Citizens receiving home care services from home support workers who reported that the services were scheduled at a time that was convenient for them in the last 2 months

Unit : %

	Year 2024	Year 2021
Province		
New Brunswick	**71.6**	**71.9**
Health zones		
Zone 1 - Moncton and South-East Area	**70.7**	**73.3**
Zone 2 - Fundy Shore and Saint John Area	**69.1**	**69.5**
Zone 3 - Fredericton and River Valley Area	**66.5**	**69.9**
Zone 4 - Madawaska and North-West Area	**71.1**	**69.0**
Zone 5 - Restigouche Area	**78.8**	**77.1**
Zone 6 - Bathurst and Acadian Peninsula Area	**76.9**	**74.3**
Zone 7 - Miramichi Area	**81.1**	**76.1**
Communities		
Bathurst, Beresford, Petit-Rocher Area	**80.4**	**77.8**
Bouctouche, Richibucto, Saint-Antoine Area	**84.1**	**81.8**
Campbellton, Atholville, Tide Head Area	**68.0**	**68.2**
Caraquet, Paquetville, Bertrand Area	**75.7**	**65.1**
Dalhousie, Balmoral, Belledune Area	**87.1**	**83.4**
Dieppe and Memramcook	S	**71.6**
Douglas, Saint Marys, Doaktown Area	S	**76.7**
Edmundston, Rivière-Verte, Lac Baker Area	**71.1**	**72.0**
Florenceville-Bristol, Woodstock, Wakefield Area	**74.0**	**68.7**
Fredericton	**63.2**	**66.1**

	Year 2024	Year 2021
Grand Bay-Westfield, Westfield, Greenwich Area	S	S
Grand Falls, Saint-Léonard, Drummond Area	**73.7**	**68.6**
Hillsborough, Riverside-Albert, Alma Area	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S
Minto, Chipman, Cambridge-Narrows Area	S	**73.6**
Miramichi, Rogersville, Blackville Area	**83.5**	**77.1**
Moncton	**65.1**	**70.8**
Nackawic, McAdam, Canterbury Area	S	**67.6**
Neguac, Alnwick, Esgenoopetitj Area	S	**71.8**
New Maryland, Kingsclear, Lincoln Area	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	**79.8**
Quispamsis, Rothesay, Hampton Area	**62.5**	**76.1**
Riverview and Coverdale	S	**67.5**
Sackville, Dorchester, Port Elgin Area	S	S
Saint John, Simonds and Musquash	**69.0**	**71.0**
Salisbury and Petitcodiac	S	S
Shediac, Beaubassin East and Cap-Pelé	**73.7**	**74.8**
Shippagan, Lamèque, Inkerman Area	**79.6**	**71.2**
St. George, Grand Manan, Blacks Harbour Area	S	**64.7**
St. Stephen, Saint Andrews, Campobello Island Area	**65.1**	**52.3**
Sussex, Norton, Sussex Corner Area	**76.6**	**74.2**
Tracadie and Saint-Isidore	**70.7**	**75.4**

Age

	Year 2024	Year 2021
18-64	**70.3**	**71.9**
65 and over	**71.9**	**72.0**
Gender		
Female	**72.2**	**71.1**
Male	**71.3**	**73.7**
2SLGBTQIA+ status		
2SLGBTQIA+	S	n/a
Language		
Most comfortable in English	**71.3**	n/a
Most comfortable in French	**71.9**	n/a
Comfortable in both English and French	**74.7**	n/a
Indigenous identity		
Indigenous	S	**76.8**
Immigrant		
Immigrants	**53.4**	n/a
Education level		
High school or less	**74.0**	**73.5**
Postsecondary	**64.2**	**68.2**
Disability or special need		
Disability or special need	**66.0**	n/a
Household income		
Less than $30,000	**71.3**	n/a
$30,000 to less than $60,000	**62.6**	n/a

	Year 2024	Year 2021
$60,000 or more	S	n/a

Racialized groups

Racialized groups	S	n/a

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the services were scheduled at a time that was convenient for them in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, most of the time or always" to the question: In the last 2 months, how often were your home support visits scheduled at a time that was convenient for you?

Unit	Interpretation	NBHC code
%	Higher is better	HS_PGMSC_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size