

## Citizens receiving home care services from home support workers who reported that there were limits or reductions in the types of services available in the last 12 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	19.4	20.1	22.5	23.0
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	19.0	24.8	23.8	23.3
Zone 2 - Fundy Shore and Saint John Area	21.8	19.0	21.2	23.3
Zone 3 - Fredericton and River Valley Area	19.7	19.9	22.1	24.2
Zone 4 - Madawaska and North-West Area	17.5	20.4	29.9	26.9
Zone 5 - Restigouche Area	18.3	17.9	21.1	26.9
Zone 6 - Bathurst and Acadian Peninsula Area	19.0	21.2	19.3	18.4
Zone 7 - Miramichi Area	15.8	11.8	22.4	18.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	19.1	15.8	16.1	13.3
Bouctouche, Richibucto, Saint-Antoine Area	14.1	18.7	20.7	17.8
Campbellton, Atholville, Tide Head Area	19.6	20.5	24.4	24.0
Caraquet, Paquetville, Bertrand Area	21.7	32.0	18.3	21.3
Dalhousie, Balmoral, Belledune Area	17.3	15.9	18.5	28.9
Dieppe and Memramcook	S	35.8	30.1	26.7
Douglas, Saint Marys, Doaktown Area	S	11.7	24.1	18.9
Edmundston, Rivière-Verte, Lac Baker Area	19.9	21.9	33.8	19.7
Florenceville-Bristol, Woodstock, Wakefield Area	13.9	15.7	21.8	27.3
Fredericton	21.8	26.0	26.9	30.7

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	16.4	16.6	24.9	33.0
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	12.9	11.4	13.9
Miramichi, Rogersville, Blackville Area	16.6	10.7	21.9	15.6
Moncton	23.0	26.1	29.7	27.8
Nackawic, McAdam, Canterbury Area	S	11.3	19.0	30.4
Neguac, Alnwick, Esgenoopetitj Area	S	15.7	24.9	23.7
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	24.7	17.2	17.1
Quispamsis, Rothesay, Hampton Area	31.5	24.8	22.0	34.7
Riverview and Coverdale	S	31.4	21.8	29.1
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	20.9	15.7	24.5	26.2
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	12.3	S	13.4	13.3
Shippagan, Lamèque, Inkerman Area	21.3	17.6	23.6	14.9
St. George, Grand Manan, Blacks Harbour Area	S	25.3	12.4	S
St. Stephen, Saint Andrews, Campobello Island Area	22.3	23.1	19.5	24.1
Sussex, Norton, Sussex Corner Area	18.2	19.9	19.1	12.6
Tracadie and Saint-Isidore	16.1	27.5	21.9	34.6

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	24.0	25.3	28.4	28.3
65 and over	18.3	18.1	19.8	20.3
<b>Gender</b>				
Female	19.6	20.4	23.0	23.2
Male	18.8	19.4	21.5	22.5
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	20.2	n/a	n/a	n/a
Most comfortable in French	18.5	n/a	n/a	n/a
Comfortable in both English and French	15.4	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	18.8	36.3	38.9
<b>Immigrant</b>				
Immigrants	14.7	n/a	n/a	n/a
<b>Education level</b>				
High school or less	18.2	18.4	20.9	22.0
Postsecondary	23.8	25.7	28.1	30.6
<b>Disability or special need</b>				
Disability or special need	26.6	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	18.8	n/a	n/a	n/a
\$30,000 to less than \$60,000	28.2	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a

**Racialized groups**

Racialized groups	S	n/a	n/a	n/a
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## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that there were limits or reductions in the types of services available in the last 12 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the types of services available?

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Unit	Interpretation	NBHC code
%	Lower is better	HS_PGMLS_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size