

## Citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff gave them the information they needed to take care of themselves

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	47.6	49.6	48.3	49.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	48.3	49.4	47.0	50.6
Zone 2 - Fundy Shore and Saint John Area	48.2	48.2	48.3	52.0
Zone 3 - Fredericton and River Valley Area	45.7	47.6	43.2	52.2
Zone 4 - Madawaska and North-West Area	51.1	53.9	53.5	43.3
Zone 5 - Restigouche Area	46.6	56.0	50.4	45.9
Zone 6 - Bathurst and Acadian Peninsula Area	48.5	50.4	53.4	40.7
Zone 7 - Miramichi Area	45.4	49.7	50.7	51.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	44.1	48.8	51.5	44.1
Bouctouche, Richibucto, Saint-Antoine Area	48.9	54.0	54.3	48.5
Campbellton, Atholville, Tide Head Area	44.0	54.8	49.5	43.1
Caraquet, Paquetville, Bertrand Area	51.7	54.0	49.0	45.2
Dalhousie, Balmoral, Belledune Area	49.0	57.1	51.3	49.2
Dieppe and Memramcook	47.8	62.1	50.3	55.2
Douglas, Saint Marys, Doaktown Area	48.2	44.3	48.3	55.8
Edmundston, Rivière-Verte, Lac Baker Area	49.3	55.0	54.0	46.4
Florenceville-Bristol, Woodstock, Wakefield Area	45.2	55.5	44.2	52.8
Fredericton	44.6	43.7	42.0	51.5

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	38.3	53.6	54.6	49.2
Grand Falls, Saint-Léonard, Drummond Area	51.9	52.4	50.6	38.9
Hillsborough, Riverside-Albert, Alma Area	46.6	45.0	43.0	44.9
Kedgwick, Saint-Quentin and Grimmer	57.6	53.6	62.7	42.8
Minto, Chipman, Cambridge-Narrows Area	38.1	57.4	40.1	55.2
Miramichi, Rogersville, Blackville Area	47.0	51.5	53.2	50.5
Moncton	50.8	46.0	45.4	55.2
Nackawic, McAdam, Canterbury Area	52.6	40.2	40.2	61.9
Neguac, Alnwick, Esgenoopetitj Area	36.5	39.3	39.1	54.7
New Maryland, Kingsclear, Lincoln Area	47.8	45.5	48.7	39.8
Oromocto, Gagetown, Fredericton Junction Area	49.0	40.1	45.5	61.5
Perth-Andover, Plaster Rock, Tobique Area	43.4	47.4	38.6	42.0
Quispamsis, Rothesay, Hampton Area	47.7	45.9	50.3	54.3
Riverview and Coverdale	38.6	40.8	42.1	45.4
Sackville, Dorchester, Port Elgin Area	49.9	49.4	43.9	53.6
Saint John, Simonds and Musquash	45.8	48.2	44.3	53.7
Salisbury and Petitcodiac	48.2	45.0	38.2	35.3
Shediac, Beaubassin East and Cap-Pelé	48.8	51.5	49.6	47.8
Shippagan, Lamèque, Inkerman Area	48.1	47.8	64.1	41.3
St. George, Grand Manan, Blacks Harbour Area	54.9	47.0	50.3	53.5
St. Stephen, Saint Andrews, Campobello Island Area	48.0	47.9	48.6	49.3
Sussex, Norton, Sussex Corner Area	52.6	49.9	52.7	47.6
Tracadie and Saint-Isidore	54.6	51.4	47.3	30.6

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	53.4	52.9	55.1	58.2
65 and over	45.8	48.3	45.8	45.5

**Gender**

Female	46.1	48.8	47.3	49.2
Male	49.5	50.5	49.5	49.4

**Language**

Preferred language of service: English	46.3	47.9	46.4	51.6
Preferred language of service: French	50.8	52.8	51.6	44.3

**Indigenous identity**

Indigenous	50.2	61.3	52.6	44.9
Non-Indigenous	48.2	49.5	48.6	49.6

**Education level**

High school or less	46.7	48.0	47.3	47.2
Postsecondary	50.6	53.1	52.2	56.4

**Household income**

Less than \$25,000	47.4	47.4	45.3	45.2
\$25,000 to less than \$60,000	48.6	51.5	51.1	55.5
\$60,000 or more	58.0	53.2	55.7	58.9

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff gave them the information they needed to take care of themselves.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, the Extra-Mural staff gave me the information I needed to take care of myself.

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPCM_1

Caption

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size