

## Citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	20.8	21.7	27.9	30.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	19.7	24.1	25.9	33.2
Zone 2 - Fundy Shore and Saint John Area	21.8	22.8	29.5	28.7
Zone 3 - Fredericton and River Valley Area	22.7	22.3	27.8	31.9
Zone 4 - Madawaska and North-West Area	19.3	20.4	27.0	28.2
Zone 5 - Restigouche Area	20.2	18.1	27.4	31.9
Zone 6 - Bathurst and Acadian Peninsula Area	19.8	22.5	28.9	27.2
Zone 7 - Miramichi Area	19.6	13.9	27.8	31.6
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	16.0	16.5	19.3	19.4
Bouctouche, Richibucto, Saint-Antoine Area	17.3	19.4	28.4	36.4
Campbellton, Atholville, Tide Head Area	18.3	20.7	31.1	31.1
Caraquet, Paquetville, Bertrand Area	25.2	35.2	24.6	28.4
Dalhousie, Balmoral, Belledune Area	21.8	16.1	24.5	32.4
Dieppe and Memramcook	S	37.8	27.8	47.1
Douglas, Saint Marys, Doaktown Area	S	21.9	21.1	28.5
Edmundston, Rivière-Verte, Lac Baker Area	21.1	22.9	28.5	23.5
Florenceville-Bristol, Woodstock, Wakefield Area	25.0	21.3	31.8	38.8
Fredericton	22.8	25.3	35.9	35.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>19.5</b>	<b>15.7</b>	<b>25.8</b>	<b>31.5</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S	<b>20.0</b>
Miramichi, Rogersville, Blackville Area	<b>20.9</b>	<b>12.1</b>	<b>25.4</b>	<b>30.2</b>
Moncton	<b>21.0</b>	<b>25.7</b>	<b>28.9</b>	<b>34.9</b>
Nackawic, McAdam, Canterbury Area	S	S	<b>36.1</b>	<b>35.9</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>20.7</b>	<b>40.2</b>	<b>34.3</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>32.2</b>	<b>17.3</b>	<b>22.8</b>
Quispamsis, Rothesay, Hampton Area	<b>29.6</b>	<b>33.2</b>	<b>27.1</b>	<b>39.6</b>
Riverview and Coverdale	S	<b>24.6</b>	<b>19.0</b>	<b>29.1</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>21.4</b>	<b>20.5</b>	<b>33.1</b>	<b>30.4</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>11.5</b>	<b>14.5</b>	<b>19.7</b>	<b>18.6</b>
Shippagan, Lamèque, Inkerman Area	<b>25.9</b>	<b>25.5</b>	<b>35.2</b>	<b>27.6</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>25.4</b>	<b>22.0</b>	<b>17.4</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>17.7</b>	<b>23.7</b>	<b>26.8</b>	<b>27.2</b>
Sussex, Norton, Sussex Corner Area	<b>18.8</b>	<b>23.9</b>	<b>26.6</b>	<b>19.8</b>
Tracadie and Saint-Isidore	<b>19.5</b>	<b>24.0</b>	<b>40.9</b>	<b>46.0</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	<b>24.5</b>	<b>25.5</b>	<b>30.7</b>	<b>36.1</b>
65 and over	<b>19.9</b>	<b>20.2</b>	<b>26.6</b>	<b>27.6</b>
<b>Gender</b>				
Female	<b>21.6</b>	<b>21.8</b>	<b>28.5</b>	<b>29.8</b>
Male	<b>19.1</b>	<b>21.3</b>	<b>26.5</b>	<b>31.7</b>
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	<b>21.7</b>	n/a	n/a	n/a
Most comfortable in French	<b>19.7</b>	n/a	n/a	n/a
Comfortable in both English and French	<b>18.4</b>	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	<b>30.9</b>	<b>34.7</b>	<b>40.6</b>
<b>Immigrant</b>				
Immigrants	S	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>20.2</b>	<b>21.2</b>	<b>26.8</b>	<b>29.9</b>
Postsecondary	<b>23.7</b>	<b>22.8</b>	<b>32.1</b>	<b>36.1</b>
<b>Disability or special need</b>				
Disability or special need	<b>27.2</b>	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	<b>20.0</b>	n/a	n/a	n/a
\$30,000 to less than \$60,000	<b>30.3</b>	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a

## Racialized groups

Racialized groups	S	n/a	n/a	n/a
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## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the duration of services or the number of hours available?

Unit	Interpretation	NBHC code
%	Lower is better	HS_PGMLH_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size