

Citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months

Unit : %

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|--|-----------|-----------|-----------|-----------|
| Province | | | | |
| New Brunswick | 76.6 | 73.5 | 73.3 | 77.1 |
| Health zones | | | | |
| Zone 1 - Moncton and South-East Area | 75.0 | 73.9 | 73.4 | 78.3 |
| Zone 2 - Fundy Shore and Saint John Area | 79.5 | 74.2 | 72.0 | 76.7 |
| Zone 3 - Fredericton and River Valley Area | 75.7 | 74.9 | 71.9 | 71.9 |
| Zone 4 - Madawaska and North-West Area | 70.7 | 71.8 | 72.0 | 82.0 |
| Zone 5 - Restigouche Area | 80.3 | 80.5 | 79.5 | 77.2 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 79.2 | 66.8 | 75.3 | 82.7 |
| Zone 7 - Miramichi Area | 75.3 | 73.1 | 75.4 | 74.8 |
| Communities | | | | |
| Bathurst, Beresford, Petit-Rocher Area | 73.3 | 62.5 | 74.7 | 77.3 |
| Bouctouche, Richibucto, Saint-Antoine Area | 75.5 | 80.7 | 82.2 | 90.2 |
| Campbellton, Atholville, Tide Head Area | 82.5 | 82.0 | 81.5 | 75.7 |
| Caraquet, Paquetville, Bertrand Area | 79.4 | 81.7 | 84.8 | 87.4 |
| Dalhousie, Balmoral, Belledune Area | 77.9 | 78.9 | 77.6 | 79.6 |
| Dieppe and Memramcook | 79.2 | 72.1 | 72.9 | 81.5 |
| Douglas, Saint Marys, Doaktown Area | 78.6 | 62.0 | S | S |
| Edmundston, Rivière-Verte, Lac Baker Area | 72.2 | 72.6 | 70.3 | 89.2 |
| Florenceville-Bristol, Woodstock, Wakefield Area | 79.9 | 83.5 | 71.3 | 73.0 |
| Fredericton | 70.8 | 70.5 | 67.9 | 67.1 |

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|--------------|
| Grand Bay-Westfield, Westfield, Greenwich Area | S | S | S | S |
| Grand Falls, Saint-Léonard, Drummond Area | 67.8 | 72.3 | 70.6 | 74.1 |
| Hillsborough, Riverside-Albert, Alma Area | S | S | S | S |
| Kedgwick, Saint-Quentin and Grimmer | S | 67.9 | S | S |
| Minto, Chipman, Cambridge-Narrows Area | 76.8 | 75.8 | 82.4 | S |
| Miramichi, Rogersville, Blackville Area | 75.8 | 72.5 | 77.2 | 73.3 |
| Moncton | 76.5 | 74.9 | 67.6 | 75.4 |
| Nackawic, McAdam, Canterbury Area | 80.3 | 73.5 | 71.7 | 84.6 |
| Neguac, Alnwick, Esgenoopetitj Area | S | S | S | S |
| New Maryland, Kingsclear, Lincoln Area | 75.7 | 73.8 | 72.9 | S |
| Oromocto, Gagetown, Fredericton Junction Area | 77.5 | 72.8 | 73.5 | S |
| Perth-Andover, Plaster Rock, Tobique Area | 72.4 | 79.7 | 74.8 | 66.1 |
| Quispamsis, Rothesay, Hampton Area | 83.0 | 66.9 | 63.2 | 69.5 |
| Riverview and Coverdale | 71.4 | 55.9 | 59.2 | 79.8 |
| Sackville, Dorchester, Port Elgin Area | 72.3 | 86.0 | 74.2 | S |
| Saint John, Simonds and Musquash | 80.6 | 74.3 | 70.5 | 73.9 |
| Salisbury and Petitcodiac | 62.2 | S | S | S |
| Shediac, Beaubassin East and Cap-Pelé | 76.9 | 76.9 | 81.7 | 77.7 |
| Shippagan, Lamèque, Inkerman Area | 72.5 | 65.3 | 73.8 | S |
| St. George, Grand Manan, Blacks Harbour Area | 79.8 | 72.6 | 74.3 | 86.6 |
| St. Stephen, Saint Andrews, Campobello Island Area | 75.2 | 76.0 | 70.9 | 76.4 |
| Sussex, Norton, Sussex Corner Area | 76.7 | 82.6 | 79.3 | 76.6 |
| Tracadie and Saint-Isidore | 94.1 | 60.3 | 69.3 | 80.9 |

Age

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|--------------|
| 18-64 | 78.8 | 74.1 | 75.1 | 78.6 |
| 65 and over | 76.0 | 73.2 | 72.7 | 76.9 |
| Gender | | | | |
| Female | 74.9 | 72.5 | 69.6 | 76.5 |
| Male | 78.6 | 74.8 | 78.2 | 78.0 |
| Language | | | | |
| Preferred language of service: English | 77.0 | 74.1 | 72.4 | 75.9 |
| Preferred language of service: French | 74.7 | 71.2 | 73.8 | 80.8 |
| Indigenous identity | | | | |
| Indigenous | 63.6 | 70.1 | 70.4 | 79.2 |
| Non-Indigenous | 77.1 | 73.8 | 74.0 | 77.1 |
| Education level | | | | |
| High school or less | 77.3 | 72.9 | 73.8 | 78.2 |
| Postsecondary | 74.6 | 73.9 | 74.2 | 75.4 |
| Household income | | | | |
| Less than \$25,000 | 75.7 | 71.0 | 70.9 | 74.3 |
| \$25,000 to less than \$60,000 | 77.7 | 77.0 | 75.6 | 80.5 |
| \$60,000 or more | 78.0 | 71.1 | 81.8 | 78.4 |

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

| Unit | NBHC code |
|------|------------|
| % | XM_CRD01_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size