

## Citizens receiving home care services from a home support worker who are very satisfied with the number of times they received their services in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	67.9	64.4	65.8	70.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	67.8	63.5	67.6	70.1
Zone 2 - Fundy Shore and Saint John Area	73.0	68.2	71.7	73.7
Zone 3 - Fredericton and River Valley Area	71.7	70.8	74.8	74.3
Zone 4 - Madawaska and North-West Area	52.9	49.8	44.5	56.2
Zone 5 - Restigouche Area	66.7	67.4	59.9	70.4
Zone 6 - Bathurst and Acadian Peninsula Area	61.6	56.6	59.3	70.6
Zone 7 - Miramichi Area	72.8	67.6	66.4	72.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	67.3	65.2	71.1	66.4
Bouctouche, Richibucto, Saint-Antoine Area	63.1	59.1	64.0	72.2
Campbellton, Atholville, Tide Head Area	60.3	71.2	50.2	72.7
Caraquet, Paquetville, Bertrand Area	55.0	60.7	49.0	82.4
Dalhousie, Balmoral, Belledune Area	71.4	64.4	66.7	68.6
Dieppe and Memramcook	57.6	62.1	72.9	S
Douglas, Saint Marys, Doaktown Area	77.8	64.1	83.1	83.6
Edmundston, Rivière-Verte, Lac Baker Area	54.4	45.6	44.3	55.5
Florenceville-Bristol, Woodstock, Wakefield Area	70.8	67.2	70.7	70.7
Fredericton	67.8	70.3	76.8	65.8

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>53.2</b>	<b>56.1</b>	<b>47.3</b>	<b>58.1</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>70.3</b>	<b>80.9</b>	<b>86.2</b>	<b>74.4</b>
Miramichi, Rogersville, Blackville Area	<b>76.1</b>	<b>72.3</b>	<b>70.3</b>	<b>76.6</b>
Moncton	<b>71.3</b>	<b>65.5</b>	<b>67.9</b>	<b>66.7</b>
Nackawic, McAdam, Canterbury Area	<b>78.4</b>	<b>62.7</b>	<b>64.5</b>	<b>76.8</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>59.8</b>	<b>45.2</b>	<b>58.6</b>	<b>62.3</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>74.3</b>	<b>76.8</b>	<b>76.1</b>	<b>78.5</b>
Quispamsis, Rothesay, Hampton Area	<b>73.6</b>	<b>72.3</b>	<b>63.7</b>	<b>70.0</b>
Riverview and Coverdale	<b>64.2</b>	<b>63.9</b>	<b>64.9</b>	<b>75.7</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>71.0</b>	<b>64.6</b>	<b>66.5</b>	<b>73.2</b>
Salisbury and Petitcodiac	S	<b>52.5</b>	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>68.7</b>	<b>62.3</b>	<b>66.9</b>	<b>51.9</b>
Shippagan, Lamèque, Inkerman Area	<b>58.8</b>	<b>52.7</b>	<b>49.6</b>	<b>75.2</b>
St. George, Grand Manan, Blacks Harbour Area	<b>69.8</b>	<b>80.9</b>	<b>82.8</b>	<b>71.8</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>79.2</b>	<b>65.5</b>	<b>72.6</b>	<b>71.9</b>
Sussex, Norton, Sussex Corner Area	<b>75.5</b>	<b>71.6</b>	<b>83.3</b>	<b>78.8</b>
Tracadie and Saint-Isidore	<b>56.4</b>	<b>44.9</b>	<b>48.0</b>	<b>65.3</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	65.8	64.0	64.0	68.7
65 and over	68.7	64.5	66.8	71.9
<b>Gender</b>				
Female	67.8	63.7	65.0	69.5
Male	68.3	65.7	67.6	73.6
<b>Language</b>				
Preferred language of service: English	73.1	69.7	68.5	74.9
Preferred language of service: French	53.0	48.9	50.3	59.2
<b>Indigenous identity</b>				
Indigenous	62.9	68.7	56.6	65.2
Non-Indigenous	68.3	64.1	66.4	70.9
<b>Education level</b>				
High school or less	68.2	65.1	67.1	70.8
Postsecondary	67.3	60.0	62.3	70.3
<b>Household income</b>				
Less than \$25,000	67.1	64.4	65.9	70.8
\$25,000 to less than \$60,000	69.6	59.1	66.1	69.3
\$60,000 or more	S	S	S	76.7

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who are very satisfied with the number of times they received their services in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfied" to the question: How satisfied are you with the number of times you got home care services in the last 2 months?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_SAT02_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size