Citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**74.8**	**75.4**	**76.6**	**75.1**
Health zones				
Zone 1 - Moncton and South-East Area	**69.2**	**69.6**	**66.1**	**66.9**
Zone 2 - Fundy Shore and Saint John Area	**69.5**	**73.7**	**76.7**	**73.9**
Zone 3 - Fredericton and River Valley Area	**72.6**	**74.5**	**79.9**	**75.4**
Zone 4 - Madawaska and North-West Area	**76.2**	**78.1**	**74.1**	**75.5**
Zone 5 - Restigouche Area	**85.0**	**83.6**	**79.4**	**78.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**82.6**	**78.9**	**83.5**	**83.6**
Zone 7 - Miramichi Area	**86.0**	**81.5**	**81.2**	**77.5**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**83.6**	**80.7**	**80.7**	**85.5**
Bouctouche, Richibucto, Saint-Antoine Area	**82.4**	**67.5**	**69.4**	**72.6**
Campbellton, Atholville, Tide Head Area	**84.4**	**86.7**	**73.6**	**77.9**
Caraquet, Paquetville, Bertrand Area	**79.2**	**76.9**	**90.6**	**87.1**
Dalhousie, Balmoral, Belledune Area	**85.6**	**81.3**	**84.1**	**79.6**
Dieppe and Memramcook	S	**62.0**	**56.9**	**74.7**
Douglas, Saint Marys, Doaktown Area	S	**87.1**	**86.7**	**88.8**
Edmundston, Rivière-Verte, Lac Baker Area	**71.3**	**79.0**	**76.9**	**80.6**
Florenceville-Bristol, Woodstock, Wakefield Area	**83.1**	**78.0**	**79.3**	**67.7**
Fredericton	**60.2**	**69.6**	**73.0**	**58.3**

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	**82.4**	**78.6**	**72.5**	**70.4**
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	**79.9**	**91.7**	**88.9**
Miramichi, Rogersville, Blackville Area	**88.0**	**82.1**	**80.9**	**76.7**
Moncton	**70.4**	**69.9**	**62.9**	**61.4**
Nackawic, McAdam, Canterbury Area	S	**70.5**	**74.5**	**87.4**
Neguac, Alnwick, Esgenoopetitj Area	S	**79.2**	**83.0**	**78.8**
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	**76.7**	**80.0**	**80.8**
Quispamsis, Rothesay, Hampton Area	**59.0**	**73.2**	**73.6**	**65.9**
Riverview and Coverdale	S	**80.3**	**77.6**	**65.5**
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	**68.9**	**70.3**	**76.0**	**70.6**
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	**72.6**	**71.1**	**67.1**	**70.5**
Shippagan, Lamèque, Inkerman Area	**84.3**	**74.1**	**85.6**	**80.1**
St. George, Grand Manan, Blacks Harbour Area	S	**82.0**	**84.7**	**83.0**
St. Stephen, Saint Andrews, Campobello Island Area	**84.4**	**83.1**	**79.2**	**80.4**
Sussex, Norton, Sussex Corner Area	**65.5**	**72.1**	**75.8**	**80.8**
Tracadie and Saint-Isidore	**81.8**	**80.2**	**83.2**	**78.8**

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	**65.8**	**65.8**	**69.3**	**67.9**
65 and over	**77.1**	**78.9**	**79.8**	**78.6**
Gender				
Female	**74.9**	**76.5**	**77.1**	**76.9**
Male	**74.4**	**73.1**	**75.5**	**71.1**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**72.1**	n/a	n/a	n/a
Most comfortable in French	**81.4**	n/a	n/a	n/a
Comfortable in both English and French	**77.8**	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	**56.9**	**67.3**	**66.9**
Immigrant				
Immigrants	**72.5**	n/a	n/a	n/a
Education level				
High school or less	**76.8**	**77.1**	**77.6**	**76.6**
Postsecondary	**67.7**	**71.4**	**72.3**	**68.2**
Disability or special need				
Disability or special need	**67.2**	n/a	n/a	n/a
Household income				
Less than $30,000	**74.8**	n/a	n/a	n/a
$30,000 to less than $60,000	**69.9**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	S	n/a	n/a	n/a
Racialized groups				
Racialized groups	S	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that it was very easy or somewhat easy to receive information before they started receiving their services.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "somewhat easy or very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy or very easy" to the question: Before you started receiving home support services, how easy or difficult was it to receive information about these services in New Brunswick?

Unit	Interpretation	NBHC code
%	Higher is better	HS_PGMED_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size