

# Citizens receiving home care services from the Extra-Mural Program who reported that they prefer to receive services in English

Unit: %

Offit: 70	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
Province				
New Brunswick	72.9	74.1	71.1	69.6
Health zones				
Zone 1 - Moncton and South-East Area	68.5	67.6	64.5	63.5
Zone 2 - Fundy Shore and Saint John Area	99.7	98.8	98.9	99.0
Zone 3 - Fredericton and River Valley Area	97.0	97.9	97.5	98.3
Zone 4 - Madawaska and North-West Area	8.8	10.6	13.2	13.3
Zone 5 - Restigouche Area	55.8	53.6	51.9	54.8
Zone 6 - Bathurst and Acadian Peninsula Area	15.6	21.7	17.4	21.3
Zone 7 - Miramichi Area	87.8	82.0	83.8	76.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	38.2	49.1	39.9	52.3
Bouctouche, Richibucto, Saint-Antoine Area	41.4	42.5	39.8	31.4
Campbellton, Atholville, Tide Head Area	49.7	47.5	46.3	45.8
Caraquet, Paquetville, Bertrand Area	S	6.0	8.4	9.7
Dalhousie, Balmoral, Belledune Area	61.6	59.1	57.9	62.9
Dieppe and Memramcook	34.1	37.6	39.2	28.7
Douglas, Saint Marys, Doaktown Area	97.1	98.9	98.8	100.0
Edmundston, Rivière-Verte, Lac Baker Area	4.1	4.6	7.1	10.5
Florenceville-Bristol, Woodstock, Wakefield Area	99.6	99.6	99.2	98.7
Fredericton	95.5	97.4	94.6	98.2
Grand Bay-Westfield, Westfield, Greenwich Area	S	98.1	100.0	100.0



