Citizens receiving home care services from the Extra-Mural Program who reported that the staff always explained things in a way that was easy to understand in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**90.1**	**87.8**	**86.4**	**86.0**
Health zones				
Zone 1 - Moncton and South-East Area	**89.9**	**87.0**	**88.6**	**87.1**
Zone 2 - Fundy Shore and Saint John Area	**90.7**	**89.4**	**87.5**	**86.6**
Zone 3 - Fredericton and River Valley Area	**89.1**	**88.3**	**85.7**	**86.2**
Zone 4 - Madawaska and North-West Area	**87.4**	**83.8**	**82.3**	**80.4**
Zone 5 - Restigouche Area	**91.1**	**91.6**	**88.3**	**89.8**
Zone 6 - Bathurst and Acadian Peninsula Area	**90.9**	**85.4**	**82.3**	**85.8**
Zone 7 - Miramichi Area	**94.7**	**88.4**	**87.7**	**84.3**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**90.1**	**85.1**	**85.7**	**86.8**
Bouctouche, Richibucto, Saint-Antoine Area	**95.6**	**84.6**	**90.3**	**89.1**
Campbellton, Atholville, Tide Head Area	**90.8**	**90.0**	**87.8**	**88.5**
Caraquet, Paquetville, Bertrand Area	**92.2**	**81.8**	**83.5**	**81.9**
Dalhousie, Balmoral, Belledune Area	**91.4**	**93.0**	**88.9**	**91.0**
Dieppe and Memramcook	**97.6**	**92.9**	**90.4**	**90.3**
Douglas, Saint Marys, Doaktown Area	**94.6**	**85.6**	**87.7**	**79.0**
Edmundston, Rivière-Verte, Lac Baker Area	**86.5**	**85.1**	**81.5**	**82.9**
Florenceville-Bristol, Woodstock, Wakefield Area	**91.7**	**90.2**	**87.5**	**86.6**
Fredericton	**87.3**	**86.5**	**83.4**	**88.1**

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	87.8	93.7	94.6
Grand Falls, Saint-Léonard, Drummond Area	88.7	80.1	83.5	79.9
Hillsborough, Riverside-Albert, Alma Area	S	S	82.8	88.5
Kedgwick, Saint-Quentin and Grimmer	S	91.0	82.6	68.8
Minto, Chipman, Cambridge-Narrows Area	88.0	91.7	86.1	92.1
Miramichi, Rogersville, Blackville Area	94.4	90.0	88.2	85.9
Moncton	88.4	85.0	88.9	87.6
Nackawic, McAdam, Canterbury Area	81.1	94.5	83.8	85.4
Neguac, Alnwick, Esgenoopetitj Area	S	79.0	84.5	76.8
New Maryland, Kingsclear, Lincoln Area	83.6	88.1	85.9	80.6
Oromocto, Gagetown, Fredericton Junction Area	95.6	87.1	90.2	84.4
Perth-Andover, Plaster Rock, Tobique Area	90.2	84.6	84.0	88.1
Quispamsis, Rothesay, Hampton Area	92.1	93.0	89.6	86.5
Riverview and Coverdale	87.5	86.4	76.2	84.4
Sackville, Dorchester, Port Elgin Area	83.4	90.5	91.9	85.7
Saint John, Simonds and Musquash	89.1	87.6	81.9	85.1
Salisbury and Petitcodiac	S	87.3	89.2	87.1
Shediac, Beaubassin East and Cap-Pelé	85.2	87.5	92.0	85.3
Shippagan, Lamèque, Inkerman Area	92.7	83.9	78.9	88.6
St. George, Grand Manan, Blacks Harbour Area	91.7	96.6	92.2	86.6
St. Stephen, Saint Andrews, Campobello Island Area	88.3	86.7	90.8	85.2
Sussex, Norton, Sussex Corner Area	93.3	88.0	91.7	89.6
Tracadie and Saint-Isidore	90.1	90.2	80.1	85.1

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	**90.9**	**89.1**	**85.7**	**87.8**
65 and over	**90.0**	**87.4**	**86.6**	**85.2**
Gender				
Female	**90.4**	**87.4**	**86.1**	**84.9**
Male	**90.2**	**88.3**	**86.7**	**87.4**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**90.1**	n/a	n/a	n/a
Most comfortable in French	**90.5**	n/a	n/a	n/a
Comfortable in both English and French	**91.1**	n/a	n/a	n/a
Indigenous identity				
Indigenous	**84.0**	**75.3**	**84.0**	**87.3**
Immigrant				
Immigrants	**76.7**	n/a	n/a	n/a
Education level				
High school or less	**90.5**	**87.3**	**86.0**	**85.0**
Postsecondary	**90.5**	**89.4**	**87.7**	**89.5**
Disability or special need				
Disability or special need	**88.5**	n/a	n/a	n/a
Household income				
Less than $30,000	**90.5**	n/a	n/a	n/a
$30,000 to less than $60,000	**90.2**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	**92.4**	n/a	n/a	n/a

Racialized groups

Racialized groups	**72.6**	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that the staff always explained things in a way that was easy to understand in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff do each of the following: Explain things in a way that was easy to understand?

Unit	Interpretation	NBHC code
%	Higher is better	XM_COM02_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size