

## Citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff kept them well-informed about their progress

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	47.1	49.4	48.5	47.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	47.9	50.2	47.5	48.8
Zone 2 - Fundy Shore and Saint John Area	46.6	48.0	47.3	51.5
Zone 3 - Fredericton and River Valley Area	45.5	46.5	43.7	49.6
Zone 4 - Madawaska and North-West Area	49.2	54.5	52.8	38.5
Zone 5 - Restigouche Area	49.6	56.7	50.5	48.3
Zone 6 - Bathurst and Acadian Peninsula Area	48.8	49.7	56.1	41.8
Zone 7 - Miramichi Area	44.9	49.2	51.1	46.5
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	45.2	48.4	53.5	41.1
Bouctouche, Richibucto, Saint-Antoine Area	45.0	51.4	54.1	47.5
Campbellton, Atholville, Tide Head Area	49.7	55.8	48.6	48.3
Caraquet, Paquetville, Bertrand Area	49.7	56.7	51.0	53.9
Dalhousie, Balmoral, Belledune Area	49.5	57.6	52.3	48.3
Dieppe and Memramcook	49.5	60.5	52.0	48.0
Douglas, Saint Marys, Doaktown Area	49.2	39.6	41.5	54.4
Edmundston, Rivière-Verte, Lac Baker Area	51.5	57.4	50.3	41.5
Florenceville-Bristol, Woodstock, Wakefield Area	47.0	55.4	43.4	52.2
Fredericton	45.6	41.2	42.9	46.3
Grand Bay-Westfield, Westfield, Greenwich Area	40.2	53.8	47.6	58.9

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	49.1	51.8	53.6	36.3
Hillsborough, Riverside-Albert, Alma Area	38.1	46.8	52.0	S
Kedgwick, Saint-Quentin and Grimmer	38.2	50.7	63.0	29.9
Minto, Chipman, Cambridge-Narrows Area	37.2	58.6	41.0	47.2
Miramichi, Rogersville, Blackville Area	45.4	50.1	51.7	46.1
Moncton	49.9	49.1	46.7	52.1
Nackawic, McAdam, Canterbury Area	47.8	41.4	49.7	57.3
Neguac, Alnwick, Esgenoopetitj Area	41.6	43.7	47.8	48.2
New Maryland, Kingsclear, Lincoln Area	43.4	42.1	44.5	41.3
Oromocto, Gagetown, Fredericton Junction Area	44.3	44.0	49.5	58.1
Perth-Andover, Plaster Rock, Tobique Area	45.6	44.9	38.6	42.4
Quispamsis, Rothesay, Hampton Area	45.9	42.8	43.3	52.2
Riverview and Coverdale	40.4	44.4	41.1	44.0
Sackville, Dorchester, Port Elgin Area	47.6	48.3	37.7	53.9
Saint John, Simonds and Musquash	41.9	46.7	43.1	51.5
Salisbury and Petitcodiac	57.9	49.7	37.0	S
Shediac, Beaubassin East and Cap-Pelé	51.7	50.6	50.9	43.9
Shippagan, Lamèque, Inkerman Area	51.0	49.8	61.6	40.5
St. George, Grand Manan, Blacks Harbour Area	51.8	50.7	53.6	51.1
St. Stephen, Saint Andrews, Campobello Island Area	46.5	49.3	48.8	50.5
Sussex, Norton, Sussex Corner Area	57.8	51.8	52.6	49.9
Tracadie and Saint-Isidore	52.7	46.1	58.5	32.5
<b>Age</b>				
18-64	51.5	51.6	53.7	56.9

	Year 2021	Year 2018	Year 2015	Year 2012
65 and over	45.7	48.7	46.9	44.0
<b>Gender</b>				
Female	46.2	48.3	46.5	48.3
Male	48.1	50.8	51.0	46.9
<b>Language</b>				
Preferred language of service: English	46.0	47.5	46.8	50.9
Preferred language of service: French	50.5	53.4	53.4	40.1
<b>Indigenous identity</b>				
Indigenous	43.0	60.0	51.0	53.0
Non-Indigenous	47.8	49.5	48.9	47.7
<b>Education level</b>				
High school or less	46.4	48.2	47.9	46.6
Postsecondary	49.3	52.3	51.3	52.8
<b>Household income</b>				
Less than \$25,000	47.6	48.0	46.8	44.7
\$25,000 to less than \$60,000	48.4	51.4	51.4	52.6
\$60,000 or more	53.8	52.3	50.5	56.4

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who strongly agree that the staff kept them well-informed about their progress.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, the Extra-Mural staff kept me well-informed about my progress.

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_APPWI_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size