

## Citizens receiving home care services from a home support worker who reported that the cost for home support services was too high

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	21.2	21.7	22.1
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	23.4	24.3	26.0
Zone 2 - Fundy Shore and Saint John Area	21.8	24.2	23.4
Zone 3 - Fredericton and River Valley Area	21.6	20.3	18.2
Zone 4 - Madawaska and North-West Area	24.6	21.0	28.1
Zone 5 - Restigouche Area	19.0	22.0	22.2
Zone 6 - Bathurst and Acadian Peninsula Area	17.1	18.0	16.8
Zone 7 - Miramichi Area	18.7	19.9	21.1
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	10.4	12.0	18.4
Bouctouche, Richibucto, Saint-Antoine Area	22.9	18.3	19.9
Campbellton, Atholville, Tide Head Area	19.0	21.9	19.5
Caraquet, Paquetville, Bertrand Area	13.4	25.8	15.4
Dalhousie, Balmoral, Belledune Area	19.0	22.0	24.0
Dieppe and Memramcook	26.6	27.4	S
Douglas, Saint Marys, Doaktown Area	16.3	14.4	21.9
Edmundston, Rivière-Verte, Lac Baker Area	23.9	23.6	30.3
Florenceville-Bristol, Woodstock, Wakefield Area	20.9	20.6	13.4
Fredericton	31.4	24.3	28.2
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S

	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	25.4	16.0	25.8
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	13.6	13.3	24.3
Miramichi, Rogersville, Blackville Area	19.5	20.6	21.6
Moncton	25.2	27.3	29.3
Nackawic, McAdam, Canterbury Area	21.6	S	16.7
Neguac, Alnwick, Esgenoopetitj Area	15.1	18.5	19.9
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	13.3	23.3	18.1
Quispamsis, Rothesay, Hampton Area	23.7	22.0	38.3
Riverview and Coverdale	24.3	38.5	22.7
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	26.3	27.6	20.8
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	19.4	19.0	22.9
Shippagan, Lamèque, Inkerman Area	18.3	23.8	16.6
St. George, Grand Manan, Blacks Harbour Area	11.9	20.9	13.8
St. Stephen, Saint Andrews, Campobello Island Area	13.5	28.8	30.6
Sussex, Norton, Sussex Corner Area	19.1	19.2	21.1
Tracadie and Saint-Isidore	27.6	20.2	S
<b>Age</b>			
18-64	15.9	20.1	18.4

	Year 2018	Year 2015	Year 2012
65 and over	23.1	22.3	23.6
<b>Gender</b>			
Female	20.3	22.3	22.2
Male	23.0	20.2	21.9
<b>Language</b>			
Preferred language of service: English	21.2	22.0	21.9
Preferred language of service: French	20.4	22.1	22.6
<b>Indigenous identity</b>			
Indigenous	20.8	16.5	18.5
Non-Indigenous	21.1	21.5	22.1
<b>Education level</b>			
High school or less	19.5	20.4	20.9
Postsecondary	27.3	29.0	28.3
<b>Household income</b>			
Less than \$25,000	17.2	19.8	21.2
\$25,000 to less than \$60,000	35.2	29.4	28.3
\$60,000 or more	S	S	21.3

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that the cost for home support services was too high.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Please indicate whether you have experienced any of the following when getting the home care services you needed: Have you ever found the cost for home care services too high?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_PGMTH_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size