

Citizens receiving home care services from the Extra-Mural Program who reported that the services started as soon as they thought they needed them

Unit: %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	96.3	96.6	94.1	94.3
Health zones				
Zone 1 - Moncton and South-East Area	95.5	96.4	95.0	92.4
Zone 2 - Fundy Shore and Saint John Area	95.5	95.2	92.8	94.0
Zone 3 - Fredericton and River Valley Area	96.4	97.7	93.9	94.6
Zone 4 - Madawaska and North-West Area	96.0	95.7	94.9	96.2
Zone 5 - Restigouche Area	96.0	96.6	93.3	96.0
Zone 6 - Bathurst and Acadian Peninsula Area	98.7	98.1	94.3	95.1
Zone 7 - Miramichi Area	98.3	97.4	94.9	96.6
Communities				
Bathurst, Beresford, Petit-Rocher Area	98.9	96.6	94.5	93.9
Bouctouche, Richibucto, Saint-Antoine Area	95.7	98.6	97.3	96.9
Campbellton, Atholville, Tide Head Area	94.9	97.6	94.0	96.8
Caraquet, Paquetville, Bertrand Area	97.9	98.7	94.7	95.1
Dalhousie, Balmoral, Belledune Area	97.0	95.6	92.4	95.3
Dieppe and Memramcook	92.3	95.3	91.8	88.4
Douglas, Saint Marys, Doaktown Area	95.3	98.9	95.0	97.2
Edmundston, Rivière-Verte, Lac Baker Area	96.7	97.2	94.7	97.2
Florenceville-Bristol, Woodstock, Wakefield Area	98.1	97.1	96.4	98.0
Fredericton	93.9	97.6	90.7	90.3
Grand Bay-Westfield, Westfield, Greenwich Area	S	96.0	90.4	93.8



	Year 2024	Year 2021	Year 2018	Year 2015
Grand Falls, Saint-Léonard, Drummond Area	94.3	93.8	95.5	94.7
Hillsborough, Riverside-Albert, Alma Area	S	96.3	93.9	92.0
Kedgwick, Saint-Quentin and Grimmer	S	94.3	93.7	97.2
Minto, Chipman, Cambridge-Narrows Area	96.0	95.1	96.6	96.2
Miramichi, Rogersville, Blackville Area	98.1	98.2	94.8	97.4
Moncton	96.7	95.6	93.5	90.7
Nackawic, McAdam, Canterbury Area	94.7	98.9	92.3	97.4
Neguac, Alnwick, Esgenoopetitj Area	S	92.8	95.3	92.4
New Maryland, Kingsclear, Lincoln Area	100.0	99.3	95.4	95.2
Oromocto, Gagetown, Fredericton Junction Area	96.9	98.8	94.3	85.5
Perth-Andover, Plaster Rock, Tobique Area	98.3	96.5	93.3	96.2
Quispamsis, Rothesay, Hampton Area	92.2	96.0	90.8	90.4
Riverview and Coverdale	91.4	93.6	89.2	91.9
Sackville, Dorchester, Port Elgin Area	99.0	96.2	97.2	97.8
Saint John, Simonds and Musquash	94.4	93.9	90.9	92.4
Salisbury and Petitcodiac	S	96.4	100.0	83.1
Shediac, Beaubassin East and Cap-Pelé	95.1	98.8	98.8	94.0
Shippagan, Lamèque, Inkerman Area	98.6	98.1	92.8	97.3
St. George, Grand Manan, Blacks Harbour Area	96.7	98.6	93.9	96.8
St. Stephen, Saint Andrews, Campobello Island Area	99.0	95.7	96.2	97.6
Sussex, Norton, Sussex Corner Area	96.6	94.5	96.0	94.2
Tracadie and Saint-Isidore	99.0	100.0	94.8	94.4
Age				
18-64	93.8	95.1	91.2	94.1



