

Citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months

Unit: %

Unit: %	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	69.8	67.9	64.4	65.8
Health zones				
Zone 1 - Moncton and South-East Area	74.1	67.8	63.5	67.6
Zone 2 - Fundy Shore and Saint John Area	71.9	73.0	68.2	71.7
Zone 3 - Fredericton and River Valley Area	73.0	71.7	70.8	74.8
Zone 4 - Madawaska and North-West Area	50.7	52.9	49.8	44.5
Zone 5 - Restigouche Area	66.0	66.7	67.4	59.9
Zone 6 - Bathurst and Acadian Peninsula Area	65.0	61.6	56.6	59.3
Zone 7 - Miramichi Area	76.0	72.8	67.6	66.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	61.7	67.3	65.2	71.1
Bouctouche, Richibucto, Saint-Antoine Area	75.8	63.1	59.1	64.0
Campbellton, Atholville, Tide Head Area	57.6	60.3	71.2	50.2
Caraquet, Paquetville, Bertrand Area	70.0	55.0	60.7	49.0
Dalhousie, Balmoral, Belledune Area	72.6	71.4	64.4	66.7
Dieppe and Memramcook	S	57.6	62.1	72.9
Douglas, Saint Marys, Doaktown Area	S	77.8	64.1	83.1
Edmundston, Rivière-Verte, Lac Baker Area	50.8	54.4	45.6	44.3
Florenceville-Bristol, Woodstock, Wakefield Area	82.3	70.8	67.2	70.7
Fredericton	70.9	67.8	70.3	76.8



	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	53.0	53.2	56.1	47.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	70.3	80.9	86.2
Miramichi, Rogersville, Blackville Area	78.5	76.1	72.3	70.3
Moncton	73.6	71.3	65.5	67.9
Nackawic, McAdam, Canterbury Area	S	78.4	62.7	64.5
Neguac, Alnwick, Esgenoopetitj Area	S	59.8	45.2	58.6
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	74.3	76.8	76.1
Quispamsis, Rothesay, Hampton Area	69.6	73.6	72.3	63.7
Riverview and Coverdale	S	64.2	63.9	64.9
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	67.4	71.0	64.6	66.5
Salisbury and Petitcodiac	S	S	52.5	S
Shediac, Beaubassin East and Cap-Pelé	78.4	68.7	62.3	66.9
Shippagan, Lamèque, Inkerman Area	73.1	58.8	52.7	49.6
St. George, Grand Manan, Blacks Harbour Area	S	69.8	80.9	82.8
St. Stephen, Saint Andrews, Campobello Island Area	75.5	79.2	65.5	72.6
Sussex, Norton, Sussex Corner Area	81.9	75.5	71.6	83.3
Tracadie and Saint-Isidore	63.1	56.4	44.9	48.0

Age



18-64 65.6 65.8 64.0 6.6 65 and over 70.8 68.7 64.5 6.6 Gender Female 69.5 67.8 63.7 6.6 Male 71.4 68.3 65.7 6.6 SZLGBTQIA+ status ZSLGBTQIA+ status ZSLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity Indigenous identity Immigrant Education level High school or less 71.3 68.2 65.1 66.1 Postsecondary 64.5 67.3 60.0 66.5 Disability or special need		Year	Year	Year	Year
65 and over 70.8 68.7 64.5 66 Gender Female 69.5 67.8 63.7 66 Male 71.4 68.3 65.7 66 2SLGBTQIA+ status 2SLGBTQIA+ Status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity Immigrant Immigrants 62.2 n/a n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66	10.64	2024	2021	2018	2015
Gender Female 69.5 67.8 63.7 6 Male 71.4 68.3 65.7 6 2SLGBTQIA+ status 2SLGBTQIA+ Status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a n/a Indigenous identity Indigenous identity Immigrant 62.9 68.7 5 Education level High school or less 71.3 68.2 65.1 6 Postsecondary 64.5 67.3 60.0 6 Disability or special need ***********************************					64.0
Female 69.5 67.8 63.7 66 Maile 71.4 68.3 65.7 66 2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity Indigenous S 62.9 68.7 56 Immigrant Education level Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66	oo and over	70.0			
Male 71.4 68.3 65.7 6 2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a n/a Indigenous identity Indigenous General States S 62.9 68.7 56 Immigrant B 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66	Gender				
2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a	Female	69.5	67.8	63.7	65.0
2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity Indigenous identity Immigrant S 62.9 68.7 56 Immigrants 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	Male	71.4	68.3	65.7	67.6
Language Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity Indigenous S 62.9 68.7 56 Immigrant Immigrants 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	2SLGBTQIA+ status				
Most comfortable in English 73.5 n/a n/a n/a Most comfortable in French 58.9 n/a n/a n/a Comfortable in both English and French 73.4 n/a n/a n/a Indigenous identity S 62.9 68.7 56 Immigrant Immigrants 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	2SLGBTQIA+	S	n/a	n/a	n/a
Most comfortable in French 58.9 n/a n/a Comfortable in both English and French 73.4 n/a n/a Indigenous identity Indigenous S 62.9 68.7 56 Immigrant 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 65 Disability or special need	Language				
Comfortable in both English and French 73.4 n/a n/a Indigenous identity S 62.9 68.7 50 Immigrant Immigrants 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	Most comfortable in English	73.5	n/a	n/a	n/a
Indigenous identity S 62.9 68.7 56 Immigrant Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	Most comfortable in French	58.9	n/a	n/a	n/a
Indigenous S 62.9 68.7 50.7 Immigrant Education level High school or less 71.3 68.2 65.1 66.2 Postsecondary 64.5 67.3 60.0 66.2 Disability or special need 64.5 67.3 60.0 66.2	Comfortable in both English and French	73.4	n/a	n/a	n/a
Immigrant 62.2 n/a n/a n/a Education level High school or less 71.3 68.2 65.1 6 Postsecondary 64.5 67.3 60.0 6 Disability or special need	Indigenous identity				
Immigrants 62.2 n/a n/a Education level High school or less 71.3 68.2 65.1 6 Postsecondary 64.5 67.3 60.0 6 Disability or special need 64.5 67.3 60.0 6	Indigenous	S	62.9	68.7	56.6
Education level High school or less 71.3 68.2 65.1 66 Postsecondary 64.5 67.3 60.0 66 Disability or special need	Insurance of				
High school or less 71.3 68.2 65.1 6 Postsecondary 64.5 67.3 60.0 6 Disability or special need	immigrant				
Postsecondary 64.5 67.3 60.0 65 Disability or special need		62.2	n/a	n/a	n/a
Disability or special need	Immigrants	62.2	n/a	n/a	n/a
	Immigrants Education level				n/a 67.1
Disability or special need 68.1 n/a n/a	Immigrants Education level High school or less	71.3	68.2	65.1	
	Education level High school or less Postsecondary	71.3	68.2	65.1	67.1
Household income	Education level High school or less Postsecondary Disability or special need	71.3 64.5	68.2 67.3	65.1 60.0	67.1
Less than \$30,000 n/a n/a	Education level High school or less Postsecondary Disability or special need Disability or special need	71.3 64.5	68.2 67.3	65.1 60.0	67.1
\$30,000 to less than \$60,000 65.8 n/a n/a	Education level High school or less Postsecondary Disability or special need Disability or special need Household income	71.3 64.5 68.1	68.2 67.3	65.1 60.0 n/a	67.1



	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfie to the question: How satisfied are you with the number of times you got home care services in the last 2 months?

Unit	Interpretation	NBHC code
%	Higher is better	HS_SAT02_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size