

Citizens receiving home care services from a home support worker who reported that these services were scheduled at a time that was convenient for them in the last 2 months

Unit : %

	Year 2021
Province	
New Brunswick	71.9
Health zones	
Zone 1 - Moncton and South-East Area	73.3
Zone 2 - Fundy Shore and Saint John Area	69.5
Zone 3 - Fredericton and River Valley Area	69.9
Zone 4 - Madawaska and North-West Area	69.0
Zone 5 - Restigouche Area	77.1
Zone 6 - Bathurst and Acadian Peninsula Area	74.3
Zone 7 - Miramichi Area	76.1
Communities	
Bathurst, Beresford, Petit-Rocher Area	77.8
Bouctouche, Richibucto, Saint-Antoine Area	81.8
Campbellton, Atholville, Tide Head Area	68.2
Caraquet, Paquetville, Bertrand Area	65.1
Dalhousie, Balmoral, Belledune Area	83.4
Dieppe and Memramcook	71.6
Douglas, Saint Marys, Doaktown Area	76.7
Edmundston, Rivière-Verte, Lac Baker Area	72.0
Florenceville-Bristol, Woodstock, Wakefield Area	68.7
Fredericton	66.1

	Year 2021
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	68.6
Hillsborough, Riverside-Albert, Alma Area	S
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	73.6
Miramichi, Rogersville, Blackville Area	77.1
Moncton	70.8
Nackawic, McAdam, Canterbury Area	67.6
Neguac, Alnwick, Esgenoopetitj Area	71.8
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	79.8
Quispamsis, Rothesay, Hampton Area	76.1
Riverview and Coverdale	67.5
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	71.0
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	74.8
Shippagan, Lamèque, Inkerman Area	71.2
St. George, Grand Manan, Blacks Harbour Area	64.7
St. Stephen, Saint Andrews, Campobello Island Area	52.3
Sussex, Norton, Sussex Corner Area	74.2
Tracadie and Saint-Isidore	75.4

Age

	Year 2021
18-64	71.9
65 and over	72.0
Gender	
Female	71.1
Male	73.7
Language	
Preferred language of service: English	71.8
Preferred language of service: French	71.4
Indigenous identity	
Indigenous	76.8
Non-Indigenous	72.5
Education level	
High school or less	73.5
Postsecondary	68.2
Household income	
Less than \$25,000	72.6
\$25,000 to less than \$60,000	75.0
\$60,000 or more	S

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that these services were scheduled at a time that was convenient for them in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, most of the time or always" to the question: In the last 2 months, how often were your home support visits scheduled at a time that was convenient for you?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_PGMSC_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size