

## Citizens receiving home care services from a home support worker who reported that there were limits or reductions in the duration of services or the number of hours available

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	21.7	27.9	30.4	25.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	24.1	25.9	33.2	27.8
Zone 2 - Fundy Shore and Saint John Area	22.8	29.5	28.7	23.6
Zone 3 - Fredericton and River Valley Area	22.3	27.8	31.9	22.8
Zone 4 - Madawaska and North-West Area	20.4	27.0	28.2	35.8
Zone 5 - Restigouche Area	18.1	27.4	31.9	22.9
Zone 6 - Bathurst and Acadian Peninsula Area	22.5	28.9	27.2	20.4
Zone 7 - Miramichi Area	13.9	27.8	31.6	30.0
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	16.5	19.3	19.4	12.8
Bouctouche, Richibucto, Saint-Antoine Area	19.4	28.4	36.4	32.4
Campbellton, Atholville, Tide Head Area	20.7	31.1	31.1	18.3
Caraquet, Paquetville, Bertrand Area	35.2	24.6	28.4	23.8
Dalhousie, Balmoral, Belledune Area	16.1	24.5	32.4	26.5
Dieppe and Memramcook	37.8	27.8	47.1	S
Douglas, Saint Marys, Doaktown Area	21.9	21.1	28.5	25.8
Edmundston, Rivière-Verte, Lac Baker Area	22.9	28.5	23.5	36.6
Florenceville-Bristol, Woodstock, Wakefield Area	21.3	31.8	38.8	23.5
Fredericton	25.3	35.9	35.9	23.2

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	15.7	25.8	31.5	38.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	20.0	17.6
Miramichi, Rogersville, Blackville Area	12.1	25.4	30.2	26.4
Moncton	25.7	28.9	34.9	30.8
Nackawic, McAdam, Canterbury Area	S	36.1	35.9	S
Neguac, Alnwick, Esgenoopetitj Area	20.7	40.2	34.3	38.9
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	32.2	17.3	22.8	21.3
Quispamsis, Rothesay, Hampton Area	33.2	27.1	39.6	23.2
Riverview and Coverdale	24.6	19.0	29.1	28.2
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	20.5	33.1	30.4	26.2
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	14.5	19.7	18.6	22.5
Shippagan, Lamèque, Inkerman Area	25.5	35.2	27.6	29.6
St. George, Grand Manan, Blacks Harbour Area	25.4	22.0	17.4	12.9
St. Stephen, Saint Andrews, Campobello Island Area	23.7	26.8	27.2	22.8
Sussex, Norton, Sussex Corner Area	23.9	26.6	19.8	23.5
Tracadie and Saint-Isidore	24.0	40.9	46.0	31.4

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	25.5	30.7	36.1	31.1
65 and over	20.2	26.6	27.6	22.7
<b>Gender</b>				
Woman/Girl	21.8	28.5	29.8	25.8
Man/Boy	21.3	26.5	31.7	25.1
<b>Language</b>				
Preferred language of service: English	21.8	28.3	31.3	25.5
Preferred language of service: French	21.7	25.8	25.9	26.2
<b>Indigenous identity</b>				
Indigenous	30.9	34.7	40.6	34.8
Non-Indigenous	21.6	27.5	30.2	25.5
<b>Education level</b>				
High school or less	21.2	26.8	29.9	24.5
Postsecondary	22.8	32.1	36.1	28.8
<b>Household income</b>				
Less than \$25,000	22.8	27.5	31.0	26.1
\$25,000 to less than \$60,000	23.0	30.6	28.3	26.4
\$60,000 or more	S	S	S	29.3

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that there were limits or reductions in the duration of services or the number of hours available.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the duration of services or the number of hours available?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

---

Unit	NBHC code
%	HS_PGMLH_1

## Caption

n/a = Not applicable / not available

S = Data was suppressed due to low respondent counts