

## Citizens receiving home care services from a home support worker who would definitely recommend their home support worker or agency to family or friends if they needed home care services

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	69.4	73.6	74.3
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	66.9	74.0	69.0
Zone 2 - Fundy Shore and Saint John Area	63.3	70.4	70.9
Zone 3 - Fredericton and River Valley Area	68.0	70.6	78.6
Zone 4 - Madawaska and North-West Area	74.2	77.8	64.7
Zone 5 - Restigouche Area	70.9	73.0	76.8
Zone 6 - Bathurst and Acadian Peninsula Area	78.5	80.1	79.4
Zone 7 - Miramichi Area	73.5	73.4	86.4
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	79.5	81.6	75.5
Bouctouche, Richibucto, Saint-Antoine Area	75.7	85.6	69.2
Campbellton, Atholville, Tide Head Area	67.9	75.3	85.1
Caraquet, Paquetville, Bertrand Area	79.2	81.5	86.2
Dalhousie, Balmoral, Belledune Area	73.3	71.3	70.2
Dieppe and Memramcook	57.7	67.7	S
Douglas, Saint Marys, Doaktown Area	72.0	71.5	89.0
Edmundston, Rivière-Verte, Lac Baker Area	73.5	76.0	66.3
Florenceville-Bristol, Woodstock, Wakefield Area	70.6	71.8	73.8
Fredericton	54.4	59.5	69.7

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>74.1</b>	<b>79.1</b>	<b>59.7</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>88.6</b>	<b>88.8</b>	<b>90.9</b>
Miramichi, Rogersville, Blackville Area	<b>74.0</b>	<b>69.5</b>	<b>86.8</b>
Moncton	<b>61.9</b>	<b>73.4</b>	<b>65.2</b>
Nackawic, McAdam, Canterbury Area	<b>70.1</b>	<b>65.9</b>	<b>85.8</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>71.5</b>	<b>81.4</b>	<b>85.4</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>77.8</b>	<b>80.3</b>	<b>76.9</b>
Quispamsis, Rothesay, Hampton Area	<b>63.2</b>	<b>73.3</b>	<b>59.9</b>
Riverview and Coverdale	<b>64.1</b>	<b>63.5</b>	<b>68.2</b>
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	<b>58.8</b>	<b>65.2</b>	<b>62.8</b>
Salisbury and Petitcodiac	<b>56.3</b>	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>75.8</b>	<b>79.3</b>	<b>76.2</b>
Shippagan, Lamèque, Inkerman Area	<b>82.6</b>	<b>84.7</b>	<b>82.6</b>
St. George, Grand Manan, Blacks Harbour Area	<b>76.5</b>	<b>74.3</b>	<b>81.7</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>63.3</b>	<b>68.4</b>	<b>86.0</b>
Sussex, Norton, Sussex Corner Area	<b>66.8</b>	<b>77.4</b>	<b>84.1</b>
Tracadie and Saint-Isidore	<b>74.3</b>	<b>70.1</b>	<b>80.7</b>

## Age

	Year 2018	Year 2015	Year 2012
18-64	67.4	69.0	70.1
65 and over	70.3	75.9	76.8
<b>Gender</b>			
Female	68.1	73.2	73.7
Male	72.1	74.5	76.1
<b>Language</b>			
Preferred language of service: English	66.1	72.1	74.0
Preferred language of service: French	78.7	78.9	74.9
<b>Indigenous identity</b>			
Indigenous	75.8	64.8	67.6
Non-Indigenous	69.8	74.2	74.6
<b>Education level</b>			
High school or less	71.5	74.9	75.3
Postsecondary	63.1	67.0	71.1
<b>Household income</b>			
Less than \$25,000	71.2	74.5	74.6
\$25,000 to less than \$60,000	67.8	72.6	73.7
\$60,000 or more	S	S	71.5

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who would definitely recommend their home support worker or agency to family or friends if they needed home care services.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "definitely yes" by the number of respondents who answered "definitely no, probably no, probably yes or definitely yes" to the question: Would you recommend this home support worker or agency to your family or friends if they needed home care?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_PGMRE_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size