Citizens receiving home care services from the Extra-Mural Program who reported that the services they received had started as soon as they thought they needed them

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	96.6	94.1	94.3	93.0
Health zones				
Zone 1 - Moncton and South-East Area	96.4	95.0	92.4	92.6
Zone 2 - Fundy Shore and Saint John Area	95.2	92.8	94.0	93.7
Zone 3 - Fredericton and River Valley Area	97.7	93.9	94.6	92.6
Zone 4 - Madawaska and North-West Area	95.7	94.9	96.2	92.1
Zone 5 - Restigouche Area	96.6	93.3	96.0	94.4
Zone 6 - Bathurst and Acadian Peninsula Area	98.1	94.3	95.1	94.3
Zone 7 - Miramichi Area	97.4	94.9	96.6	91.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	96.6	94.5	93.9	93.7
Bouctouche, Richibucto, Saint-Antoine Area	98.6	97.3	96.9	90.2
Campbellton, Atholville, Tide Head Area	97.6	94.0	96.8	92.5
Caraquet, Paquetville, Bertrand Area	98.7	94.7	95.1	90.3
Dalhousie, Balmoral, Belledune Area	95.6	92.4	95.3	96.7
Dieppe and Memramcook	95.3	91.8	88.4	98.1
Douglas, Saint Marys, Doaktown Area	98.9	95.0	97.2	95.8
Edmundston, Rivière-Verte, Lac Baker Area	97.2	94.7	97.2	92.5
Florenceville-Bristol, Woodstock, Wakefield Area	97.1	96.4	98.0	92.0
Fredericton	97.6	90.7	90.3	90.3

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	96.0	90.4	93.8	96.9
Grand Falls, Saint-Léonard, Drummond Area	93.8	95.5	94.7	92.0
Hillsborough, Riverside-Albert, Alma Area	96.3	93.9	92.0	94.1
Kedgwick, Saint-Quentin and Grimmer	94.3	93.7	97.2	90.7
Minto, Chipman, Cambridge-Narrows Area	95.1	96.6	96.2	93.4
Miramichi, Rogersville, Blackville Area	98.2	94.8	97.4	92.6
Moncton	95.6	93.5	90.7	91.4
Nackawic, McAdam, Canterbury Area	98.9	92.3	97.4	95.6
Neguac, Alnwick, Esgenoopetitj Area	92.8	95.3	92.4	87.1
New Maryland, Kingsclear, Lincoln Area	99.3	95.4	95.2	87.3
Oromocto, Gagetown, Fredericton Junction Area	98.8	94.3	85.5	92.6
Perth-Andover, Plaster Rock, Tobique Area	96.5	93.3	96.2	97.4
Quispamsis, Rothesay, Hampton Area	96.0	90.8	90.4	88.8
Riverview and Coverdale	93.6	89.2	91.9	90.7
Sackville, Dorchester, Port Elgin Area	96.2	97.2	97.8	98.1
Saint John, Simonds and Musquash	93.9	90.9	92.4	92.6
Salisbury and Petitcodiac	96.4	100.0	83.1	93.2
Shediac, Beaubassin East and Cap-Pelé	98.8	98.8	94.0	93.5
Shippagan, Lamèque, Inkerman Area	98.1	92.8	97.3	96.9
St. George, Grand Manan, Blacks Harbour Area	98.6	93.9	96.8	94.2
St. Stephen, Saint Andrews, Campobello Island Area	95.7	96.2	97.6	96.2
Sussex, Norton, Sussex Corner Area	94.5	96.0	94.2	97.4
Tracadie and Saint-Isidore	100.0	94.8	94.4	97.1

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	95.1	91.2	94.1	91.5
65 and over	97.0	95.2	96.0	94.1
Gender				
Female	96.3	93.1	94.6	93.0
Male	97.0	95.4	94.1	93.1
Language				
Preferred language of service: English	96.3	93.7	94.1	93.2
Preferred language of service: French	97.8	94.6	94.9	92.5
Indigenous identity				
Indigenous	92.7	89.1	94.2	92.6
Non-Indigenous	96.6	94.0	94.3	93.0
Education level				
High school or less	96.7	94.5	95.1	94.1
Postsecondary	96.2	92.8	93.7	91.6
Household income				
Less than $25,000	96.6	92.6	95.0	93.7
$25,000 to less than $60,000	97.0	95.1	96.1	93.4
$60,000 or more	96.6	95.2	85.9	93.4

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the services they received had started as soon as they thought they needed them.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did Extra-Mural services start as soon as you thought you needed them?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit   **NBHC code**
%   XM_ACC01_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size