

# Citizens receiving home care services from the Extra-Mural Program who have experienced positive continuity of care across hospital services, home care services and primary health services

Unit: %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	71.9	71.1	67.2	67.1
Health zones				
Zone 1 - Moncton and South-East Area	70.9	71.7	71.3	66.7
Zone 2 - Fundy Shore and Saint John Area	66.6	68.4	64.1	60.9
Zone 3 - Fredericton and River Valley Area	69.9	71.3	65.1	64.7
Zone 4 - Madawaska and North-West Area	79.2	69.1	70.7	70.0
Zone 5 - Restigouche Area	81.8	77.0	71.3	75.1
Zone 6 - Bathurst and Acadian Peninsula Area	75.7	74.2	64.6	74.8
Zone 7 - Miramichi Area	84.9	72.2	67.4	72.3
Communities				
Bathurst, Beresford, Petit-Rocher Area	69.2	65.0	54.5	77.0
Bouctouche, Richibucto, Saint-Antoine Area	73.7	76.2	77.9	79.3
Campbellton, Atholville, Tide Head Area	S	75.2	79.0	81.3
Caraquet, Paquetville, Bertrand Area	80.5	S	77.2	78.6
Dalhousie, Balmoral, Belledune Area	S	79.2	64.3	69.2
Dieppe and Memramcook	84.8	76.1	60.3	60.5
Douglas, Saint Marys, Doaktown Area	S	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	76.3	68.8	70.1	71.5
Florenceville-Bristol, Woodstock, Wakefield Area	72.0	72.9	71.3	65.7
Fredericton	63.0	68.6	63.0	56.9



	Year 2024	<b>Year</b> 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	78.2	69.7	74.7	63.8
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S	S
Miramichi, Rogersville, Blackville Area	82.9	71.7	66.4	73.8
Moncton	64.9	75.4	69.9	58.8
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	52.8	67.0	59.0	69.6
Oromocto, Gagetown, Fredericton Junction Area	84.5	73.7	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	75.4	66.9	68.6
Quispamsis, Rothesay, Hampton Area	73.6	75.6	63.7	49.7
Riverview and Coverdale	62.3	55.0	55.6	55.3
Sackville, Dorchester, Port Elgin Area	71.2	65.3	82.4	71.4
Saint John, Simonds and Musquash	59.6	70.4	66.4	61.1
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	74.6	73.2	76.3	79.1
Shippagan, Lamèque, Inkerman Area	S	74.4	64.3	76.9
St. George, Grand Manan, Blacks Harbour Area	53.6	68.2	71.1	62.9
St. Stephen, Saint Andrews, Campobello Island Area	69.8	60.4	57.6	58.2
Sussex, Norton, Sussex Corner Area	79.1	65.9	61.9	67.4
Tracadie and Saint-Isidore	78.7	88.5	61.9	65.2

## Age



	Year	Year	Year	Year
	2024	2021	2018	2015
18-64	75.8	70.8	69.2	67.4
65 and over	71.2	71.2	66.3	67.0
Gender				
Female	69.4	67.8	66.1	64.4
Male	74.6	74.9	68.4	70.2
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	69.0	n/a	n/a	n/a
Most comfortable in French	78.4	n/a	n/a	n/a
Comfortable in both English and French	77.2	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	S	S	S
Immigrant				
Immigrants	58.1	n/a	n/a	n/a
Education level				
High school or less	72.3	73.2	67.0	69.3
Postsecondary	70.5	66.6	66.9	63.8
Disability or special need				
Disability or special need	68.5	n/a	n/a	n/a
Household income				
Less than \$30,000	73.9	n/a	n/a	n/a
\$30,000 to less than \$60,000	67.7	n/a	n/a	n/a



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
\$60,000 or more	76.1	n/a	n/a	n/a
Racialized groups				
Racialized groups	50.2	n/a	n/a	n/a



#### **About**

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who have experienced positive continuity of care across hospital services, home care services and primary health services.

#### Source

Home Care Survey

### **Calculations**

This indicator combines the responses to the following 3 individual questions related to the continuity of care: Did the staff at the hospital or rehabilitation center explain to you what services you would be getting? '(yes/no)', Does your personal family doctor or nurse practitioner seem informed and up-to-date about your home care services? '(yes/no)' and In the last 2 months, how often did Extra-Mural staff seem informed and up-to-date about all the care or treatment you got at home? '(never, sometimes, usually or always)'. This indicator is calculated by dividing the number of respondents who answered 'yes', 'yes' and 'always' by the total number of respondents who answered all 3 questions.

Unit	Interpretation	NBHC code
%	Higher is better	XM_CRD03_1

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size