

Citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	69.8	67.9	64.4	65.8
Health zones				
Zone 1 - Moncton and South-East Area	74.1	67.8	63.5	67.6
Zone 2 - Fundy Shore and Saint John Area	71.9	73.0	68.2	71.7
Zone 3 - Fredericton and River Valley Area	73.0	71.7	70.8	74.8
Zone 4 - Madawaska and North-West Area	50.7	52.9	49.8	44.5
Zone 5 - Restigouche Area	66.0	66.7	67.4	59.9
Zone 6 - Bathurst and Acadian Peninsula Area	65.0	61.6	56.6	59.3
Zone 7 - Miramichi Area	76.0	72.8	67.6	66.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	61.7	67.3	65.2	71.1
Bouctouche, Richibucto, Saint-Antoine Area	75.8	63.1	59.1	64.0
Campbellton, Atholville, Tide Head Area	57.6	60.3	71.2	50.2
Caraquet, Paquetville, Bertrand Area	70.0	55.0	60.7	49.0
Dalhousie, Balmoral, Belledune Area	72.6	71.4	64.4	66.7
Dieppe and Memramcook	S	57.6	62.1	72.9
Douglas, Saint Marys, Doaktown Area	S	77.8	64.1	83.1
Edmundston, Rivière-Verte, Lac Baker Area	50.8	54.4	45.6	44.3
Florenceville-Bristol, Woodstock, Wakefield Area	82.3	70.8	67.2	70.7
Fredericton	70.9	67.8	70.3	76.8

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	53.0	53.2	56.1	47.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	70.3	80.9	86.2
Miramichi, Rogersville, Blackville Area	78.5	76.1	72.3	70.3
Moncton	73.6	71.3	65.5	67.9
Nackawic, McAdam, Canterbury Area	S	78.4	62.7	64.5
Neguac, Alnwick, Esgenoopetitj Area	S	59.8	45.2	58.6
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	74.3	76.8	76.1
Quispamsis, Rothesay, Hampton Area	69.6	73.6	72.3	63.7
Riverview and Coverdale	S	64.2	63.9	64.9
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	67.4	71.0	64.6	66.5
Salisbury and Petitcodiac	S	S	52.5	S
Shediac, Beaubassin East and Cap-Pelé	78.4	68.7	62.3	66.9
Shippagan, Lamèque, Inkerman Area	73.1	58.8	52.7	49.6
St. George, Grand Manan, Blacks Harbour Area	S	69.8	80.9	82.8
St. Stephen, Saint Andrews, Campobello Island Area	75.5	79.2	65.5	72.6
Sussex, Norton, Sussex Corner Area	81.9	75.5	71.6	83.3
Tracadie and Saint-Isidore	63.1	56.4	44.9	48.0

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	65.6	65.8	64.0	64.0
65 and over	70.8	68.7	64.5	66.8
Gender				
Female	69.5	67.8	63.7	65.0
Male	71.4	68.3	65.7	67.6
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	73.5	n/a	n/a	n/a
Most comfortable in French	58.9	n/a	n/a	n/a
Comfortable in both English and French	73.4	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	62.9	68.7	56.6
Immigrant				
Immigrants	62.2	n/a	n/a	n/a
Education level				
High school or less	71.3	68.2	65.1	67.1
Postsecondary	64.5	67.3	60.0	62.3
Disability or special need				
Disability or special need	68.1	n/a	n/a	n/a
Household income				
Less than \$30,000	69.0	n/a	n/a	n/a
\$30,000 to less than \$60,000	65.8	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
Racialized groups				
Racialized groups	S	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfie to the question: How satisfied are you with the number of times you got home care services in the last 2 months?

Unit	Interpretation	NBHC code
%	Higher is better	HS_SAT02_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size