

## Citizens receiving home care services from the Extra-Mural Program who strongly agree that their family caregiver received information that they wanted from the program when they needed it

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	40.5	42.1	42.3	42.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	42.5	43.0	41.4	44.6
Zone 2 - Fundy Shore and Saint John Area	40.5	41.7	42.6	44.6
Zone 3 - Fredericton and River Valley Area	36.8	40.3	37.7	44.9
Zone 4 - Madawaska and North-West Area	41.2	45.0	44.9	34.4
Zone 5 - Restigouche Area	45.4	43.2	43.5	40.9
Zone 6 - Bathurst and Acadian Peninsula Area	43.2	42.9	49.0	39.5
Zone 7 - Miramichi Area	38.7	40.1	43.5	43.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	38.6	39.0	43.9	39.0
Bouctouche, Richibucto, Saint-Antoine Area	42.4	51.7	48.0	46.2
Campbellton, Atholville, Tide Head Area	49.4	45.4	44.1	39.6
Caraquet, Paquetville, Bertrand Area	44.5	46.1	43.3	48.7
Dalhousie, Balmoral, Belledune Area	42.1	41.0	42.8	42.3
Dieppe and Memramcook	40.0	55.3	47.7	46.6
Douglas, Saint Marys, Doaktown Area	41.1	42.5	33.8	36.7
Edmundston, Rivière-Verte, Lac Baker Area	40.5	47.5	45.6	37.2
Florenceville-Bristol, Woodstock, Wakefield Area	35.9	38.2	40.1	51.0
Fredericton	37.2	40.3	36.6	45.9

	<b>Year 2021</b>	<b>Year 2018</b>	<b>Year 2015</b>	<b>Year 2012</b>
Grand Bay-Westfield, Westfield, Greenwich Area	<b>20.8</b>	<b>52.8</b>	<b>27.9</b>	<b>48.7</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>42.4</b>	<b>45.6</b>	<b>43.3</b>	<b>28.8</b>
Hillsborough, Riverside-Albert, Alma Area	<b>S</b>	<b>S</b>	<b>41.4</b>	<b>S</b>
Kedgwick, Saint-Quentin and Grimmer	<b>40.0</b>	<b>34.5</b>	<b>47.7</b>	<b>S</b>
Minto, Chipman, Cambridge-Narrows Area	<b>31.9</b>	<b>56.4</b>	<b>38.7</b>	<b>54.6</b>
Miramichi, Rogersville, Blackville Area	<b>37.5</b>	<b>42.4</b>	<b>43.6</b>	<b>44.8</b>
Moncton	<b>42.3</b>	<b>37.1</b>	<b>40.6</b>	<b>44.2</b>
Nackawic, McAdam, Canterbury Area	<b>39.1</b>	<b>36.6</b>	<b>37.4</b>	<b>52.8</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>45.0</b>	<b>29.1</b>	<b>42.9</b>	<b>36.3</b>
New Maryland, Kingsclear, Lincoln Area	<b>33.2</b>	<b>39.9</b>	<b>41.1</b>	<b>26.8</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>36.5</b>	<b>33.2</b>	<b>28.1</b>	<b>36.1</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>40.6</b>	<b>36.7</b>	<b>37.3</b>	<b>40.5</b>
Quispamsis, Rothesay, Hampton Area	<b>40.1</b>	<b>35.4</b>	<b>31.0</b>	<b>46.6</b>
Riverview and Coverdale	<b>40.0</b>	<b>36.2</b>	<b>38.5</b>	<b>41.9</b>
Sackville, Dorchester, Port Elgin Area	<b>44.8</b>	<b>49.1</b>	<b>42.2</b>	<b>53.6</b>
Saint John, Simonds and Musquash	<b>39.4</b>	<b>39.2</b>	<b>40.7</b>	<b>41.6</b>
Salisbury and Petitcodiac	<b>44.7</b>	<b>48.5</b>	<b>31.8</b>	<b>S</b>
Shediac, Beaubassin East and Cap-Pelé	<b>46.9</b>	<b>41.2</b>	<b>38.7</b>	<b>39.0</b>
Shippagan, Lamèque, Inkerman Area	<b>41.9</b>	<b>48.3</b>	<b>57.0</b>	<b>38.3</b>
St. George, Grand Manan, Blacks Harbour Area	<b>44.3</b>	<b>41.8</b>	<b>46.2</b>	<b>45.9</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>41.5</b>	<b>42.5</b>	<b>46.5</b>	<b>49.9</b>
Sussex, Norton, Sussex Corner Area	<b>44.4</b>	<b>50.0</b>	<b>51.1</b>	<b>42.3</b>
Tracadie and Saint-Isidore	<b>51.2</b>	<b>40.7</b>	<b>52.2</b>	<b>33.2</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	46.4	42.9	45.8	44.7
65 and over	38.7	41.7	41.4	42.5

**Gender**

Female	38.5	39.5	40.4	41.6
Male	42.8	45.3	44.6	44.6

**Language**

Preferred language of service: English	38.7	40.8	40.1	45.1
Preferred language of service: French	45.2	45.5	47.4	37.8

**Indigenous identity**

Indigenous	35.1	40.7	34.7	48.9
Non-Indigenous	41.6	42.7	43.0	42.6

**Education level**

High school or less	40.3	41.6	41.4	42.9
Postsecondary	41.8	44.9	45.3	43.8

**Household income**

Less than \$25,000	39.5	39.7	40.5	43.5
\$25,000 to less than \$60,000	42.2	43.7	44.6	43.8
\$60,000 or more	49.8	49.7	44.6	46.2

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that their family caregiver received information that they wanted from the program when they needed it.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, my family or friends who help me with my care were given the information that they wanted when they needed it.

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPRI_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size