

Citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	76.6	73.5	73.3	77.1
Health zones				
Zone 1 - Moncton and South-East Area	75.0	73.9	73.4	78.3
Zone 2 - Fundy Shore and Saint John Area	79.5	74.2	72.0	76.7
Zone 3 - Fredericton and River Valley Area	75.7	74.9	71.9	71.9
Zone 4 - Madawaska and North-West Area	70.7	71.8	72.0	82.0
Zone 5 - Restigouche Area	80.3	80.5	79.5	77.2
Zone 6 - Bathurst and Acadian Peninsula Area	79.2	66.8	75.3	82.7
Zone 7 - Miramichi Area	75.3	73.1	75.4	74.8
Communities				
Bathurst, Beresford, Petit-Rocher Area	73.3	62.5	74.7	77.3
Bouctouche, Richibucto, Saint-Antoine Area	75.5	80.7	82.2	90.2
Campbellton, Atholville, Tide Head Area	82.5	82.0	81.5	75.7
Caraquet, Paquetville, Bertrand Area	79.4	81.7	84.8	87.4
Dalhousie, Balmoral, Belledune Area	77.9	78.9	77.6	79.6
Dieppe and Memramcook	79.2	72.1	72.9	81.5
Douglas, Saint Marys, Doaktown Area	78.6	62.0	S	S
Edmundston, Rivière-Verte, Lac Baker Area	72.2	72.6	70.3	89.2
Florenceville-Bristol, Woodstock, Wakefield Area	79.9	83.5	71.3	73.0
Fredericton	70.8	70.5	67.9	67.1

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	67.8	72.3	70.6	74.1
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	67.9	S	S
Minto, Chipman, Cambridge-Narrows Area	76.8	75.8	82.4	S
Miramichi, Rogersville, Blackville Area	75.8	72.5	77.2	73.3
Moncton	76.5	74.9	67.6	75.4
Nackawic, McAdam, Canterbury Area	80.3	73.5	71.7	84.6
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	75.7	73.8	72.9	S
Oromocto, Gagetown, Fredericton Junction Area	77.5	72.8	73.5	S
Perth-Andover, Plaster Rock, Tobique Area	72.4	79.7	74.8	66.1
Quispamsis, Rothesay, Hampton Area	83.0	66.9	63.2	69.5
Riverview and Coverdale	71.4	55.9	59.2	79.8
Sackville, Dorchester, Port Elgin Area	72.3	86.0	74.2	S
Saint John, Simonds and Musquash	80.6	74.3	70.5	73.9
Salisbury and Petitcodiac	62.2	S	S	S
Shediac, Beaubassin East and Cap-Pelé	76.9	76.9	81.7	77.7
Shippagan, Lamèque, Inkerman Area	72.5	65.3	73.8	S
St. George, Grand Manan, Blacks Harbour Area	79.8	72.6	74.3	86.6
St. Stephen, Saint Andrews, Campobello Island Area	75.2	76.0	70.9	76.4
Sussex, Norton, Sussex Corner Area	76.7	82.6	79.3	76.6
Tracadie and Saint-Isidore	94.1	60.3	69.3	80.9

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	78.8	74.1	75.1	78.6
65 and over	76.0	73.2	72.7	76.9

Gender

Female	74.9	72.5	69.6	76.5
Male	78.6	74.8	78.2	78.0

Language

Preferred language of service: English	77.0	74.1	72.4	75.9
Preferred language of service: French	74.7	71.2	73.8	80.8

Indigenous identity

Indigenous	63.6	70.1	70.4	79.2
Non-Indigenous	77.1	73.8	74.0	77.1

Education level

High school or less	77.3	72.9	73.8	78.2
Postsecondary	74.6	73.9	74.2	75.4

Household income

Less than \$25,000	75.7	71.0	70.9	74.3
\$25,000 to less than \$60,000	77.7	77.0	75.6	80.5
\$60,000 or more	78.0	71.1	81.8	78.4

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [and receiving services from more than one person] who reported that the staff always seemed informed and up-to-date about all the care or treatment they received in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_CRD01_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size