

## Citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff gave them the information they needed to take care of themselves

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	47.6	49.6	48.3	49.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	48.3	49.4	47.0	50.6
Zone 2 - Fundy Shore and Saint John Area	48.2	48.2	48.3	52.0
Zone 3 - Fredericton and River Valley Area	45.7	47.6	43.2	52.2
Zone 4 - Madawaska and North-West Area	51.1	53.9	53.5	43.3
Zone 5 - Restigouche Area	46.6	56.0	50.4	45.9
Zone 6 - Bathurst and Acadian Peninsula Area	48.5	50.4	53.4	40.7
Zone 7 - Miramichi Area	45.4	49.7	50.7	51.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	44.1	48.8	51.5	44.1
Bouctouche, Richibucto, Saint-Antoine Area	48.9	54.0	54.3	48.5
Campbellton, Atholville, Tide Head Area	44.0	54.8	49.5	43.1
Caraquet, Paquetville, Bertrand Area	51.7	54.0	49.0	45.2
Dalhousie, Balmoral, Belledune Area	49.0	57.1	51.3	49.2
Dieppe and Memramcook	47.8	62.1	50.3	55.2
Douglas, Saint Marys, Doaktown Area	48.2	44.3	48.3	55.8
Edmundston, Rivière-Verte, Lac Baker Area	49.3	55.0	54.0	46.4
Florenceville-Bristol, Woodstock, Wakefield Area	45.2	55.5	44.2	52.8
Fredericton	44.6	43.7	42.0	51.5

	<b>Year 2021</b>	<b>Year 2018</b>	<b>Year 2015</b>	<b>Year 2012</b>
Grand Bay-Westfield, Westfield, Greenwich Area	<b>38.3</b>	<b>53.6</b>	<b>54.6</b>	<b>49.2</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>51.9</b>	<b>52.4</b>	<b>50.6</b>	<b>38.9</b>
Hillsborough, Riverside-Albert, Alma Area	<b>46.6</b>	<b>45.0</b>	<b>43.0</b>	<b>44.9</b>
Kedgwick, Saint-Quentin and Grimmer	<b>57.6</b>	<b>53.6</b>	<b>62.7</b>	<b>42.8</b>
Minto, Chipman, Cambridge-Narrows Area	<b>38.1</b>	<b>57.4</b>	<b>40.1</b>	<b>55.2</b>
Miramichi, Rogersville, Blackville Area	<b>47.0</b>	<b>51.5</b>	<b>53.2</b>	<b>50.5</b>
Moncton	<b>50.8</b>	<b>46.0</b>	<b>45.4</b>	<b>55.2</b>
Nackawic, McAdam, Canterbury Area	<b>52.6</b>	<b>40.2</b>	<b>40.2</b>	<b>61.9</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>36.5</b>	<b>39.3</b>	<b>39.1</b>	<b>54.7</b>
New Maryland, Kingsclear, Lincoln Area	<b>47.8</b>	<b>45.5</b>	<b>48.7</b>	<b>39.8</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>49.0</b>	<b>40.1</b>	<b>45.5</b>	<b>61.5</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>43.4</b>	<b>47.4</b>	<b>38.6</b>	<b>42.0</b>
Quispamsis, Rothesay, Hampton Area	<b>47.7</b>	<b>45.9</b>	<b>50.3</b>	<b>54.3</b>
Riverview and Coverdale	<b>38.6</b>	<b>40.8</b>	<b>42.1</b>	<b>45.4</b>
Sackville, Dorchester, Port Elgin Area	<b>49.9</b>	<b>49.4</b>	<b>43.9</b>	<b>53.6</b>
Saint John, Simonds and Musquash	<b>45.8</b>	<b>48.2</b>	<b>44.3</b>	<b>53.7</b>
Salisbury and Petitcodiac	<b>48.2</b>	<b>45.0</b>	<b>38.2</b>	<b>35.3</b>
Shediac, Beaubassin East and Cap-Pelé	<b>48.8</b>	<b>51.5</b>	<b>49.6</b>	<b>47.8</b>
Shippagan, Lamèque, Inkerman Area	<b>48.1</b>	<b>47.8</b>	<b>64.1</b>	<b>41.3</b>
St. George, Grand Manan, Blacks Harbour Area	<b>54.9</b>	<b>47.0</b>	<b>50.3</b>	<b>53.5</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>48.0</b>	<b>47.9</b>	<b>48.6</b>	<b>49.3</b>
Sussex, Norton, Sussex Corner Area	<b>52.6</b>	<b>49.9</b>	<b>52.7</b>	<b>47.6</b>
Tracadie and Saint-Isidore	<b>54.6</b>	<b>51.4</b>	<b>47.3</b>	<b>30.6</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	53.4	52.9	55.1	58.2
65 and over	45.8	48.3	45.8	45.5
<b>Gender</b>				
Female	46.1	48.8	47.3	49.2
Male	49.5	50.5	49.5	49.4
<b>Language</b>				
Preferred language of service: English	46.3	47.9	46.4	51.6
Preferred language of service: French	50.8	52.8	51.6	44.3
<b>Indigenous identity</b>				
Indigenous	50.2	61.3	52.6	44.9
Non-Indigenous	48.2	49.5	48.6	49.6
<b>Education level</b>				
High school or less	46.7	48.0	47.3	47.2
Postsecondary	50.6	53.1	52.2	56.4
<b>Household income</b>				
Less than \$25,000	47.4	47.4	45.3	45.2
\$25,000 to less than \$60,000	48.6	51.5	51.1	55.5
\$60,000 or more	58.0	53.2	55.7	58.9

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff gave them the information they needed to take care of themselves.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, the Extra-Mural staff gave me the information I needed to take care of myself.

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPCM_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size