# Citizens receiving home care services from the Extra-Mural Program who reported that the staff did not take into account their spiritual or cultural values

Unit:%

	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Province				
New Brunswick	0.8	0.7	0.6	0.9
Health zones				
Zone 1 - Moncton and South-East Area	0.9	0.7	S	S
Zone 2 - Fundy Shore and Saint John Area	0.8	S	S	S
Zone 3 - Fredericton and River Valley Area	0.7	0.6	0.8	S
Zone 4 - Madawaska and North-West Area	S	S	S	2.1
Zone 5 - Restigouche Area	S	S	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S	S	2.8
Zone 7 - Miramichi Area	S	S	0.0	S
Communities				
Bathurst, Beresford, Petit-Rocher Area	S	S	0.0	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	0.0
Campbellton, Atholville, Tide Head Area	S	S	0.0	S
Caraquet, Paquetville, Bertrand Area	0.0	0.0	S	0.0
Dalhousie, Balmoral, Belledune Area	S	S	S	S
Dieppe and Memramcook	0.0	0.0	0.0	S
Douglas, Saint Marys, Doaktown Area	0.0	0.0	0.0	0.0
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	S	S
Fredericton	S	S	0.0	0.0



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Grand Bay-Westfield, Westfield, Greenwich Area	0.0	0.0	0.0	0.0
Grand Falls, Saint-Léonard, Drummond Area	0.0	0.0	S	S
Hillsborough, Riverside-Albert, Alma Area	0.0	0.0	0.0	S
Kedgwick, Saint-Quentin and Grimmer	0.0	S	0.0	0.0
Minto, Chipman, Cambridge-Narrows Area	0.0	S	0.0	0.0
Miramichi, Rogersville, Blackville Area	0.0	0.0	0.0	0.0
Moncton	S	S	S	S
Nackawic, McAdam, Canterbury Area	S	0.0	0.0	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	S	0.0	S
New Maryland, Kingsclear, Lincoln Area	0.0	0.0	S	0.0
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	0.0
Perth-Andover, Plaster Rock, Tobique Area	S	S	S	0.0
Quispamsis, Rothesay, Hampton Area	S	0.0	0.0	S
Riverview and Coverdale	S	0.0	0.0	0.0
Sackville, Dorchester, Port Elgin Area	0.0	0.0	0.0	0.0
Saint John, Simonds and Musquash	S	0.0	S	0.0
Salisbury and Petitcodiac	S	0.0	0.0	0.0
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	0.0	S	0.0
St. Stephen, Saint Andrews, Campobello Island Area	0.0	S	0.0	0.0
Sussex, Norton, Sussex Corner Area	0.0	S	0.0	0.0
Tracadie and Saint-Isidore	0.0	0.0	S	S

## Age



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
18-64	1.4	0.9	0.7	1.3
65 and over	0.6	0.6	0.4	0.7
Gender				
Female	0.9	0.5	0.5	1.1
Male	0.7	0.9	0.6	0.7
Language				
Preferred language of service: English	0.9	0.5	0.4	0.6
Preferred language of service: French	0.6	1.0	0.9	1.9
Indigenous identity				
Indigenous	S	S	S	S
Non-Indigenous	0.6	0.6	0.4	0.9
Education level				
High school or less	0.9	0.6	0.7	1.0
Postsecondary	0.5	0.8	S	S
Household income				
Less than \$25,000	0.9	0.8	0.7	1.3
\$25,000 to less than \$60,000	0.5	S	S	S
\$60,000 or more	0.0	S	0.0	0.0



### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff did not take into account their spiritual or cultural values.

#### Source

Home Care Survey

#### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, was there a time when Extra-Mural staff did not take your spiritual or cultural values into account?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_APPCV_1

#### Caption

n/a = Not applicable / not available S = Data suppressed due to confidentiality requirements and/or small sample size