Citizens receiving home care services from the Extra-Mural Program who reported that the staff always treated them as gently as possible in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**94.4**	**91.7**	**90.1**	**89.9**
Health zones				
Zone 1 - Moncton and South-East Area	**94.1**	**90.9**	**92.8**	**89.9**
Zone 2 - Fundy Shore and Saint John Area	**94.7**	**93.5**	**90.3**	**91.4**
Zone 3 - Fredericton and River Valley Area	**94.8**	**94.4**	**91.6**	**92.3**
Zone 4 - Madawaska and North-West Area	**90.3**	**86.6**	**85.9**	**84.4**
Zone 5 - Restigouche Area	**96.4**	**91.5**	**90.9**	**91.4**
Zone 6 - Bathurst and Acadian Peninsula Area	**94.1**	**86.5**	**82.7**	**86.0**
Zone 7 - Miramichi Area	**96.4**	**91.8**	**91.6**	**90.5**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**95.6**	**85.5**	**87.1**	**87.4**
Bouctouche, Richibucto, Saint-Antoine Area	**94.3**	**85.7**	**92.8**	**90.4**
Campbellton, Atholville, Tide Head Area	**97.6**	**91.1**	**91.6**	**90.6**
Caraquet, Paquetville, Bertrand Area	**97.1**	**85.2**	**84.8**	**86.6**
Dalhousie, Balmoral, Belledune Area	**95.3**	**91.9**	**90.2**	**92.1**
Dieppe and Memramcook	**97.2**	**94.1**	**95.5**	**88.7**
Douglas, Saint Marys, Doaktown Area	**97.4**	**95.6**	**90.4**	**90.0**
Edmundston, Rivière-Verte, Lac Baker Area	**90.5**	**87.2**	**83.8**	**83.8**
Florenceville-Bristol, Woodstock, Wakefield Area	**96.4**	**95.3**	**91.5**	**94.1**
Fredericton	**90.7**	**91.5**	**89.1**	**93.4**

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	88.4	93.0	94.6
Grand Falls, Saint-Léonard, Drummond Area	91.1	83.9	88.6	85.7
Hillsborough, Riverside-Albert, Alma Area	S	S	92.1	86.2
Kedgwick, Saint-Quentin and Grimmer	S	94.5	87.0	81.6
Minto, Chipman, Cambridge-Narrows Area	95.0	97.1	90.8	91.4
Miramichi, Rogersville, Blackville Area	95.8	92.5	93.6	92.8
Moncton	95.7	92.6	93.0	93.0
Nackawic, McAdam, Canterbury Area	96.5	100.0	95.0	94.1
Neguac, Alnwick, Esgenoopetitj Area	S	87.9	81.1	79.4
New Maryland, Kingsclear, Lincoln Area	95.3	92.6	98.6	91.9
Oromocto, Gagetown, Fredericton Junction Area	99.0	94.8	90.2	88.3
Perth-Andover, Plaster Rock, Tobique Area	96.0	95.6	92.5	87.7
Quispamsis, Rothesay, Hampton Area	95.2	91.7	93.1	92.8
Riverview and Coverdale	90.8	92.1	90.9	85.7
Sackville, Dorchester, Port Elgin Area	88.2	93.1	92.6	91.4
Saint John, Simonds and Musquash	92.0	92.3	87.0	89.5
Salisbury and Petitcodiac	S	90.4	93.2	88.4
Shediac, Beaubassin East and Cap-Pelé	92.4	89.1	92.1	87.6
Shippagan, Lamèque, Inkerman Area	85.6	82.0	85.1	88.9
St. George, Grand Manan, Blacks Harbour Area	97.3	97.0	93.1	88.7
St. Stephen, Saint Andrews, Campobello Island Area	94.9	96.4	94.0	95.9
Sussex, Norton, Sussex Corner Area	97.1	92.2	89.2	91.2
Tracadie and Saint-Isidore	94.7	93.5	75.3	78.6

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	**93.9**	**91.2**	**88.7**	**88.7**
65 and over	**94.4**	**91.9**	**90.6**	**90.1**
Gender				
Female	**94.5**	**91.6**	**89.6**	**89.1**
Male	**94.5**	**91.9**	**90.7**	**90.8**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**94.8**	n/a	n/a	n/a
Most comfortable in French	**93.7**	n/a	n/a	n/a
Comfortable in both English and French	**94.5**	n/a	n/a	n/a
Indigenous identity				
Indigenous	**92.8**	**83.1**	**90.1**	**82.3**
Immigrant				
Immigrants	**94.1**	n/a	n/a	n/a
Education level				
High school or less	**94.8**	**91.3**	**90.0**	**89.7**
Postsecondary	**94.4**	**92.2**	**90.7**	**91.5**
Disability or special need				
Disability or special need	**91.9**	n/a	n/a	n/a
Household income				
Less than $30,000	**94.2**	n/a	n/a	n/a
$30,000 to less than $60,000	**94.2**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	**95.9**	n/a	n/a	n/a
Racialized groups				
Racialized groups	**93.5**	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always treated them as gently as possible in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff do each of the following: Treat you as gently as possible?

Unit	Interpretation	NBHC code
%	Higher is better	XM_COM01_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size