

Citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff kept them well-informed about their progress

Unit: %

New Brunswick 47.1 49.4 48.5 47.8 Health zones Zone 1 - Moncton and South-East Area 47.9 50.2 47.5 48.8 Zone 2 - Fundy Shore and Saint John Area 46.6 48.0 47.3 51.5 Zone 3 - Fredericton and River Valley Area 45.5 46.5 43.7 49.6 Zone 4 - Madawaska and North-West Area 49.2 54.5 52.8 38.5 Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Dailhousie, Balmoral, Belledune Area 49.5 56.7 51.0 53.9 Dieppe and Memramcook 49.5 60.5 52.0 48.0 <		Year 2021	Year 2018	Year 2015	Year 2012
Zone 1 - Moncton and South-East Area 47.9 50.2 47.5 48.8 Zone 2 - Fundy Shore and Saint John Area 46.6 48.0 47.3 51.5 Zone 3 - Fredericton and River Valley Area 45.5 46.5 43.7 49.6 Zone 4 - Madawaska and North-West Area 49.2 54.5 52.8 38.5 Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.0 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint	Province New Brunswick	47.1	49.4	48.5	47.8
Zone 2 - Fundy Shore and Saint John Area 46.6 48.0 47.3 51.5 Zone 3 - Fredericton and River Valley Area 45.5 46.5 43.7 49.6 Zone 4 - Madawaska and North-West Area 49.2 54.5 52.8 38.5 Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.0 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Health zones				
Zone 3 - Fredericton and River Valley Area 45.5 46.5 43.7 49.6 Zone 4 - Madawaska and North-West Area 49.2 54.5 52.8 38.5 Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 1 - Moncton and South-East Area	47.9	50.2	47.5	48.8
Zone 4 - Madawaska and North-West Area 49.2 54.5 52.8 38.5 Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.0 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 2 - Fundy Shore and Saint John Area	46.6	48.0	47.3	51.5
Zone 5 - Restigouche Area 49.6 56.7 50.5 48.3 Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 3 - Fredericton and River Valley Area	45.5	46.5	43.7	49.6
Zone 6 - Bathurst and Acadian Peninsula Area 48.8 49.7 56.1 41.8 Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 4 - Madawaska and North-West Area	49.2	54.5	52.8	38.5
Zone 7 - Miramichi Area 44.9 49.2 51.1 46.5 Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 5 - Restigouche Area	49.6	56.7	50.5	48.3
Communities Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 6 - Bathurst and Acadian Peninsula Area	48.8	49.7	56.1	41.8
Bathurst, Beresford, Petit-Rocher Area 45.2 48.4 53.5 41.1 Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Zone 7 - Miramichi Area	44.9	49.2	51.1	46.5
Bouctouche, Richibucto, Saint-Antoine Area 45.0 51.4 54.1 47.5 Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Communities				
Campbellton, Atholville, Tide Head Area 49.7 55.8 48.6 48.3 Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Bathurst, Beresford, Petit-Rocher Area	45.2	48.4	53.5	41.1
Caraquet, Paquetville, Bertrand Area 49.7 56.7 51.0 53.9 Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Bouctouche, Richibucto, Saint-Antoine Area	45.0	51.4	54.1	47.5
Dalhousie, Balmoral, Belledune Area 49.5 57.6 52.3 48.3 Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Campbellton, Atholville, Tide Head Area	49.7	55.8	48.6	48.3
Dieppe and Memramcook 49.5 60.5 52.0 48.0 Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Caraquet, Paquetville, Bertrand Area	49.7	56.7	51.0	53.9
Douglas, Saint Marys, Doaktown Area 49.2 39.6 41.5 54.4	Dalhousie, Balmoral, Belledune Area	49.5	57.6	52.3	48.3
	Dieppe and Memramcook	49.5	60.5	52.0	48.0
Edmundston, Rivière-Verte, Lac Baker Area 51.5 57.4 50.3 41.5	Douglas, Saint Marys, Doaktown Area	49.2	39.6	41.5	54.4
	Edmundston, Rivière-Verte, Lac Baker Area	51.5	57.4	50.3	41.5
Florenceville-Bristol, Woodstock, Wakefield Area 47.0 55.4 43.4 52.2	Florenceville-Bristol, Woodstock, Wakefield Area	47.0	55.4	43.4	52.2
Fredericton 45.6 41.2 42.9 46.3	Fredericton	45.6	41.2	42.9	46.3
Grand Bay-Westfield, Westfield, Greenwich Area 40.2 53.8 47.6 58.9					



