

## Citizens receiving home care services from a home support worker who reported that the cost for home support services was too high

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	21.2	21.7	22.1
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	23.4	24.3	26.0
Zone 2 - Fundy Shore and Saint John Area	21.8	24.2	23.4
Zone 3 - Fredericton and River Valley Area	21.6	20.3	18.2
Zone 4 - Madawaska and North-West Area	24.6	21.0	28.1
Zone 5 - Restigouche Area	19.0	22.0	22.2
Zone 6 - Bathurst and Acadian Peninsula Area	17.1	18.0	16.8
Zone 7 - Miramichi Area	18.7	19.9	21.1
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	10.4	12.0	18.4
Bouctouche, Richibucto, Saint-Antoine Area	22.9	18.3	19.9
Campbellton, Atholville, Tide Head Area	19.0	21.9	19.5
Caraquet, Paquetville, Bertrand Area	13.4	25.8	15.4
Dalhousie, Balmoral, Belledune Area	19.0	22.0	24.0
Dieppe and Memramcook	26.6	27.4	S
Douglas, Saint Marys, Doaktown Area	16.3	14.4	21.9
Edmundston, Rivière-Verte, Lac Baker Area	23.9	23.6	30.3
Florenceville-Bristol, Woodstock, Wakefield Area	20.9	20.6	13.4
Fredericton	31.4	24.3	28.2
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S

	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	<b>25.4</b>	<b>16.0</b>	<b>25.8</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>13.6</b>	<b>13.3</b>	<b>24.3</b>
Miramichi, Rogersville, Blackville Area	<b>19.5</b>	<b>20.6</b>	<b>21.6</b>
Moncton	<b>25.2</b>	<b>27.3</b>	<b>29.3</b>
Nackawic, McAdam, Canterbury Area	<b>21.6</b>	S	<b>16.7</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>15.1</b>	<b>18.5</b>	<b>19.9</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>13.3</b>	<b>23.3</b>	<b>18.1</b>
Quispamsis, Rothesay, Hampton Area	<b>23.7</b>	<b>22.0</b>	<b>38.3</b>
Riverview and Coverdale	<b>24.3</b>	<b>38.5</b>	<b>22.7</b>
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	<b>26.3</b>	<b>27.6</b>	<b>20.8</b>
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>19.4</b>	<b>19.0</b>	<b>22.9</b>
Shippagan, Lamèque, Inkerman Area	<b>18.3</b>	<b>23.8</b>	<b>16.6</b>
St. George, Grand Manan, Blacks Harbour Area	<b>11.9</b>	<b>20.9</b>	<b>13.8</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>13.5</b>	<b>28.8</b>	<b>30.6</b>
Sussex, Norton, Sussex Corner Area	<b>19.1</b>	<b>19.2</b>	<b>21.1</b>
Tracadie and Saint-Isidore	<b>27.6</b>	<b>20.2</b>	S
<b>Age</b>			
18-64	<b>15.9</b>	<b>20.1</b>	<b>18.4</b>

	Year 2018	Year 2015	Year 2012
65 and over	<b>23.1</b>	<b>22.3</b>	<b>23.6</b>
<b>Gender</b>			
Female	<b>20.3</b>	<b>22.3</b>	<b>22.2</b>
Male	<b>23.0</b>	<b>20.2</b>	<b>21.9</b>
<b>Language</b>			
Preferred language of service: English	<b>21.2</b>	<b>22.0</b>	<b>21.9</b>
Preferred language of service: French	<b>20.4</b>	<b>22.1</b>	<b>22.6</b>
<b>Indigenous identity</b>			
Indigenous	<b>20.8</b>	<b>16.5</b>	<b>18.5</b>
Non-Indigenous	<b>21.1</b>	<b>21.5</b>	<b>22.1</b>
<b>Education level</b>			
High school or less	<b>19.5</b>	<b>20.4</b>	<b>20.9</b>
Postsecondary	<b>27.3</b>	<b>29.0</b>	<b>28.3</b>
<b>Household income</b>			
Less than \$25,000	<b>17.2</b>	<b>19.8</b>	<b>21.2</b>
\$25,000 to less than \$60,000	<b>35.2</b>	<b>29.4</b>	<b>28.3</b>
\$60,000 or more	S	S	<b>21.3</b>

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that the cost for home support services was too high.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Please indicate whether you have experienced any of the following when getting the home care services you needed: Have you ever found the cost for home care services too high?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_PGMTH_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size