

## Citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	20.8	21.7	27.9	30.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	19.7	24.1	25.9	33.2
Zone 2 - Fundy Shore and Saint John Area	21.8	22.8	29.5	28.7
Zone 3 - Fredericton and River Valley Area	22.7	22.3	27.8	31.9
Zone 4 - Madawaska and North-West Area	19.3	20.4	27.0	28.2
Zone 5 - Restigouche Area	20.2	18.1	27.4	31.9
Zone 6 - Bathurst and Acadian Peninsula Area	19.8	22.5	28.9	27.2
Zone 7 - Miramichi Area	19.6	13.9	27.8	31.6
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	16.0	16.5	19.3	19.4
Bouctouche, Richibucto, Saint-Antoine Area	17.3	19.4	28.4	36.4
Campbellton, Atholville, Tide Head Area	18.3	20.7	31.1	31.1
Caraquet, Paquetville, Bertrand Area	25.2	35.2	24.6	28.4
Dalhousie, Balmoral, Belledune Area	21.8	16.1	24.5	32.4
Dieppe and Memramcook	S	37.8	27.8	47.1
Douglas, Saint Marys, Doaktown Area	S	21.9	21.1	28.5
Edmundston, Rivière-Verte, Lac Baker Area	21.1	22.9	28.5	23.5
Florenceville-Bristol, Woodstock, Wakefield Area	25.0	21.3	31.8	38.8
Fredericton	22.8	25.3	35.9	35.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	19.5	15.7	25.8	31.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S	20.0
Miramichi, Rogersville, Blackville Area	20.9	12.1	25.4	30.2
Moncton	21.0	25.7	28.9	34.9
Nackawic, McAdam, Canterbury Area	S	S	36.1	35.9
Neguac, Alnwick, Esgenoopetitj Area	S	20.7	40.2	34.3
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	32.2	17.3	22.8
Quispamsis, Rothesay, Hampton Area	29.6	33.2	27.1	39.6
Riverview and Coverdale	S	24.6	19.0	29.1
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	21.4	20.5	33.1	30.4
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	11.5	14.5	19.7	18.6
Shippagan, Lamèque, Inkerman Area	25.9	25.5	35.2	27.6
St. George, Grand Manan, Blacks Harbour Area	S	25.4	22.0	17.4
St. Stephen, Saint Andrews, Campobello Island Area	17.7	23.7	26.8	27.2
Sussex, Norton, Sussex Corner Area	18.8	23.9	26.6	19.8
Tracadie and Saint-Isidore	19.5	24.0	40.9	46.0

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	24.5	25.5	30.7	36.1
65 and over	19.9	20.2	26.6	27.6

**Gender**

Female	21.6	21.8	28.5	29.8
Male	19.1	21.3	26.5	31.7

**2SLGBTQIA+ status**

2SLGBTQIA+	S	n/a	n/a	n/a
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**Language**

Most comfortable in English	21.7	n/a	n/a	n/a
Most comfortable in French	19.7	n/a	n/a	n/a
Comfortable in both English and French	18.4	n/a	n/a	n/a

**Indigenous identity**

Indigenous	S	30.9	34.7	40.6
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**Immigrant**

Immigrants	S	n/a	n/a	n/a
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**Education level**

High school or less	20.2	21.2	26.8	29.9
Postsecondary	23.7	22.8	32.1	36.1

**Disability or special need**

Disability or special need	27.2	n/a	n/a	n/a
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**Household income**

Less than \$30,000	20.0	n/a	n/a	n/a
\$30,000 to less than \$60,000	30.3	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a

**Racialized groups**

Racialized groups	S	n/a	n/a	n/a
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## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that there were limits or reductions in the duration of services or the number of hours available in the last 12 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the duration of services or the number of hours available?

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Unit	Interpretation	NBHC code
%	Lower is better	HS_PGMLH_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size