Grand Falls, Saint-Léonard, Drummond Area 49.1 51.8 53.6 36.3 Hillsborough, Riverside-Albert, Alma Area 38.1 46.8 52.0 S Kedgwick, Saint-Quentin and Grimmer 38.2 50.7 63.0 29.9 Minto, Chipman, Cambridge-Narrows Area 37.2 58.6 41.0 47.2 Miramichi, Rogersville, Blackville Area 45.4 50.1 51.7 46.1 Moncton 49.9 49.1 46.7 52.1 Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 37.7 53.9 Sakville, Dorchester, Port Elgin Area 47.6		Year 2021	Year 2018	Year 2015	Year 2012
Kedgwick, Saint-Quentin and Grimmer 38.2 50.7 63.0 29.9 Minto, Chipman, Cambridge-Narrows Area 37.2 58.6 41.0 47.2 Miramichi, Rogersville, Blackville Area 45.4 50.1 51.7 46.1 Moncton 49.9 49.1 46.7 52.1 Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitodiac 57.9 49.7 37.0 S <th>Grand Falls, Saint-Léonard, Drummond Area</th> <th>49.1</th> <th>51.8</th> <th>53.6</th> <th></th>	Grand Falls, Saint-Léonard, Drummond Area	49.1	51.8	53.6	
Minto, Chipman, Cambridge-Narrows Area 37.2 58.6 41.0 47.2 Miramichi, Rogersville, Blackville Area 45.4 50.1 51.7 46.1 Moncton 49.9 49.1 46.7 52.1 Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.8 50.7 5	Hillsborough, Riverside-Albert, Alma Area	38.1	46.8	52.0	S
Miramichi, Rogersville, Blackville Area 45.4 50.1 51.7 46.1 Moncton 49.9 49.1 46.7 52.1 Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Kedgwick, Saint-Quentin and Grimmer	38.2	50.7	63.0	29.9
Moncton 49.9 49.1 46.7 52.1 Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.3 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5	Minto, Chipman, Cambridge-Narrows Area	37.2	58.6	41.0	47.2
Nackawic, McAdam, Canterbury Area 47.8 41.4 49.7 57.3 Neguac, Alnwick, Esgenoopetitj Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelè 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 </td <td>Miramichi, Rogersville, Blackville Area</td> <td>45.4</td> <td>50.1</td> <td>51.7</td> <td>46.1</td>	Miramichi, Rogersville, Blackville Area	45.4	50.1	51.7	46.1
Neguac, Alnwick, Esgenoopetitij Area 41.6 43.7 47.8 48.2 New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitoodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area <	Moncton	49.9	49.1	46.7	52.1
New Maryland, Kingsclear, Lincoln Area 43.4 42.1 44.5 41.3 Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 <td>Nackawic, McAdam, Canterbury Area</td> <td>47.8</td> <td>41.4</td> <td>49.7</td> <td>57.3</td>	Nackawic, McAdam, Canterbury Area	47.8	41.4	49.7	57.3
Oromocto, Gagetown, Fredericton Junction Area 44.3 44.0 49.5 58.1 Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Neguac, Alnwick, Esgenoopetitj Area	41.6	43.7	47.8	48.2
Perth-Andover, Plaster Rock, Tobique Area 45.6 44.9 38.6 42.4 Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	New Maryland, Kingsclear, Lincoln Area	43.4	42.1	44.5	41.3
Quispamsis, Rothesay, Hampton Area 45.9 42.8 43.3 52.2 Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Oromocto, Gagetown, Fredericton Junction Area	44.3	44.0	49.5	58.1
Riverview and Coverdale 40.4 44.4 41.1 44.0 Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Perth-Andover, Plaster Rock, Tobique Area	45.6	44.9	38.6	42.4
Sackville, Dorchester, Port Elgin Area 47.6 48.3 37.7 53.9 Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Quispamsis, Rothesay, Hampton Area	45.9	42.8	43.3	52.2
Saint John, Simonds and Musquash 41.9 46.7 43.1 51.5 Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Riverview and Coverdale	40.4	44.4	41.1	44.0
Salisbury and Petitcodiac 57.9 49.7 37.0 S Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Sackville, Dorchester, Port Elgin Area	47.6	48.3	37.7	53.9
Shediac, Beaubassin East and Cap-Pelé 51.7 50.6 50.9 43.9 Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Saint John, Simonds and Musquash	41.9	46.7	43.1	51.5
Shippagan, Lamèque, Inkerman Area 51.0 49.8 61.6 40.5 St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5	Salisbury and Petitcodiac	57.9	49.7	37.0	S
St. George, Grand Manan, Blacks Harbour Area 51.8 50.7 53.6 51.1 St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5 Age	Shediac, Beaubassin East and Cap-Pelé	51.7	50.6	50.9	43.9
St. Stephen, Saint Andrews, Campobello Island Area 46.5 49.3 48.8 50.5 Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5 Age	Shippagan, Lamèque, Inkerman Area	51.0	49.8	61.6	40.5
Sussex, Norton, Sussex Corner Area 57.8 51.8 52.6 49.9 Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5 Age	St. George, Grand Manan, Blacks Harbour Area	51.8	50.7	53.6	51.1
Tracadie and Saint-Isidore 52.7 46.1 58.5 32.5 Age	St. Stephen, Saint Andrews, Campobello Island Area	46.5	49.3	48.8	50.5
Age	Sussex, Norton, Sussex Corner Area	57.8	51.8	52.6	49.9
	Tracadie and Saint-Isidore	52.7	46.1	58.5	32.5
18-64 51.5 51.6 53.7 56.9	Age				
	18-64	51.5	51.6	53.7	56.9



	Year 2021	Year 2018	Year 2015	Year 2012
65 and over	45.7	48.7	46.9	44.0
Gender				
Female	46.2	48.3	46.5	48.3
Male	48.1	50.8	51.0	46.9
Language				
Preferred language of service: English	46.0	47.5	46.8	50.9
Preferred language of service: French	50.5	53.4	53.4	40.1
Indigenous identity				
Indigenous	43.0	60.0	51.0	53.0
Non-Indigenous	47.8	49.5	48.9	47.7
Education level				
High school or less	46.4	48.2	47.9	46.6
Postsecondary	49.3	52.3	51.3	52.8
Household income				
Less than \$25,000	47.6	48.0	46.8	44.7
\$25,000 to less than \$60,000	48.4	51.4	51.4	52.6
\$60,000 or more	53.8	52.3	50.5	56.4



About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff kept them well-informed about their progress.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, the Extra-Mural staff kept me well-informed about my progress.

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit NBHC code % XM_APPWI_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size