

## Citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	69.8	67.9	64.4	65.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	74.1	67.8	63.5	67.6
Zone 2 - Fundy Shore and Saint John Area	71.9	73.0	68.2	71.7
Zone 3 - Fredericton and River Valley Area	73.0	71.7	70.8	74.8
Zone 4 - Madawaska and North-West Area	50.7	52.9	49.8	44.5
Zone 5 - Restigouche Area	66.0	66.7	67.4	59.9
Zone 6 - Bathurst and Acadian Peninsula Area	65.0	61.6	56.6	59.3
Zone 7 - Miramichi Area	76.0	72.8	67.6	66.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	61.7	67.3	65.2	71.1
Bouctouche, Richibucto, Saint-Antoine Area	75.8	63.1	59.1	64.0
Campbellton, Atholville, Tide Head Area	57.6	60.3	71.2	50.2
Caraquet, Paquetville, Bertrand Area	70.0	55.0	60.7	49.0
Dalhousie, Balmoral, Belledune Area	72.6	71.4	64.4	66.7
Dieppe and Memramcook	S	57.6	62.1	72.9
Douglas, Saint Marys, Doaktown Area	S	77.8	64.1	83.1
Edmundston, Rivière-Verte, Lac Baker Area	50.8	54.4	45.6	44.3
Florenceville-Bristol, Woodstock, Wakefield Area	82.3	70.8	67.2	70.7
Fredericton	70.9	67.8	70.3	76.8

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>53.0</b>	<b>53.2</b>	<b>56.1</b>	<b>47.3</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>70.3</b>	<b>80.9</b>	<b>86.2</b>
Miramichi, Rogersville, Blackville Area	<b>78.5</b>	<b>76.1</b>	<b>72.3</b>	<b>70.3</b>
Moncton	<b>73.6</b>	<b>71.3</b>	<b>65.5</b>	<b>67.9</b>
Nackawic, McAdam, Canterbury Area	S	<b>78.4</b>	<b>62.7</b>	<b>64.5</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>59.8</b>	<b>45.2</b>	<b>58.6</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>74.3</b>	<b>76.8</b>	<b>76.1</b>
Quispamsis, Rothesay, Hampton Area	<b>69.6</b>	<b>73.6</b>	<b>72.3</b>	<b>63.7</b>
Riverview and Coverdale	S	<b>64.2</b>	<b>63.9</b>	<b>64.9</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>67.4</b>	<b>71.0</b>	<b>64.6</b>	<b>66.5</b>
Salisbury and Petitcodiac	S	S	<b>52.5</b>	S
Shediac, Beaubassin East and Cap-Pelé	<b>78.4</b>	<b>68.7</b>	<b>62.3</b>	<b>66.9</b>
Shippagan, Lamèque, Inkerman Area	<b>73.1</b>	<b>58.8</b>	<b>52.7</b>	<b>49.6</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>69.8</b>	<b>80.9</b>	<b>82.8</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>75.5</b>	<b>79.2</b>	<b>65.5</b>	<b>72.6</b>
Sussex, Norton, Sussex Corner Area	<b>81.9</b>	<b>75.5</b>	<b>71.6</b>	<b>83.3</b>
Tracadie and Saint-Isidore	<b>63.1</b>	<b>56.4</b>	<b>44.9</b>	<b>48.0</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	65.6	65.8	64.0	64.0
65 and over	70.8	68.7	64.5	66.8
<b>Gender</b>				
Female	69.5	67.8	63.7	65.0
Male	71.4	68.3	65.7	67.6
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	73.5	n/a	n/a	n/a
Most comfortable in French	58.9	n/a	n/a	n/a
Comfortable in both English and French	73.4	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	62.9	68.7	56.6
<b>Immigrant</b>				
Immigrants	62.2	n/a	n/a	n/a
<b>Education level</b>				
High school or less	71.3	68.2	65.1	67.1
Postsecondary	64.5	67.3	60.0	62.3
<b>Disability or special need</b>				
Disability or special need	68.1	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	69.0	n/a	n/a	n/a
\$30,000 to less than \$60,000	65.8	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they were very satisfied with the number of times they received services in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfie to the question: How satisfied are you with the number of times you got home care services in the last 2 months?

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<b>Unit</b>	<b>Interpretation</b>	<b>NBHC code</b>
%	Higher is better	HS_SAT02_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size