

## Citizens receiving home care services from the Extra-Mural Program who reported that the staff always treated them as gently as possible in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	94.4	91.7	90.1	89.9
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	94.1	90.9	92.8	89.9
Zone 2 - Fundy Shore and Saint John Area	94.7	93.5	90.3	91.4
Zone 3 - Fredericton and River Valley Area	94.8	94.4	91.6	92.3
Zone 4 - Madawaska and North-West Area	90.3	86.6	85.9	84.4
Zone 5 - Restigouche Area	96.4	91.5	90.9	91.4
Zone 6 - Bathurst and Acadian Peninsula Area	94.1	86.5	82.7	86.0
Zone 7 - Miramichi Area	96.4	91.8	91.6	90.5
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	95.6	85.5	87.1	87.4
Bouctouche, Richibucto, Saint-Antoine Area	94.3	85.7	92.8	90.4
Campbellton, Atholville, Tide Head Area	97.6	91.1	91.6	90.6
Caraquet, Paquetville, Bertrand Area	97.1	85.2	84.8	86.6
Dalhousie, Balmoral, Belledune Area	95.3	91.9	90.2	92.1
Dieppe and Memramcook	97.2	94.1	95.5	88.7
Douglas, Saint Marys, Doaktown Area	97.4	95.6	90.4	90.0
Edmundston, Rivière-Verte, Lac Baker Area	90.5	87.2	83.8	83.8
Florenceville-Bristol, Woodstock, Wakefield Area	96.4	95.3	91.5	94.1
Fredericton	90.7	91.5	89.1	93.4

	<b>Year 2024</b>	<b>Year 2021</b>	<b>Year 2018</b>	<b>Year 2015</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S	<b>88.4</b>	<b>93.0</b>	<b>94.6</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>91.1</b>	<b>83.9</b>	<b>88.6</b>	<b>85.7</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	<b>92.1</b>	<b>86.2</b>
Kedgwick, Saint-Quentin and Grimmer	S	<b>94.5</b>	<b>87.0</b>	<b>81.6</b>
Minto, Chipman, Cambridge-Narrows Area	<b>95.0</b>	<b>97.1</b>	<b>90.8</b>	<b>91.4</b>
Miramichi, Rogersville, Blackville Area	<b>95.8</b>	<b>92.5</b>	<b>93.6</b>	<b>92.8</b>
Moncton	<b>95.7</b>	<b>92.6</b>	<b>93.0</b>	<b>93.0</b>
Nackawic, McAdam, Canterbury Area	<b>96.5</b>	<b>100.0</b>	<b>95.0</b>	<b>94.1</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>87.9</b>	<b>81.1</b>	<b>79.4</b>
New Maryland, Kingsclear, Lincoln Area	<b>95.3</b>	<b>92.6</b>	<b>98.6</b>	<b>91.9</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>99.0</b>	<b>94.8</b>	<b>90.2</b>	<b>88.3</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>96.0</b>	<b>95.6</b>	<b>92.5</b>	<b>87.7</b>
Quispamsis, Rothesay, Hampton Area	<b>95.2</b>	<b>91.7</b>	<b>93.1</b>	<b>92.8</b>
Riverview and Coverdale	<b>90.8</b>	<b>92.1</b>	<b>90.9</b>	<b>85.7</b>
Sackville, Dorchester, Port Elgin Area	<b>88.2</b>	<b>93.1</b>	<b>92.6</b>	<b>91.4</b>
Saint John, Simonds and Musquash	<b>92.0</b>	<b>92.3</b>	<b>87.0</b>	<b>89.5</b>
Salisbury and Petitcodiac	S	<b>90.4</b>	<b>93.2</b>	<b>88.4</b>
Shediac, Beaubassin East and Cap-Pelé	<b>92.4</b>	<b>89.1</b>	<b>92.1</b>	<b>87.6</b>
Shippagan, Lamèque, Inkerman Area	<b>85.6</b>	<b>82.0</b>	<b>85.1</b>	<b>88.9</b>
St. George, Grand Manan, Blacks Harbour Area	<b>97.3</b>	<b>97.0</b>	<b>93.1</b>	<b>88.7</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>94.9</b>	<b>96.4</b>	<b>94.0</b>	<b>95.9</b>
Sussex, Norton, Sussex Corner Area	<b>97.1</b>	<b>92.2</b>	<b>89.2</b>	<b>91.2</b>
Tracadie and Saint-Isidore	<b>94.7</b>	<b>93.5</b>	<b>75.3</b>	<b>78.6</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	93.9	91.2	88.7	88.7
65 and over	94.4	91.9	90.6	90.1
<b>Gender</b>				
Female	94.5	91.6	89.6	89.1
Male	94.5	91.9	90.7	90.8
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	94.8	n/a	n/a	n/a
Most comfortable in French	93.7	n/a	n/a	n/a
Comfortable in both English and French	94.5	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	92.8	83.1	90.1	82.3
<b>Immigrant</b>				
Immigrants	94.1	n/a	n/a	n/a
<b>Education level</b>				
High school or less	94.8	91.3	90.0	89.7
Postsecondary	94.4	92.2	90.7	91.5
<b>Disability or special need</b>				
Disability or special need	91.9	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	94.2	n/a	n/a	n/a
\$30,000 to less than \$60,000	94.2	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	95.9	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	93.5	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always treated them as gently as possible in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff do each of the following: Treat you as gently as possible?

---

Unit	Interpretation	NBHC code
%	Higher is better	XM_COM01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size