

# Citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months

Unit: %

OHIL. 76	Year 2024	Year 2021	Year 2018	<b>Year</b> 2015
Province				
New Brunswick	20.8	21.7	27.9	30.4
Health zones				
Zone 1 - Moncton and South-East Area	19.7	24.1	25.9	33.2
Zone 2 - Fundy Shore and Saint John Area	21.8	22.8	29.5	28.7
Zone 3 - Fredericton and River Valley Area	22.7	22.3	27.8	31.9
Zone 4 - Madawaska and North-West Area	19.3	20.4	27.0	28.2
Zone 5 - Restigouche Area	20.2	18.1	27.4	31.9
Zone 6 - Bathurst and Acadian Peninsula Area	19.8	22.5	28.9	27.2
Zone 7 - Miramichi Area	19.6	13.9	27.8	31.6
Communities				
Bathurst, Beresford, Petit-Rocher Area	16.0	16.5	19.3	19.4
Bouctouche, Richibucto, Saint-Antoine Area	17.3	19.4	28.4	36.4
Campbellton, Atholville, Tide Head Area	18.3	20.7	31.1	31.1
Caraquet, Paquetville, Bertrand Area	25.2	35.2	24.6	28.4
Dalhousie, Balmoral, Belledune Area	21.8	16.1	24.5	32.4
Dieppe and Memramcook	S	37.8	27.8	47.1
Douglas, Saint Marys, Doaktown Area	S	21.9	21.1	28.5
Edmundston, Rivière-Verte, Lac Baker Area	21.1	22.9	28.5	23.5
Florenceville-Bristol, Woodstock, Wakefield Area	25.0	21.3	31.8	38.8
Fredericton	22.8	25.3	35.9	35.9



	Year 2024	Year 2021	<b>Year</b> 2018	<b>Year</b> 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	19.5	15.7	25.8	31.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S	20.0
Miramichi, Rogersville, Blackville Area	20.9	12.1	25.4	30.2
Moncton	21.0	25.7	28.9	34.9
Nackawic, McAdam, Canterbury Area	S	S	36.1	35.9
Neguac, Alnwick, Esgenoopetitj Area	S	20.7	40.2	34.3
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	32.2	17.3	22.8
Quispamsis, Rothesay, Hampton Area	29.6	33.2	27.1	39.6
Riverview and Coverdale	S	24.6	19.0	29.1
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	21.4	20.5	33.1	30.4
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	11.5	14.5	19.7	18.6
Shippagan, Lamèque, Inkerman Area	25.9	25.5	35.2	27.6
St. George, Grand Manan, Blacks Harbour Area	S	25.4	22.0	17.4
St. Stephen, Saint Andrews, Campobello Island Area	17.7	23.7	26.8	27.2
Sussex, Norton, Sussex Corner Area	18.8	23.9	26.6	19.8
Tracadie and Saint-Isidore	19.5	24.0	40.9	46.0

# Age



	Year	Year	Year	Year
	2024	2021	2018	2015
18-64	24.5	25.5	30.7	36.1
65 and over	19.9	20.2	26.6	27.6
Gender				
Female	21.6	21.8	28.5	29.8
Male	19.1	21.3	26.5	31.7
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	21.7	n/a	n/a	n/a
Most comfortable in French	19.7	n/a	n/a	n/a
Comfortable in both English and French	18.4	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	30.9	34.7	40.6
Immigrant				
Immigrants	S	n/a	n/a	n/a
Education level				
High school or less	20.2	21.2	26.8	29.9
Postsecondary	23.7	22.8	32.1	36.1
Disability or special need				
Disability or special need	27.2	n/a	n/a	n/a
Household income				
Household income Less than \$30,000	20.0	n/a	n/a	n/a



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



## **About**

This indicator is the percentage of citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months.

#### Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the duration of services or the number of hours available?

Unit	Interpretation	NBHC code
%	Lower is better	HS_PGMLH_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size