

## Citizens receiving home care services from the Extra-Mural Program who have experienced a positive continuity of care across hospital services, home care services and primary health

Unit : %

	Year 2021	Year 2018	Year 2015
<b>Province</b>			
New Brunswick	71.1	67.2	67.1
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	71.7	71.3	66.7
Zone 2 - Fundy Shore and Saint John Area	68.4	64.1	60.9
Zone 3 - Fredericton and River Valley Area	71.3	65.1	64.7
Zone 4 - Madawaska and North-West Area	69.1	70.7	70.0
Zone 5 - Restigouche Area	77.0	71.3	75.1
Zone 6 - Bathurst and Acadian Peninsula Area	74.2	64.6	74.8
Zone 7 - Miramichi Area	72.2	67.4	72.3
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	65.0	54.5	77.0
Bouctouche, Richibucto, Saint-Antoine Area	76.2	77.9	79.3
Campbellton, Atholville, Tide Head Area	75.2	79.0	81.3
Caraquet, Paquetville, Bertrand Area	S	77.2	78.6
Dalhousie, Balmoral, Belledune Area	79.2	64.3	69.2
Dieppe and Memramcook	76.1	60.3	60.5
Douglas, Saint Marys, Doaktown Area	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	68.8	70.1	71.5
Florenceville-Bristol, Woodstock, Wakefield Area	72.9	71.3	65.7
Fredericton	68.6	63.0	56.9

	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>69.7</b>	<b>74.7</b>	<b>63.8</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S
Miramichi, Rogersville, Blackville Area	<b>71.7</b>	<b>66.4</b>	<b>73.8</b>
Moncton	<b>75.4</b>	<b>69.9</b>	<b>58.8</b>
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S
New Maryland, Kingsclear, Lincoln Area	<b>67.0</b>	<b>59.0</b>	<b>69.6</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>73.7</b>	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>75.4</b>	<b>66.9</b>	<b>68.6</b>
Quispamsis, Rothesay, Hampton Area	<b>75.6</b>	<b>63.7</b>	<b>49.7</b>
Riverview and Coverdale	<b>55.0</b>	<b>55.6</b>	<b>55.3</b>
Sackville, Dorchester, Port Elgin Area	<b>65.3</b>	<b>82.4</b>	<b>71.4</b>
Saint John, Simonds and Musquash	<b>70.4</b>	<b>66.4</b>	<b>61.1</b>
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>73.2</b>	<b>76.3</b>	<b>79.1</b>
Shippagan, Lamèque, Inkerman Area	<b>74.4</b>	<b>64.3</b>	<b>76.9</b>
St. George, Grand Manan, Blacks Harbour Area	<b>68.2</b>	<b>71.1</b>	<b>62.9</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>60.4</b>	<b>57.6</b>	<b>58.2</b>
Sussex, Norton, Sussex Corner Area	<b>65.9</b>	<b>61.9</b>	<b>67.4</b>
Tracadie and Saint-Isidore	<b>88.5</b>	<b>61.9</b>	<b>65.2</b>

## Age

	Year 2021	Year 2018	Year 2015
18-64	70.8	69.2	67.4
65 and over	71.2	66.3	67.0
<b>Gender</b>			
Female	67.8	66.1	64.4
Male	74.9	68.4	70.2
<b>Language</b>			
Preferred language of service: English	70.5	65.8	64.6
Preferred language of service: French	72.7	71.1	71.8
<b>Indigenous identity</b>			
Indigenous	S	S	S
Non-Indigenous	71.7	67.2	67.2
<b>Education level</b>			
High school or less	73.2	67.0	69.3
Postsecondary	66.6	66.9	63.8
<b>Household income</b>			
Less than \$25,000	71.1	63.6	66.2
\$25,000 to less than \$60,000	72.3	71.1	70.3
\$60,000 or more	67.6	68.3	69.2

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who have experienced a positive continuity of care across hospital services, home care services and primary health, based on their responses to 3 individual questions in the survey.

## Source

Home Care Survey

## Calculations

This indicator combines the responses to the following 3 individual questions related to the continuity of care: Did the staff at the hospital or rehabilitation center explain to you what services you would be getting? '(yes/no)', Does your personal family doctor or nurse practitioner seem informed and up-to-date about your home care services? '(yes/no)' and In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home? '(never, sometimes, usually or always)'. This indicator is calculated by dividing the number of respondents who answered 'yes', 'yes' and 'always' by the total number of respondents who answered all 3 questions.

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_CRD03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size