

## Citizens receiving home care services from more than one person from the the Extra-Mural Program who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	78.5	76.6	73.5	73.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	74.8	75.0	73.9	73.4
Zone 2 - Fundy Shore and Saint John Area	78.6	79.5	74.2	72.0
Zone 3 - Fredericton and River Valley Area	78.4	75.7	74.9	71.9
Zone 4 - Madawaska and North-West Area	82.6	70.7	71.8	72.0
Zone 5 - Restigouche Area	82.4	80.3	80.5	79.5
Zone 6 - Bathurst and Acadian Peninsula Area	78.0	79.2	66.8	75.3
Zone 7 - Miramichi Area	89.5	75.3	73.1	75.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	73.2	73.3	62.5	74.7
Bouctouche, Richibucto, Saint-Antoine Area	83.8	75.5	80.7	82.2
Campbellton, Atholville, Tide Head Area	84.6	82.5	82.0	81.5
Caraquet, Paquetville, Bertrand Area	84.7	79.4	81.7	84.8
Dalhousie, Balmoral, Belledune Area	80.4	77.9	78.9	77.6
Dieppe and Memramcook	86.8	79.2	72.1	72.9
Douglas, Saint Marys, Doaktown Area	83.5	78.6	62.0	S
Edmundston, Rivière-Verte, Lac Baker Area	86.6	72.2	72.6	70.3
Florenceville-Bristol, Woodstock, Wakefield Area	85.2	79.9	83.5	71.3
Fredericton	71.7	70.8	70.5	67.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	78.5	67.8	72.3	70.6
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	67.9	S
Minto, Chipman, Cambridge-Narrows Area	76.6	76.8	75.8	82.4
Miramichi, Rogersville, Blackville Area	89.6	75.8	72.5	77.2
Moncton	69.6	76.5	74.9	67.6
Nackawic, McAdam, Canterbury Area	S	80.3	73.5	71.7
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	73.3	75.7	73.8	72.9
Oromocto, Gagetown, Fredericton Junction Area	92.5	77.5	72.8	73.5
Perth-Andover, Plaster Rock, Tobique Area	71.7	72.4	79.7	74.8
Quispamsis, Rothesay, Hampton Area	81.7	83.0	66.9	63.2
Riverview and Coverdale	69.4	71.4	55.9	59.2
Sackville, Dorchester, Port Elgin Area	72.4	72.3	86.0	74.2
Saint John, Simonds and Musquash	75.8	80.6	74.3	70.5
Salisbury and Petitcodiac	S	62.2	S	S
Shediac, Beaubassin East and Cap-Pelé	73.8	76.9	76.9	81.7
Shippagan, Lamèque, Inkerman Area	79.1	72.5	65.3	73.8
St. George, Grand Manan, Blacks Harbour Area	76.4	79.8	72.6	74.3
St. Stephen, Saint Andrews, Campobello Island Area	75.6	75.2	76.0	70.9
Sussex, Norton, Sussex Corner Area	85.7	76.7	82.6	79.3
Tracadie and Saint-Isidore	78.2	94.1	60.3	69.3

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	77.6	78.8	74.1	75.1
65 and over	78.7	76.0	73.2	72.7
<b>Gender</b>				
Female	78.0	74.9	72.5	69.6
Male	79.4	78.6	74.8	78.2
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	77.3	n/a	n/a	n/a
Most comfortable in French	81.3	n/a	n/a	n/a
Comfortable in both English and French	81.8	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	73.5	63.6	70.1	70.4
<b>Immigrant</b>				
Immigrants	63.9	n/a	n/a	n/a
<b>Education level</b>				
High school or less	78.8	77.3	72.9	73.8
Postsecondary	77.9	74.6	73.9	74.2
<b>Disability or special need</b>				
Disability or special need	75.8	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	80.1	n/a	n/a	n/a
\$30,000 to less than \$60,000	78.6	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	78.9	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	57.9	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from more than one person from the the Extra-Mural Program who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who receive services from more than one person. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home?

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Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size