

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	77.8	77.5	84.4
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	84.0	81.2	88.1
Zone 2 - Fundy Shore and Saint John Area	80.7	76.5	82.9
Zone 3 - Fredericton and River Valley Area	76.8	78.3	82.8
Zone 4 - Madawaska and North-West Area	67.6	73.3	81.0
Zone 5 - Restigouche Area	78.8	81.9	91.5
Zone 6 - Bathurst and Acadian Peninsula Area	70.3	76.3	85.4
Zone 7 - Miramichi Area	73.4	70.8	78.8
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	79.6	83.2	89.0
Bouctouche, Richibucto, Saint-Antoine Area	86.0	83.4	89.3
Campbellton, Atholville, Tide Head Area	79.2	83.0	91.0
Caraquet, Paquetville, Bertrand Area	68.7	68.9	93.7
Dalhousie, Balmoral, Belledune Area	78.3	80.8	92.2
Dieppe and Memramcook	85.8	81.2	86.8
Douglas, Saint Marys, Doaktown Area	76.7	72.3	92.6
Edmundston, Rivière-Verte, Lac Baker Area	66.6	70.0	76.7
Florenceville-Bristol, Woodstock, Wakefield Area	73.5	73.6	77.6
Fredericton	77.3	79.6	82.5

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	89.5	95.3	92.1
Grand Falls, Saint-Léonard, Drummond Area	68.0	78.0	87.3
Hillsborough, Riverside-Albert, Alma Area	82.4	88.3	87.7
Kedgwick, Saint-Quentin and Grimmer	70.1	71.6	81.0
Minto, Chipman, Cambridge-Narrows Area	86.5	89.3	84.0
Miramichi, Rogersville, Blackville Area	74.7	72.6	80.0
Moncton	84.1	78.9	87.3
Nackawic, McAdam, Canterbury Area	70.1	86.0	93.6
Neguac, Alnwick, Esgenoopetitj Area	66.4	62.5	73.4
New Maryland, Kingsclear, Lincoln Area	81.2	79.3	75.1
Oromocto, Gagetown, Fredericton Junction Area	78.6	86.4	84.2
Perth-Andover, Plaster Rock, Tobique Area	74.7	69.7	86.4
Quispamsis, Rothesay, Hampton Area	81.3	76.4	82.7
Riverview and Coverdale	83.4	78.3	89.1
Sackville, Dorchester, Port Elgin Area	85.4	78.4	93.7
Saint John, Simonds and Musquash	82.7	77.8	86.9
Salisbury and Petitcodiac	88.8	81.2	89.2
Shediac, Beaubassin East and Cap-Pelé	80.9	84.9	86.1
Shippagan, Lamèque, Inkerman Area	70.1	77.0	76.1
St. George, Grand Manan, Blacks Harbour Area	62.4	72.1	73.4
St. Stephen, Saint Andrews, Campobello Island Area	80.1	68.9	72.5
Sussex, Norton, Sussex Corner Area	86.1	80.3	88.6
Tracadie and Saint-Isidore	62.1	72.4	79.5

## Age

	Year 2018	Year 2015	Year 2012
18-64	76.9	78.8	83.8
65 and over	78.2	77.2	84.4
<b>Gender</b>			
Female	77.2	76.1	84.2
Male	78.5	79.4	84.7
<b>Language</b>			
Preferred language of service: English	80.4	79.2	85.1
Preferred language of service: French	68.3	72.7	82.6
<b>Indigenous identity</b>			
Indigenous	80.7	76.0	84.6
Non-Indigenous	78.0	78.3	84.6
<b>Education level</b>			
High school or less	77.0	77.4	84.0
Postsecondary	80.6	79.5	85.4
<b>Household income</b>			
Less than \$25,000	75.1	75.1	82.5
\$25,000 to less than \$60,000	81.9	80.0	85.7
\$60,000 or more	82.5	82.7	86.7

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always kept them informed about when they would arrive at their home in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff keep you informed about when they would arrive at your home?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPIW_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size