Grand Falls, Saint-Léonard, Drummond Area         18.2         21.6         27.3         18.3           Hillsborough, Riverside-Albert, Alma Area         S         100.0         100.0         100.0           Kedgwick, Saint-Quentin and Grimmer         S         S         S         S           Minto, Chipman, Cambridge-Narrows Area         100.0         100.0         99.0         98.6           Miramichi, Rogersville, Blackville Area         93.2         92.4         93.2         88.6           Moncton         81.8         78.4         76.1         75.7           Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         98.3         94.2         99.1         90.0           Perth-Andover, Plaster Rock, Tobique Area         98.3         94.2         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         <		Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
Kedgwick, Saint-Quentin and Grimmer         S         S         S           Minto, Chipman, Cambridge-Narrows Area         100.0         100.0         99.0         98.6           Miramichi, Rogersville, Blackville Area         93.2         92.4         93.2         88.6           Moncton         81.8         78.4         76.1         75.7           Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Salisbury and Petitoodiac         S         100.0         97.8         100.0           <	Grand Falls, Saint-Léonard, Drummond Area	18.2	21.6	27.3	18.3
Minto, Chipman, Cambridge-Narrows Area         100.0         100.0         99.0         98.6           Miramichi, Rogersville, Blackville Area         93.2         92.4         93.2         88.6           Moncton         81.8         78.4         76.1         75.7           Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitodiac         S         100.0         97.8         100.0	Hillsborough, Riverside-Albert, Alma Area	S	100.0	100.0	100.0
Miramichi, Rogersville, Blackville Area         93.2         92.4         93.2         88.6           Moncton         81.8         78.4         76.1         75.7           Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgencopetiti, Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1 <td>Kedgwick, Saint-Quentin and Grimmer</td> <td>S</td> <td>S</td> <td>S</td> <td>S</td>	Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Moncton         81.8         78.4         76.1         75.7           Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1	Minto, Chipman, Cambridge-Narrows Area	100.0	100.0	99.0	98.6
Nackawic, McAdam, Canterbury Area         97.3         95.9         99.0         100.0           Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1           St. George, Grand Manan, Blacks Harbour Area         100.0         99.4         99.3 <td>Miramichi, Rogersville, Blackville Area</td> <td>93.2</td> <td>92.4</td> <td>93.2</td> <td>88.6</td>	Miramichi, Rogersville, Blackville Area	93.2	92.4	93.2	88.6
Neguac, Alnwick, Esgenoopetitj Area         S         25.4         33.3         20.9           New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Cromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1           St. George, Grand Manan, Blacks Harbour Area         100.0         99.4         99.3         98.8           Sussex, Norton, Sussex Corner Area         100.0         100.0         100.0<	Moncton	81.8	78.4	76.1	75.7
New Maryland, Kingsclear, Lincoln Area         93.0         97.3         97.5         95.5           Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1           St. George, Grand Manan, Blacks Harbour Area         100.0         99.4         99.3         98.2           St. Stephen, Saint Andrews, Campobello Island Area         99.3         99.4         99.5         98.8           Sussex, Norton, Sussex Corner Area         100.0         100.0	Nackawic, McAdam, Canterbury Area	97.3	95.9	99.0	100.0
Oromocto, Gagetown, Fredericton Junction Area         100.0         98.9         96.9         100.0           Perth-Andover, Plaster Rock, Tobique Area         95.3         94.2         99.1         96.8           Quispamsis, Rothesay, Hampton Area         99.4         98.0         99.1         99.0           Riverview and Coverdale         91.8         95.4         95.9         97.6           Sackville, Dorchester, Port Elgin Area         98.8         97.4         98.9         99.0           Saint John, Simonds and Musquash         99.7         98.3         98.0         99.2           Salisbury and Petitcodiac         S         100.0         97.8         100.0           Shediac, Beaubassin East and Cap-Pelé         45.4         38.3         35.3         35.3           Shippagan, Lamèque, Inkerman Area         0.0         S         11.6         6.1           St. George, Grand Manan, Blacks Harbour Area         100.0         99.4         99.3         98.2           St. Stephen, Saint Andrews, Campobello Island Area         99.3         99.4         99.5         98.8           Sussex, Norton, Sussex Corner Area         100.0         100.0         100.0         99.4           Age	Neguac, Alnwick, Esgenoopetitj Area	S	25.4	33.3	20.9
Perth-Andover, Plaster Rock, Tobique Area       95.3       94.2       99.1       96.8         Quispamsis, Rothesay, Hampton Area       99.4       98.0       99.1       99.0         Riverview and Coverdale       91.8       95.4       95.9       97.6         Sackville, Dorchester, Port Elgin Area       98.8       97.4       98.9       99.0         Saint John, Simonds and Musquash       99.7       98.3       98.0       99.2         Salisbury and Petitcodiac       S       100.0       97.8       100.0         Shediac, Beaubassin East and Cap-Pelé       45.4       38.3       35.3       35.3         Shippagan, Lamèque, Inkerman Area       0.0       S       11.6       6.1         St. George, Grand Manan, Blacks Harbour Area       100.0       99.4       99.3       98.2         St. Stephen, Saint Andrews, Campobello Island Area       99.3       99.4       99.5       98.8         Sussex, Norton, Sussex Corner Area       100.0       100.0       100.0       99.4         Tracadie and Saint-Isidore       S       S       5.6       S	New Maryland, Kingsclear, Lincoln Area	93.0	97.3	97.5	95.5
Quispamsis, Rothesay, Hampton Area       99.4       98.0       99.1       99.0         Riverview and Coverdale       91.8       95.4       95.9       97.6         Sackville, Dorchester, Port Elgin Area       98.8       97.4       98.9       99.0         Saint John, Simonds and Musquash       99.7       98.3       98.0       99.2         Salisbury and Petitcodiac       S       100.0       97.8       100.0         Shediac, Beaubassin East and Cap-Pelé       45.4       38.3       35.3       35.3         Shippagan, Lamèque, Inkerman Area       0.0       S       11.6       6.1         St. George, Grand Manan, Blacks Harbour Area       100.0       99.4       99.3       98.2         St. Stephen, Saint Andrews, Campobello Island Area       99.3       99.4       99.5       98.8         Sussex, Norton, Sussex Corner Area       100.0       100.0       100.0       99.4         Tracadie and Saint-Isidore       S       S       5.6       S	Oromocto, Gagetown, Fredericton Junction Area	100.0	98.9	96.9	100.0
Riverview and Coverdale       91.8       95.4       95.9       97.6         Sackville, Dorchester, Port Elgin Area       98.8       97.4       98.9       99.0         Saint John, Simonds and Musquash       99.7       98.3       98.0       99.2         Salisbury and Petitcodiac       S       100.0       97.8       100.0         Shediac, Beaubassin East and Cap-Pelé       45.4       38.3       35.3       35.3         Shippagan, Lamèque, Inkerman Area       0.0       S       11.6       6.1         St. George, Grand Manan, Blacks Harbour Area       100.0       99.4       99.3       98.2         St. Stephen, Saint Andrews, Campobello Island Area       99.3       99.4       99.5       98.8         Sussex, Norton, Sussex Corner Area       100.0       100.0       100.0       99.4         Age	Perth-Andover, Plaster Rock, Tobique Area	95.3	94.2	99.1	96.8
Sackville, Dorchester, Port Elgin Area       98.8       97.4       98.9       99.0         Saint John, Simonds and Musquash       99.7       98.3       98.0       99.2         Salisbury and Petitodiac       S       100.0       97.8       100.0         Shediac, Beaubassin East and Cap-Pelé       45.4       38.3       35.3       35.3         Shippagan, Lamèque, Inkerman Area       0.0       S       11.6       6.1         St. George, Grand Manan, Blacks Harbour Area       100.0       99.4       99.3       98.2         St. Stephen, Saint Andrews, Campobello Island Area       99.3       99.4       99.5       98.8         Sussex, Norton, Sussex Corner Area       100.0       100.0       100.0       99.4         Tracadie and Saint-Isidore       S       S       5.6       S	Quispamsis, Rothesay, Hampton Area	99.4	98.0	99.1	99.0
Saint John, Simonds and Musquash       99.7       98.3       98.0       99.2         Salisbury and Petitcodiac       S       100.0       97.8       100.0         Shediac, Beaubassin East and Cap-Pelé       45.4       38.3       35.3       35.3         Shippagan, Lamèque, Inkerman Area       0.0       S       11.6       6.1         St. George, Grand Manan, Blacks Harbour Area       100.0       99.4       99.3       98.2         St. Stephen, Saint Andrews, Campobello Island Area       99.3       99.4       99.5       98.8         Sussex, Norton, Sussex Corner Area       100.0       100.0       100.0       99.4         Tracadie and Saint-Isidore       S       S       5.6       S	Riverview and Coverdale	91.8	95.4	95.9	97.6
Salisbury and Petitcodiac S 100.0 97.8 100.0  Shediac, Beaubassin East and Cap-Pelé 45.4 38.3 35.3 35.3  Shippagan, Lamèque, Inkerman Area 0.0 S 11.6 6.1  St. George, Grand Manan, Blacks Harbour Area 100.0 99.4 99.3 98.2  St. Stephen, Saint Andrews, Campobello Island Area 99.3 99.4 99.5 98.8  Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 99.4  Tracadie and Saint-Isidore S S S 5.6 S	Sackville, Dorchester, Port Elgin Area	98.8	97.4	98.9	99.0
Shediac, Beaubassin East and Cap-Pelé 45.4 38.3 35.3 35.3  Shippagan, Lamèque, Inkerman Area 0.0 S 11.6 6.1  St. George, Grand Manan, Blacks Harbour Area 100.0 99.4 99.3 98.2  St. Stephen, Saint Andrews, Campobello Island Area 99.3 99.4 99.5 98.8  Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 99.4  Tracadie and Saint-Isidore S S S 5.6 S  Age	Saint John, Simonds and Musquash	99.7	98.3	98.0	99.2
Shippagan, Lamèque, Inkerman Area 0.0 S 11.6 6.1  St. George, Grand Manan, Blacks Harbour Area 100.0 99.4 99.3 98.2  St. Stephen, Saint Andrews, Campobello Island Area 99.3 99.4 99.5 98.8  Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 99.4  Tracadie and Saint-Isidore S S 5 5.6 S  Age	Salisbury and Petitcodiac	S	100.0	97.8	100.0
St. George, Grand Manan, Blacks Harbour Area  100.0  99.4  99.3  98.2  St. Stephen, Saint Andrews, Campobello Island Area  99.3  99.4  99.5  98.8  Sussex, Norton, Sussex Corner Area  100.0  100.0  100.0  99.4  Tracadie and Saint-Isidore  S  S  S  Age	Shediac, Beaubassin East and Cap-Pelé	45.4	38.3	35.3	35.3
St. Stephen, Saint Andrews, Campobello Island Area 99.3 99.4 99.5 98.8 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 99.4 Tracadie and Saint-Isidore S S 5.6 S Age	Shippagan, Lamèque, Inkerman Area	0.0	S	11.6	6.1
Sussex, Norton, Sussex Corner Area 100.0 100.0 99.4  Tracadie and Saint-Isidore S S 5.6 S  Age	St. George, Grand Manan, Blacks Harbour Area	100.0	99.4	99.3	98.2
Tracadie and Saint-Isidore S S 5.6 S  Age	St. Stephen, Saint Andrews, Campobello Island Area	99.3	99.4	99.5	98.8
Age	Sussex, Norton, Sussex Corner Area	100.0	100.0	100.0	99.4
	Tracadie and Saint-Isidore	S	S	5.6	S
18-64     73.5     73.5     69.4     66.0	Age				
	18-64	73.5	73.5	69.4	66.0



