
Sussex, Norton, Sussex Corner Area	65.5	72.1	75.8	80.8
Tracadie and Saint-Isidore	81.8	80.2	83.2	78.8

Age

Citizens receiving home care services from home support workers who re...

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	Year 2024	Year 2021	Year 2018	Year 2015
18-64	**65.8**	**65.8**	**69.3**	**67.9**
65 and over	**77.1**	**78.9**	**79.8**	**78.6**
Gender				
Female	**74.9**	**76.5**	**77.1**	**76.9**
Male	**74.4**	**73.1**	**75.5**	**71.1**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**72.1**	n/a	n/a	n/a
Most comfortable in French	**81.4**	n/a	n/a	n/a
Comfortable in both English and French	**77.8**	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	**56.9**	**67.3**	**66.9**
Immigrant				
Immigrants	**72.5**	n/a	n/a	n/a
Education level				
High school or less	**76.8**	**77.1**	**77.6**	**76.6**
Postsecondary	**67.7**	**71.4**	**72.3**	**68.2**
Disability or special need				
Disability or special need	**67.2**	n/a	n/a	n/a
Household income				
Less than $30,000	**74.8**	n/a	n/a	n/a
$30,000 to less than $60,000	**69.9**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	S	n/a	n/a	n/a

Racialized groups

	Year 2024	Year 2021	Year 2018	Year 2015
Racialized groups	S	n/a	n/a	n/a

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About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat easy or very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy or very easy" to the question: Before you started receiving home support services, how easy or difficult was it to receive information about these services in New Brunswick?

Unit	Interpretation	NBHC code
%	Higher is better	HS_PGMED_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size