

## Citizens receiving home care services from home support workers who reported that the services were scheduled at a time that was convenient for them in the last 2 months

Unit : %

	Year 2024	Year 2021
<b>Province</b>		
New Brunswick	71.6	71.9
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	70.7	73.3
Zone 2 - Fundy Shore and Saint John Area	69.1	69.5
Zone 3 - Fredericton and River Valley Area	66.5	69.9
Zone 4 - Madawaska and North-West Area	71.1	69.0
Zone 5 - Restigouche Area	78.8	77.1
Zone 6 - Bathurst and Acadian Peninsula Area	76.9	74.3
Zone 7 - Miramichi Area	81.1	76.1
<b>Communities</b>		
Bathurst, Beresford, Petit-Rocher Area	80.4	77.8
Bouctouche, Richibucto, Saint-Antoine Area	84.1	81.8
Campbellton, Atholville, Tide Head Area	68.0	68.2
Caraquet, Paquetville, Bertrand Area	75.7	65.1
Dalhousie, Balmoral, Belledune Area	87.1	83.4
Dieppe and Memramcook	S	71.6
Douglas, Saint Marys, Doaktown Area	S	76.7
Edmundston, Rivière-Verte, Lac Baker Area	71.1	72.0
Florenceville-Bristol, Woodstock, Wakefield Area	74.0	68.7
Fredericton	63.2	66.1

	Year 2024	Year 2021
Grand Bay-Westfield, Westfield, Greenwich Area	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>73.7</b>	<b>68.6</b>
Hillsborough, Riverside-Albert, Alma Area	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>73.6</b>
Miramichi, Rogersville, Blackville Area	<b>83.5</b>	<b>77.1</b>
Moncton	<b>65.1</b>	<b>70.8</b>
Nackawic, McAdam, Canterbury Area	S	<b>67.6</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>71.8</b>
New Maryland, Kingsclear, Lincoln Area	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>79.8</b>
Quispamsis, Rothesay, Hampton Area	<b>62.5</b>	<b>76.1</b>
Riverview and Coverdale	S	<b>67.5</b>
Sackville, Dorchester, Port Elgin Area	S	S
Saint John, Simonds and Musquash	<b>69.0</b>	<b>71.0</b>
Salisbury and Petitcodiac	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>73.7</b>	<b>74.8</b>
Shippagan, Lamèque, Inkerman Area	<b>79.6</b>	<b>71.2</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>64.7</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>65.1</b>	<b>52.3</b>
Sussex, Norton, Sussex Corner Area	<b>76.6</b>	<b>74.2</b>
Tracadie and Saint-Isidore	<b>70.7</b>	<b>75.4</b>

## Age

	Year 2024	Year 2021
18-64	70.3	71.9
65 and over	71.9	72.0
<b>Gender</b>		
Female	72.2	71.1
Male	71.3	73.7
<b>2SLGBTQIA+ status</b>		
2SLGBTQIA+	S	n/a
<b>Language</b>		
Most comfortable in English	71.3	n/a
Most comfortable in French	71.9	n/a
Comfortable in both English and French	74.7	n/a
<b>Indigenous identity</b>		
Indigenous	S	76.8
<b>Immigrant</b>		
Immigrants	53.4	n/a
<b>Education level</b>		
High school or less	74.0	73.5
Postsecondary	64.2	68.2
<b>Disability or special need</b>		
Disability or special need	66.0	n/a
<b>Household income</b>		
Less than \$30,000	71.3	n/a
\$30,000 to less than \$60,000	62.6	n/a

	Year 2024	Year 2021
\$60,000 or more	S	n/a
<b>Racialized groups</b>		
Racialized groups	S	n/a

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the services were scheduled at a time that was convenient for them in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, most of the time or always" to the question: In the last 2 months, how often were your home support visits scheduled at a time that was convenient for you?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_PGMSC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size