

## Citizens receiving home care services from a home support worker who reported that there were limits or reductions in the types of services available

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	20.1	22.5	23.0	19.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	24.8	23.8	23.3	26.5
Zone 2 - Fundy Shore and Saint John Area	19.0	21.2	23.3	16.4
Zone 3 - Fredericton and River Valley Area	19.9	22.1	24.2	17.5
Zone 4 - Madawaska and North-West Area	20.4	29.9	26.9	26.6
Zone 5 - Restigouche Area	17.9	21.1	26.9	22.1
Zone 6 - Bathurst and Acadian Peninsula Area	21.2	19.3	18.4	14.2
Zone 7 - Miramichi Area	11.8	22.4	18.4	16.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	15.8	16.1	13.3	10.7
Bouctouche, Richibucto, Saint-Antoine Area	18.7	20.7	17.8	30.1
Campbellton, Atholville, Tide Head Area	20.5	24.4	24.0	16.4
Caraquet, Paquetville, Bertrand Area	32.0	18.3	21.3	S
Dalhousie, Balmoral, Belledune Area	15.9	18.5	28.9	26.7
Dieppe and Memramcook	35.8	30.1	26.7	S
Douglas, Saint Marys, Doaktown Area	11.7	24.1	18.9	25.3
Edmundston, Rivière-Verte, Lac Baker Area	21.9	33.8	19.7	24.9
Florenceville-Bristol, Woodstock, Wakefield Area	15.7	21.8	27.3	16.5
Fredericton	26.0	26.9	30.7	19.7

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	16.6	24.9	33.0	30.4
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	12.9	11.4	13.9	12.9
Miramichi, Rogersville, Blackville Area	10.7	21.9	15.6	15.6
Moncton	26.1	29.7	27.8	32.0
Nackawic, McAdam, Canterbury Area	11.3	19.0	30.4	S
Neguac, Alnwick, Esgenoopetitj Area	15.7	24.9	23.7	18.1
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	24.7	17.2	17.1	15.3
Quispamsis, Rothesay, Hampton Area	24.8	22.0	34.7	19.7
Riverview and Coverdale	31.4	21.8	29.1	23.2
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	15.7	24.5	26.2	20.8
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	13.4	13.3	17.0
Shippagan, Lamèque, Inkerman Area	17.6	23.6	14.9	19.1
St. George, Grand Manan, Blacks Harbour Area	25.3	12.4	S	S
St. Stephen, Saint Andrews, Campobello Island Area	23.1	19.5	24.1	18.4
Sussex, Norton, Sussex Corner Area	19.9	19.1	12.6	12.0
Tracadie and Saint-Isidore	27.5	21.9	34.6	25.5

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	25.3	28.4	28.3	25.0
65 and over	18.1	19.8	20.3	16.9

**Gender**

Female	20.4	23.0	23.2	19.9
Male	19.4	21.5	22.5	19.6

**Language**

Preferred language of service: English	20.1	22.7	23.5	19.9
Preferred language of service: French	20.9	20.8	21.3	19.5

**Indigenous identity**

Indigenous	18.8	36.3	38.9	23.2
Non-Indigenous	20.5	22.5	22.6	19.8

**Education level**

High school or less	18.4	20.9	22.0	18.3
Postsecondary	25.7	28.1	30.6	25.0

**Household income**

Less than \$25,000	20.7	23.0	23.0	20.3
\$25,000 to less than \$60,000	23.3	22.5	23.7	18.0
\$60,000 or more	S	S	S	22.4

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that there were limits or reductions in the types of services available.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed home support services, but there were limits or reductions in the types of services available?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_PGMLS_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size