

## Citizens receiving home care services from a home support worker who reported that these services were scheduled at a time that was convenient for them in the last 2 months

Unit : %

	Year 2021
<b>Province</b>	
New Brunswick	<b>71.9</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>73.3</b>
Zone 2 - Fundy Shore and Saint John Area	<b>69.5</b>
Zone 3 - Fredericton and River Valley Area	<b>69.9</b>
Zone 4 - Madawaska and North-West Area	<b>69.0</b>
Zone 5 - Restigouche Area	<b>77.1</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>74.3</b>
Zone 7 - Miramichi Area	<b>76.1</b>
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	<b>77.8</b>
Bouctouche, Richibucto, Saint-Antoine Area	<b>81.8</b>
Campbellton, Atholville, Tide Head Area	<b>68.2</b>
Caraquet, Paquetville, Bertrand Area	<b>65.1</b>
Dalhousie, Balmoral, Belledune Area	<b>83.4</b>
Dieppe and Memramcook	<b>71.6</b>
Douglas, Saint Marys, Doaktown Area	<b>76.7</b>
Edmundston, Rivière-Verte, Lac Baker Area	<b>72.0</b>
Florenceville-Bristol, Woodstock, Wakefield Area	<b>68.7</b>
Fredericton	<b>66.1</b>

	Year 2021
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	<b>68.6</b>
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	<b>73.6</b>
Miramichi, Rogersville, Blackville Area	<b>77.1</b>
Moncton	<b>70.8</b>
Nackawic, McAdam, Canterbury Area	<b>67.6</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>71.8</b>
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	<b>79.8</b>
Quispamsis, Rothesay, Hampton Area	<b>76.1</b>
Riverview and Coverdale	<b>67.5</b>
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	<b>71.0</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	<b>74.8</b>
Shippagan, Lamèque, Inkerman Area	<b>71.2</b>
St. George, Grand Manan, Blacks Harbour Area	<b>64.7</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>52.3</b>
Sussex, Norton, Sussex Corner Area	<b>74.2</b>
Tracadie and Saint-Isidore	<b>75.4</b>

## Age

	Year 2021
18-64	71.9
65 and over	72.0
<b>Gender</b>	
Female	71.1
Male	73.7
<b>Language</b>	
Preferred language of service: English	71.8
Preferred language of service: French	71.4
<b>Indigenous identity</b>	
Indigenous	76.8
Non-Indigenous	72.5
<b>Education level</b>	
High school or less	73.5
Postsecondary	68.2
<b>Household income</b>	
Less than \$25,000	72.6
\$25,000 to less than \$60,000	75.0
\$60,000 or more	S

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that these services were scheduled at a time that was convenient for them in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, most of the time or always" to the question: In the last 2 months, how often were your home support visits scheduled at a time that was convenient for you?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_PGMSC_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size