

## Citizens receiving home care services from the Extra-Mural Program who reported that someone from the program told them what type of services they would be getting

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	94.9	94.4	85.5
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	95.8	94.5	87.2
Zone 2 - Fundy Shore and Saint John Area	93.2	92.2	81.6
Zone 3 - Fredericton and River Valley Area	94.3	92.3	84.5
Zone 4 - Madawaska and North-West Area	97.0	98.0	88.2
Zone 5 - Restigouche Area	94.0	96.8	85.0
Zone 6 - Bathurst and Acadian Peninsula Area	95.9	97.4	92.5
Zone 7 - Miramichi Area	95.1	94.4	82.7
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	96.4	97.1	89.0
Bouctouche, Richibucto, Saint-Antoine Area	97.1	97.1	86.5
Campbellton, Atholville, Tide Head Area	93.4	97.0	81.6
Caraquet, Paquetville, Bertrand Area	96.1	97.2	96.4
Dalhousie, Balmoral, Belledune Area	94.8	96.7	89.1
Dieppe and Memramcook	93.8	99.2	94.4
Douglas, Saint Marys, Doaktown Area	88.6	90.5	94.8
Edmundston, Rivière-Verte, Lac Baker Area	96.6	98.8	92.6
Florenceville-Bristol, Woodstock, Wakefield Area	97.8	91.6	84.8
Fredericton	91.4	92.2	87.7

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	89.5	97.2	84.3
Grand Falls, Saint-Léonard, Drummond Area	98.4	97.2	81.1
Hillsborough, Riverside-Albert, Alma Area	92.5	92.8	S
Kedgwick, Saint-Quentin and Grimmer	95.2	97.2	90.5
Minto, Chipman, Cambridge-Narrows Area	94.5	93.2	86.6
Miramichi, Rogersville, Blackville Area	95.4	94.7	82.8
Moncton	95.3	94.0	87.9
Nackawic, McAdam, Canterbury Area	96.5	93.1	77.4
Neguac, Alnwick, Esgenoopetitj Area	94.0	93.2	82.2
New Maryland, Kingsclear, Lincoln Area	95.4	91.0	75.4
Oromocto, Gagetown, Fredericton Junction Area	92.8	94.9	89.0
Perth-Andover, Plaster Rock, Tobique Area	97.1	92.8	78.7
Quispamsis, Rothesay, Hampton Area	93.5	94.9	77.7
Riverview and Coverdale	92.8	89.9	87.0
Sackville, Dorchester, Port Elgin Area	96.5	90.7	81.1
Saint John, Simonds and Musquash	94.6	88.8	82.5
Salisbury and Petitcodiac	97.7	90.2	S
Shediac, Beaubassin East and Cap-Pelé	98.2	96.2	90.8
Shippagan, Lamèque, Inkerman Area	97.0	98.0	98.3
St. George, Grand Manan, Blacks Harbour Area	92.0	94.8	78.4
St. Stephen, Saint Andrews, Campobello Island Area	90.8	89.8	83.0
Sussex, Norton, Sussex Corner Area	93.7	96.9	83.2
Tracadie and Saint-Isidore	94.4	97.5	89.4

## Age

	Year 2018	Year 2015	Year 2012
18-64	96.0	95.6	89.3
65 and over	94.5	94.1	83.5
<b>Gender</b>			
Female	94.5	94.2	85.7
Male	95.4	94.5	85.2
<b>Language</b>			
Preferred language of service: English	94.2	93.1	83.8
Preferred language of service: French	97.0	97.7	90.1
<b>Indigenous identity</b>			
Indigenous	92.2	93.9	82.3
Non-Indigenous	95.1	94.4	85.7
<b>Education level</b>			
High school or less	95.5	94.5	84.1
Postsecondary	94.3	94.9	88.3
<b>Household income</b>			
Less than \$25,000	95.1	94.2	84.0
\$25,000 to less than \$60,000	95.2	95.1	88.2
\$60,000 or more	94.5	93.5	90.0

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that someone from the program told them what type of services they would be getting.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did someone from the program tell you what care and services you would get?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPTS_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size