

## Citizens receiving home care services from the Extra-Mural Program who strongly agree that their family caregiver received information that they wanted from the program when they needed it

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	40.5	42.1	42.3	42.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	42.5	43.0	41.4	44.6
Zone 2 - Fundy Shore and Saint John Area	40.5	41.7	42.6	44.6
Zone 3 - Fredericton and River Valley Area	36.8	40.3	37.7	44.9
Zone 4 - Madawaska and North-West Area	41.2	45.0	44.9	34.4
Zone 5 - Restigouche Area	45.4	43.2	43.5	40.9
Zone 6 - Bathurst and Acadian Peninsula Area	43.2	42.9	49.0	39.5
Zone 7 - Miramichi Area	38.7	40.1	43.5	43.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	38.6	39.0	43.9	39.0
Bouctouche, Richibucto, Saint-Antoine Area	42.4	51.7	48.0	46.2
Campbellton, Atholville, Tide Head Area	49.4	45.4	44.1	39.6
Caraquet, Paquetville, Bertrand Area	44.5	46.1	43.3	48.7
Dalhousie, Balmoral, Belledune Area	42.1	41.0	42.8	42.3
Dieppe and Memramcook	40.0	55.3	47.7	46.6
Douglas, Saint Marys, Doaktown Area	41.1	42.5	33.8	36.7
Edmundston, Rivière-Verte, Lac Baker Area	40.5	47.5	45.6	37.2
Florenceville-Bristol, Woodstock, Wakefield Area	35.9	38.2	40.1	51.0
Fredericton	37.2	40.3	36.6	45.9

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	20.8	52.8	27.9	48.7
Grand Falls, Saint-Léonard, Drummond Area	42.4	45.6	43.3	28.8
Hillsborough, Riverside-Albert, Alma Area	S	S	41.4	S
Kedgwick, Saint-Quentin and Grimmer	40.0	34.5	47.7	S
Minto, Chipman, Cambridge-Narrows Area	31.9	56.4	38.7	54.6
Miramichi, Rogersville, Blackville Area	37.5	42.4	43.6	44.8
Moncton	42.3	37.1	40.6	44.2
Nackawic, McAdam, Canterbury Area	39.1	36.6	37.4	52.8
Neguac, Alnwick, Esgenoopetitj Area	45.0	29.1	42.9	36.3
New Maryland, Kingsclear, Lincoln Area	33.2	39.9	41.1	26.8
Oromocto, Gagetown, Fredericton Junction Area	36.5	33.2	28.1	36.1
Perth-Andover, Plaster Rock, Tobique Area	40.6	36.7	37.3	40.5
Quispamsis, Rothesay, Hampton Area	40.1	35.4	31.0	46.6
Riverview and Coverdale	40.0	36.2	38.5	41.9
Sackville, Dorchester, Port Elgin Area	44.8	49.1	42.2	53.6
Saint John, Simonds and Musquash	39.4	39.2	40.7	41.6
Salisbury and Petitcodiac	44.7	48.5	31.8	S
Shediac, Beaubassin East and Cap-Pelé	46.9	41.2	38.7	39.0
Shippagan, Lamèque, Inkerman Area	41.9	48.3	57.0	38.3
St. George, Grand Manan, Blacks Harbour Area	44.3	41.8	46.2	45.9
St. Stephen, Saint Andrews, Campobello Island Area	41.5	42.5	46.5	49.9
Sussex, Norton, Sussex Corner Area	44.4	50.0	51.1	42.3
Tracadie and Saint-Isidore	51.2	40.7	52.2	33.2

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	46.4	42.9	45.8	44.7
65 and over	38.7	41.7	41.4	42.5

**Gender**

Female	38.5	39.5	40.4	41.6
Male	42.8	45.3	44.6	44.6

**Language**

Preferred language of service: English	38.7	40.8	40.1	45.1
Preferred language of service: French	45.2	45.5	47.4	37.8

**Indigenous identity**

Indigenous	35.1	40.7	34.7	48.9
Non-Indigenous	41.6	42.7	43.0	42.6

**Education level**

High school or less	40.3	41.6	41.4	42.9
Postsecondary	41.8	44.9	45.3	43.8

**Household income**

Less than \$25,000	39.5	39.7	40.5	43.5
\$25,000 to less than \$60,000	42.2	43.7	44.6	43.8
\$60,000 or more	49.8	49.7	44.6	46.2

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that their family caregiver received information that they wanted from the program when they needed it.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, my family or friends who help me with my care were given the information that they wanted when they needed it.

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPRI_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size