

## Citizens receiving home care services from the Extra-Mural Program who reported that they went to the hospital emergency department in the last 12 months for a condition that they felt could have been prevented with better services from this program

Unit : %

	Year 2021
<b>Province</b>	
New Brunswick	<b>2.2</b>
<b>Health zones</b>	
Zone 1 - Moncton and South-East Area	<b>1.8</b>
Zone 2 - Fundy Shore and Saint John Area	<b>1.8</b>
Zone 3 - Fredericton and River Valley Area	<b>2.2</b>
Zone 4 - Madawaska and North-West Area	<b>3.0</b>
Zone 5 - Restigouche Area	<b>3.9</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>2.4</b>
Zone 7 - Miramichi Area	<b>3.0</b>
<b>Communities</b>	
Bathurst, Beresford, Petit-Rocher Area	S
Bouctouche, Richibucto, Saint-Antoine Area	S
Campbellton, Atholville, Tide Head Area	S
Caraquet, Paquetville, Bertrand Area	S
Dalhousie, Balmoral, Belledune Area	S
Dieppe and Memramcook	S
Douglas, Saint Marys, Doaktown Area	S
Edmundston, Rivière-Verte, Lac Baker Area	<b>2.9</b>
Florenceville-Bristol, Woodstock, Wakefield Area	S

	Year 2021
Fredericton	<b>3.6</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S
Grand Falls, Saint-Léonard, Drummond Area	S
Hillsborough, Riverside-Albert, Alma Area	<b>0.0</b>
Kedgwick, Saint-Quentin and Grimmer	S
Minto, Chipman, Cambridge-Narrows Area	<b>0.0</b>
Miramichi, Rogersville, Blackville Area	S
Moncton	S
Nackawic, McAdam, Canterbury Area	S
Neguac, Alnwick, Esgenoopetitj Area	S
New Maryland, Kingsclear, Lincoln Area	S
Oromocto, Gagetown, Fredericton Junction Area	S
Perth-Andover, Plaster Rock, Tobique Area	S
Quispamsis, Rothesay, Hampton Area	<b>2.9</b>
Riverview and Coverdale	S
Sackville, Dorchester, Port Elgin Area	S
Saint John, Simonds and Musquash	<b>1.3</b>
Salisbury and Petitcodiac	S
Shediac, Beaubassin East and Cap-Pelé	S
Shippagan, Lamèque, Inkerman Area	<b>6.7</b>
St. George, Grand Manan, Blacks Harbour Area	S
St. Stephen, Saint Andrews, Campobello Island Area	S
Sussex, Norton, Sussex Corner Area	S
Tracadie and Saint-Isidore	S

	Year 2021
<b>Age</b>	
18-64	2.7
65 and over	2.1
<b>Gender</b>	
Female	2.5
Male	1.8
<b>Language</b>	
Preferred language of service: English	2.0
Preferred language of service: French	3.1
<b>Indigenous identity</b>	
Indigenous	S
Non-Indigenous	2.1
<b>Education level</b>	
High school or less	2.0
Postsecondary	2.4
<b>Household income</b>	
Less than \$25,000	2.5
\$25,000 to less than \$60,000	1.8
\$60,000 or more	1.7

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they went to the hospital emergency department in the last 12 months for a condition that they felt could have been prevented with better services from this program.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have to visit the hospital emergency department for a condition that you feel could have been prevented with better services from the Extra-Mural Program?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_HSP07_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size