Citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	74.8	75.4	76.6	75.1
Health zones				
Zone 1 - Moncton and South-East Area	69.2	69.6	66.1	66.9
Zone 2 - Fundy Shore and Saint John Area	69.5	73.7	76.7	73.9
Zone 3 - Fredericton and River Valley Area	72.6	74.5	79.9	75.4
Zone 4 - Madawaska and North-West Area	76.2	78.1	74.1	75.5
Zone 5 - Restigouche Area	85.0	83.6	79.4	78.9
Zone 6 - Bathurst and Acadian Peninsula Area	82.6	78.9	83.5	83.6
Zone 7 - Miramichi Area	86.0	81.5	81.2	77.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	83.6	80.7	80.7	85.5
Bouctouche, Richibucto, Saint-Antoine Area	82.4	67.5	69.4	72.6
Campbellton, Atholville, Tide Head Area	84.4	86.7	73.6	77.9
Caraquet, Paquetville, Bertrand Area	79.2	76.9	90.6	87.1
Dalhousie, Balmoral, Belledune Area	85.6	81.3	84.1	79.6
Dieppe and Memramcook	S	62.0	56.9	74.7
Douglas, Saint Marys, Doaktown Area	S	87.1	86.7	88.8
Edmundston, Rivière-Verte, Lac Baker Area	71.3	79.0	76.9	80.6
Florenceville-Bristol, Woodstock, Wakefield Area	83.1	78.0	79.3	67.7
Fredericton	60.2	69.6	73.0	58.3

Citizens receiving home care services from home support workers who re...

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	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	82.4	78.6	72.5	70.4
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	79.9	91.7	88.9
Miramichi, Rogersville, Blackville Area	88.0	82.1	80.9	76.7
Moncton	70.4	69.9	62.9	61.4
Nackawic, McAdam, Canterbury Area	S	70.5	74.5	87.4
Neguac, Alnwick, Esgenoopetitj Area	S	79.2	83.0	78.8
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	76.7	80.0	80.8
Quispamsis, Rothesay, Hampton Area	59.0	73.2	73.6	65.9
Riverview and Coverdale	S	80.3	77.6	65.5
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	68.9	70.3	76.0	70.6
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	72.6	71.1	67.1	70.5
Shippagan, Lamèque, Inkerman Area	84.3	74.1	85.6	80.1
St. George, Grand Manan, Blacks Harbour Area	S	82.0	84.7	83.0
St. Stephen, Saint Andrews, Campobello Island Area	84.4	83.1	79.2	80.4
Sussex, Norton, Sussex Corner Area	65.5	72.1	75.8	80.8
Tracadie and Saint-Isidore	81.8	80.2	83.2	78.8

Age

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	Year 2024	Year 2021	Year 2018	Year 2015
18-64	65.8	65.8	69.3	67.9
65 and over	77.1	78.9	79.8	78.6

Gender

	Year 2024	Year 2021	Year 2018	Year 2015
Female	74.9	76.5	77.1	76.9
Male	74.4	73.1	75.5	71.1

2SLGBTQIA+ status

	Year 2024	Year 2021	Year 2018	Year 2015
2SLGBTQIA+	S	n/a	n/a	n/a

Language

	Year 2024	Year 2021	Year 2018	Year 2015
Most comfortable in English	72.1	n/a	n/a	n/a
Most comfortable in French	81.4	n/a	n/a	n/a
Comfortable in both English and French	77.8	n/a	n/a	n/a

Indigenous identity

	Year 2024	Year 2021	Year 2018	Year 2015
Indigenous	S	56.9	67.3	66.9

Immigrant

	Year 2024	Year 2021	Year 2018	Year 2015
Immigrants	72.5	n/a	n/a	n/a

Education level

	Year 2024	Year 2021	Year 2018	Year 2015
High school or less	76.8	77.1	77.6	76.6
Postsecondary	67.7	71.4	72.3	68.2

Disability or special need

	Year 2024	Year 2021	Year 2018	Year 2015
Disability or special need	67.2	n/a	n/a	n/a

Household income

	Year 2024	Year 2021	Year 2018	Year 2015
Less than $30,000	74.8	n/a	n/a	n/a
$30,000 to less than $60,000	69.9	n/a	n/a	n/a

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	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	S	n/a	n/a	n/a

Racialized groups

	Year 2024	Year 2021	Year 2018	Year 2015
Racialized groups	S	n/a	n/a	n/a

Citizens receiving home care services from home support workers who re...

New Brunswick
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du Nouveau-Brunswick

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat easy or very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy or very easy" to the question: Before you started receiving home support services, how easy or difficult was it to receive information about these services in New Brunswick?

Unit	Interpretation	NBHC code
%	Higher is better	HS_PGMED_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size