	Year	Year	Year	Year
CF and over	2024	2021	2018	2015
65 and over	72.8	74.3	71.8	71.4
Gender				
Female	73.8	73.8	71.8	70.8
Male	73.7	74.4	70.3	67.9
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	98.9	n/a	n/a	n/a
Most comfortable in French	2.6	n/a	n/a	n/a
Comfortable in both English and French	21.3	n/a	n/a	n/a
Indigenous identity				
Indigenous	83.8	75.4	71.9	66.2
Immigrant				
Immigrants	85.1	n/a	n/a	n/a
Education level				
High school or less	71.3	73.1	69.3	67.7
Postsecondary	76.9	77.3	75.1	76.6
Disability or special need				
Disability or special need	80.2	n/a	n/a	n/a
Household income				
Less than \$30,000	68.1	n/a	n/a	n/a
\$30,000 to less than \$60,000	77.3	n/a	n/a	n/a
\$60,000 or more	81.0	n/a	n/a	n/a



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Racialized groups				
Racialized groups	87.4	n/a	n/a	n/a



#### **About**

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they prefer to receive services in English.

## Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

 Unit
 NBHC code

 %
 XM\_LOS02\_1

#### Caption

n/a = Not applicable / not available

 $\ensuremath{\mathsf{S}}$  = Data suppressed due to confidentiality requirements and/or small sample size