Citizens receiving home care services from the Extra-Mural Program who reported that they went to the hospital emergency department in the last 12 months for a condition that they felt could have been prevented with better services from this program

Unit : %

	Year 2021
Province	
New Brunswick	**2.2**
Health zones	
Zone 1 - Moncton and South-East Area	**1.8**
Zone 2 - Fundy Shore and Saint John Area	**1.8**
Zone 3 - Fredericton and River Valley Area	**2.2**
Zone 4 - Madawaska and North-West Area	**3.0**
Zone 5 - Restigouche Area	**3.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**2.4**
Zone 7 - Miramichi Area	**3.0**
Communities	
Bathurst, Beresford, Petit-Rocher Area	S
Bouctouche, Richibucto, Saint-Antoine Area	S
Campbellton, Atholville, Tide Head Area	S
Caraquet, Paquetville, Bertrand Area	S
Dalhousie, Balmoral, Belledune Area	S
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	**2.9**
Florenceville-Bristol, Woodstock, Wakefield Area	S

	Year 2021
Fredericton	**3.6**
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	S
Hillsborough, Riverside-Albert, Alma Area	**0.0**
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	**0.0**
Miramichi, Rogersville, Blackville Area	S
Moncton	S
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	**2.9**
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	**1.3**
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	S
Shippagan, Lamèque, Inkerman Area	**6.7**
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	S
Sussex, Norton, Sussex Corner Area	S
Tracadie and Saint-Isidore	S

	Year 2021
Age	
18-64	**2.7**
65 and over	**2.1**
Gender	
Female	**2.5**
Male	**1.8**
Language	
Preferred language of service: English	**2.0**
Preferred language of service: French	**3.1**
Indigenous identity	
Indigenous	S
Non-Indigenous	**2.1**
Education level	
High school or less	**2.0**
Postsecondary	**2.4**
Household income	
Less than $25,000	**2.5**
$25,000 to less than $60,000	**1.8**
$60,000 or more	**1.7**

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they went to the hospital emergency department in the last 12 months for a condition that they felt could have been prevented with better services from this program.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have to visit the hospital emergency department for a condition that you feel could have been prevented with better services from the Extra-Mural Program?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_HSP07_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size