

## Citizens receiving home care services from the Extra-Mural Program who reported that they were harmed because of a medical error or mistake as a result of their services

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	1.0	1.4	1.3	0.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	1.1	1.4	1.2	0.9
Zone 2 - Fundy Shore and Saint John Area	1.1	1.4	1.1	S
Zone 3 - Fredericton and River Valley Area	0.7	1.4	1.2	S
Zone 4 - Madawaska and North-West Area	1.5	2.1	2.4	S
Zone 5 - Restigouche Area	S	S	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	1.6	1.4	S
Zone 7 - Miramichi Area	S	S	S	S
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	0.0	S	S	0.0
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	0.0
Campbellton, Atholville, Tide Head Area	0.0	0.0	S	0.0
Caraquet, Paquetville, Bertrand Area	S	S	0.0	0.0
Dalhousie, Balmoral, Belledune Area	S	S	0.0	S
Dieppe and Memramcook	S	S	S	0.0
Douglas, Saint Marys, Doaktown Area	0.0	S	0.0	0.0
Edmundston, Rivière-Verte, Lac Baker Area	S	3.2	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	0.0	S	S	S
Fredericton	S	2.3	S	0.0

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	0.0	S	0.0	0.0
Grand Falls, Saint-Léonard, Drummond Area	S	S	S	S
Hillsborough, Riverside-Albert, Alma Area	0.0	S	S	0.0
Kedgwick, Saint-Quentin and Grimmer	0.0	S	S	S
Minto, Chipman, Cambridge-Narrows Area	0.0	0.0	0.0	0.0
Miramichi, Rogersville, Blackville Area	0.0	S	S	S
Moncton	S	S	0.0	S
Nackawic, McAdam, Canterbury Area	0.0	0.0	S	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	0.0	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	0.0
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	0.0	S	S	0.0
Quispamsis, Rothesay, Hampton Area	S	S	0.0	0.0
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	0.0	0.0
Saint John, Simonds and Musquash	S	S	1.8	S
Salisbury and Petitcodiac	0.0	0.0	0.0	0.0
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	0.0	S	0.0
St. Stephen, Saint Andrews, Campobello Island Area	S	S	0.0	0.0
Sussex, Norton, Sussex Corner Area	S	S	S	0.0
Tracadie and Saint-Isidore	S	S	0.0	0.0

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	1.9	1.5	1.8	1.4
65 and over	0.7	1.3	1.1	0.5
<b>Gender</b>				
Female	0.7	1.6	1.2	0.7
Male	1.3	1.1	1.5	0.8
<b>Language</b>				
Preferred language of service: English	0.9	1.2	1.0	0.7
Preferred language of service: French	1.1	2.1	1.9	S
<b>Indigenous identity</b>				
Indigenous	S	S	S	S
Non-Indigenous	0.9	1.3	1.1	0.7
<b>Education level</b>				
High school or less	0.7	1.0	1.3	0.8
Postsecondary	1.4	2.0	1.8	S
<b>Household income</b>				
Less than \$25,000	1.2	1.5	1.5	1.0
\$25,000 to less than \$60,000	0.6	1.2	1.0	0.7
\$60,000 or more	S	1.9	S	0.0

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they were harmed because of a medical error or mistake as a result of their services.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, do you or your family members believe that you were harmed because of a medical error or mistake as a result of Extra-Mural services?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

---

Unit	NBHC code
%	XM_ERR01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size