

## Citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	76.6	73.5	73.3	77.1
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	75.0	73.9	73.4	78.3
Zone 2 - Fundy Shore and Saint John Area	79.5	74.2	72.0	76.7
Zone 3 - Fredericton and River Valley Area	75.7	74.9	71.9	71.9
Zone 4 - Madawaska and North-West Area	70.7	71.8	72.0	82.0
Zone 5 - Restigouche Area	80.3	80.5	79.5	77.2
Zone 6 - Bathurst and Acadian Peninsula Area	79.2	66.8	75.3	82.7
Zone 7 - Miramichi Area	75.3	73.1	75.4	74.8
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	73.3	62.5	74.7	77.3
Bouctouche, Richibucto, Saint-Antoine Area	75.5	80.7	82.2	90.2
Campbellton, Atholville, Tide Head Area	82.5	82.0	81.5	75.7
Caraquet, Paquetville, Bertrand Area	79.4	81.7	84.8	87.4
Dalhousie, Balmoral, Belledune Area	77.9	78.9	77.6	79.6
Dieppe and Memramcook	79.2	72.1	72.9	81.5
Douglas, Saint Marys, Doaktown Area	78.6	62.0	S	S
Edmundston, Rivière-Verte, Lac Baker Area	72.2	72.6	70.3	89.2
Florenceville-Bristol, Woodstock, Wakefield Area	79.9	83.5	71.3	73.0
Fredericton	70.8	70.5	67.9	67.1

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>67.8</b>	<b>72.3</b>	<b>70.6</b>	<b>74.1</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	<b>67.9</b>	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>76.8</b>	<b>75.8</b>	<b>82.4</b>	S
Miramichi, Rogersville, Blackville Area	<b>75.8</b>	<b>72.5</b>	<b>77.2</b>	<b>73.3</b>
Moncton	<b>76.5</b>	<b>74.9</b>	<b>67.6</b>	<b>75.4</b>
Nackawic, McAdam, Canterbury Area	<b>80.3</b>	<b>73.5</b>	<b>71.7</b>	<b>84.6</b>
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	<b>75.7</b>	<b>73.8</b>	<b>72.9</b>	S
Oromocto, Gagetown, Fredericton Junction Area	<b>77.5</b>	<b>72.8</b>	<b>73.5</b>	S
Perth-Andover, Plaster Rock, Tobique Area	<b>72.4</b>	<b>79.7</b>	<b>74.8</b>	<b>66.1</b>
Quispamsis, Rothesay, Hampton Area	<b>83.0</b>	<b>66.9</b>	<b>63.2</b>	<b>69.5</b>
Riverview and Coverdale	<b>71.4</b>	<b>55.9</b>	<b>59.2</b>	<b>79.8</b>
Sackville, Dorchester, Port Elgin Area	<b>72.3</b>	<b>86.0</b>	<b>74.2</b>	S
Saint John, Simonds and Musquash	<b>80.6</b>	<b>74.3</b>	<b>70.5</b>	<b>73.9</b>
Salisbury and Petitcodiac	<b>62.2</b>	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>76.9</b>	<b>76.9</b>	<b>81.7</b>	<b>77.7</b>
Shippagan, Lamèque, Inkerman Area	<b>72.5</b>	<b>65.3</b>	<b>73.8</b>	S
St. George, Grand Manan, Blacks Harbour Area	<b>79.8</b>	<b>72.6</b>	<b>74.3</b>	<b>86.6</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>75.2</b>	<b>76.0</b>	<b>70.9</b>	<b>76.4</b>
Sussex, Norton, Sussex Corner Area	<b>76.7</b>	<b>82.6</b>	<b>79.3</b>	<b>76.6</b>
Tracadie and Saint-Isidore	<b>94.1</b>	<b>60.3</b>	<b>69.3</b>	<b>80.9</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	78.8	74.1	75.1	78.6
65 and over	76.0	73.2	72.7	76.9
<b>Gender</b>				
Female	74.9	72.5	69.6	76.5
Male	78.6	74.8	78.2	78.0
<b>Language</b>				
Preferred language of service: English	77.0	74.1	72.4	75.9
Preferred language of service: French	74.7	71.2	73.8	80.8
<b>Indigenous identity</b>				
Indigenous	63.6	70.1	70.4	79.2
Non-Indigenous	77.1	73.8	74.0	77.1
<b>Education level</b>				
High school or less	77.3	72.9	73.8	78.2
Postsecondary	74.6	73.9	74.2	75.4
<b>Household income</b>				
Less than \$25,000	75.7	71.0	70.9	74.3
\$25,000 to less than \$60,000	77.7	77.0	75.6	80.5
\$60,000 or more	78.0	71.1	81.8	78.4

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey’s response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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<b>Unit</b>	<b>NBHC code</b>
%	XM_CRD01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size