

## Citizens receiving home care services from the Extra-Mural Program after a visit to the hospital or rehabilitation center who reported that the staff at the hospital or rehabilitation center explained to them what services they would be receiving from the

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	87.3	87.3	86.0	88.1
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	89.0	88.9	89.3	89.9
Zone 2 - Fundy Shore and Saint John Area	82.5	81.6	80.6	82.1
Zone 3 - Fredericton and River Valley Area	86.0	87.7	82.9	85.1
Zone 4 - Madawaska and North-West Area	90.4	91.7	89.7	96.5
Zone 5 - Restigouche Area	87.6	92.3	89.2	87.8
Zone 6 - Bathurst and Acadian Peninsula Area	94.1	89.8	89.4	92.4
Zone 7 - Miramichi Area	89.4	89.6	90.0	89.6
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	89.8	86.3	84.0	91.1
Bouctouche, Richibucto, Saint-Antoine Area	91.3	94.0	91.8	96.7
Campbellton, Atholville, Tide Head Area	85.9	90.7	90.9	91.2
Caraquet, Paquetville, Bertrand Area	94.9	91.6	93.1	88.2
Dalhousie, Balmoral, Belledune Area	89.0	93.8	87.5	84.8
Dieppe and Memramcook	90.7	88.0	90.8	89.8
Douglas, Saint Marys, Doaktown Area	92.6	89.8	87.3	93.1
Edmundston, Rivière-Verte, Lac Baker Area	87.5	94.3	91.1	96.0
Florenceville-Bristol, Woodstock, Wakefield Area	87.2	87.7	84.7	80.2
Fredericton	82.7	86.7	80.4	85.2

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	74.1	80.8	S
Grand Falls, Saint-Léonard, Drummond Area	93.2	88.9	86.9	97.4
Hillsborough, Riverside-Albert, Alma Area	S	S	91.3	91.2
Kedgwick, Saint-Quentin and Grimmer	S	S	91.0	S
Minto, Chipman, Cambridge-Narrows Area	81.7	85.5	79.7	95.2
Miramichi, Rogersville, Blackville Area	88.4	89.3	88.9	90.1
Moncton	88.9	88.0	86.5	88.2
Nackawic, McAdam, Canterbury Area	87.5	89.0	84.3	82.4
Neguac, Alnwick, Esgenoopetitj Area	S	91.1	S	86.7
New Maryland, Kingsclear, Lincoln Area	85.3	87.3	85.0	88.3
Oromocto, Gagetown, Fredericton Junction Area	90.3	84.4	82.9	82.1
Perth-Andover, Plaster Rock, Tobique Area	86.4	92.7	81.1	90.4
Quispamsis, Rothesay, Hampton Area	82.0	83.1	91.1	85.0
Riverview and Coverdale	83.3	83.5	81.4	87.8
Sackville, Dorchester, Port Elgin Area	87.8	85.0	88.5	83.6
Saint John, Simonds and Musquash	82.9	83.0	80.2	82.7
Salisbury and Petitcodiac	S	88.1	S	80.7
Shediac, Beaubassin East and Cap-Pelé	89.0	92.3	95.5	93.6
Shippagan, Lamèque, Inkerman Area	97.6	95.6	86.5	97.2
St. George, Grand Manan, Blacks Harbour Area	77.0	80.2	82.6	84.8
St. Stephen, Saint Andrews, Campobello Island Area	80.7	78.3	73.0	73.9
Sussex, Norton, Sussex Corner Area	86.6	83.2	78.3	82.8
Tracadie and Saint-Isidore	97.3	89.7	94.4	92.8

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	90.0	88.7	86.7	90.3
65 and over	86.7	86.8	85.6	86.7
<b>Gender</b>				
Female	86.0	86.6	85.0	87.9
Male	89.2	88.1	87.1	88.3
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	85.4	n/a	n/a	n/a
Most comfortable in French	92.4	n/a	n/a	n/a
Comfortable in both English and French	94.0	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	91.7	89.8	87.4	93.7
<b>Immigrant</b>				
Immigrants	87.4	n/a	n/a	n/a
<b>Education level</b>				
High school or less	87.5	88.4	85.4	88.9
Postsecondary	87.4	85.4	86.2	85.8
<b>Disability or special need</b>				
Disability or special need	83.9	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	88.2	n/a	n/a	n/a
\$30,000 to less than \$60,000	86.2	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	88.7	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	87.4	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program after a visit to the hospital or rehabilitation center who reported that the staff at the hospital or rehabilitation center explained to them what services they would be receiving from the Extra-Mural Program.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who receive home care services after a visit to the hospital or rehabilitation center. This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did the staff at the hospital or rehabilitation center explain to you what services you would be receiving from the Extra-Mural Program?

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Unit	Interpretation	NBHC code
%	Higher is better	XM_HSP02_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size