Second over Second over		Year 2024	Year 2021	Year 2018	Year 2015
Female 95.7 96.3 93.1 94.6 Male 97.0 97.0 95.4 94.1 2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 96.0 n/a n/a n/a Most comfortable in French 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Indigenous 94.2 92.7 89.1 94.2 Immigrant 94.7 n/a n/a n/a Education level 94.7 n/a n/a n/a High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need 92.5 n/a n/a n/a Household income 2 n/a n/a n/a Less than \$30,000 95.5	65 and over				
Female 95.7 96.3 93.1 94.6 Male 97.0 97.0 95.4 94.1 2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 96.0 n/a n/a n/a Most comfortable in French 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Indigenous 94.2 92.7 89.1 94.2 Immigrant 94.7 n/a n/a n/a Education level 94.7 n/a n/a n/a High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need 92.5 n/a n/a n/a Household income 2 n/a n/a n/a Less than \$30,000 95.5	Gender				
2SLGBTQIA+ status 2SLGBTQIA+ S n/a n/a n/a Language Most comfortable in English 96.0 n/a n/a n/a Most comfortable in French 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Immigrant Immigrant 94.2 92.7 89.1 94.2 Immigrants 94.7 n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a S30,000 to less than \$60,000 95.5 n/a n/a n/a		95.7	96.3	93.1	94.6
Language Section of the properties of the pr	Male	97.0	97.0	95.4	94.1
Language Most comfortable in English 96.0 n/a n/a n/a Most comfortable in English 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Indigenous identity Indigenous 94.2 92.7 89.1 94.2 Immigrant Immigrants 94.7 n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	2SLGBTQIA+ status				
Most comfortable in English 96.0 n/a n/a n/a Most comfortable in French 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Immigrant Immigrant Immigrants 94.7 n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	2SLGBTQIA+	S	n/a	n/a	n/a
Most comfortable in French 97.5 n/a n/a n/a Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Immigrant Immigrant Immigrants 94.2 92.7 89.1 94.2 Immigrants 94.7 n/a n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Language				
Comfortable in both English and French 94.9 n/a n/a n/a Indigenous identity Immigrant Immigrant 94.7 n/a n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Most comfortable in English	96.0	n/a	n/a	n/a
Indigenous identity Indigenous 94.2 92.7 89.1 94.2 Immigrant Use of the property of the	Most comfortable in French	97.5	n/a	n/a	n/a
Indigenous 94.2 92.7 89.1 94.2 Immigrant 94.7 n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a n/a	Comfortable in both English and French	94.9	n/a	n/a	n/a
Immigrant 94.7 n/a n/a n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a n/a	Indigenous identity				
Immigrants 94.7 n/a n/a n/a Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Indigenous	94.2	92.7	89.1	94.2
Education level High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Immigrant				
High school or less 96.9 96.7 94.5 95.1 Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Immigrants	94.7	n/a	n/a	n/a
Postsecondary 95.1 96.2 92.8 93.7 Disability or special need Disability or special need 92.5 n/a n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Education level				
Disability or special need Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	High school or less	96.9	96.7	94.5	95.1
Disability or special need 92.5 n/a n/a n/a Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Postsecondary	95.1	96.2	92.8	93.7
Household income Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Disability or special need				
Less than \$30,000 96.2 n/a n/a n/a \$30,000 to less than \$60,000 95.5 n/a n/a n/a	Disability or special need	92.5	n/a	n/a	n/a
\$30,000 to less than \$60,000 95.5 n/a n/a n/a	Household income				
	Less than \$30,000	96.2	n/a	n/a	n/a
\$60,000 or more 96.3 n/a n/a n/a	\$30,000 to less than \$60,000	95.5	n/a	n/a	n/a
	\$60,000 or more	96.3	n/a	n/a	n/a



	Year 2024	Year 2021	Year 2018	Year 2015
Racialized groups				
Racialized groups	96.8	n/a	n/a	n/a



About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the services started as soon as they thought they needed them.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did Extra-Mural services start as soon as you thought you needed it?

Unit	Interpretation	NBHC code
%	Higher is better	XM ACC01 1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size