# Citizens receiving home care services from the Extra-Mural Program who prefer to receive their services in English [among those who prefer English or French]

Unit:%

	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Province				
New Brunswick	78.7	75.8	73.7	73.9
Health zones				
Zone 1 - Moncton and South-East Area	78.5	75.0	70.9	73.8
Zone 2 - Fundy Shore and Saint John Area	99.6	99.9	100.0	99.6
Zone 3 - Fredericton and River Valley Area	99.4	99.4	99.5	99.0
Zone 4 - Madawaska and North-West Area	12.1	14.3	14.4	12.2
Zone 5 - Restigouche Area	58.6	59.5	60.1	61.5
Zone 6 - Bathurst and Acadian Peninsula Area	22.8	18.4	22.7	19.5
Zone 7 - Miramichi Area	86.5	88.8	83.0	82.9
Communities				
Bathurst, Beresford, Petit-Rocher Area	53.8	44.9	58.4	41.5
Bouctouche, Richibucto, Saint-Antoine Area	53.4	49.7	37.9	46.1
Campbellton, Atholville, Tide Head Area	52.2	52.3	51.9	62.3
Caraquet, Paquetville, Bertrand Area	6.2	8.7	9.9	10.8
Dalhousie, Balmoral, Belledune Area	64.4	67.6	67.1	60.4
Dieppe and Memramcook	48.6	48.1	36.0	38.3
Douglas, Saint Marys, Doaktown Area	100.0	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	5.0	7.5	11.4	8.4
Florenceville-Bristol, Woodstock, Wakefield Area	100.0	100.0	100.0	100.0
Fredericton	99.0	98.6	100.0	99.3



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Grand Bay-Westfield, Westfield, Greenwich Area	100.0	100.0	100.0	96.9
Grand Falls, Saint-Léonard, Drummond Area	27.8	31.9	20.3	20.9
Hillsborough, Riverside-Albert, Alma Area	100.0	100.0	100.0	100.0
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	100.0	100.0	100.0	100.0
Miramichi, Rogersville, Blackville Area	96.9	97.0	94.2	94.0
Moncton	89.2	87.1	82.3	80.8
Nackawic, McAdam, Canterbury Area	100.0	99.0	100.0	100.0
Neguac, Alnwick, Esgenoopetitj Area	27.8	39.1	25.1	28.8
New Maryland, Kingsclear, Lincoln Area	99.3	99.2	96.4	98.0
Oromocto, Gagetown, Fredericton Junction Area	100.0	99.1	100.0	100.0
Perth-Andover, Plaster Rock, Tobique Area	97.0	100.0	99.0	94.0
Quispamsis, Rothesay, Hampton Area	99.6	100.0	100.0	100.0
Riverview and Coverdale	98.5	98.9	98.4	100.0
Sackville, Dorchester, Port Elgin Area	98.3	100.0	100.0	98.1
Saint John, Simonds and Musquash	99.4	99.7	100.0	99.3
Salisbury and Petitcodiac	100.0	100.0	100.0	100.0
Shediac, Beaubassin East and Cap-Pelé	52.6	46.5	43.0	51.6
Shippagan, Lamèque, Inkerman Area	S	11.8	6.3	S
St. George, Grand Manan, Blacks Harbour Area	100.0	100.0	100.0	100.0
St. Stephen, Saint Andrews, Campobello Island Area	99.4	100.0	100.0	100.0
Sussex, Norton, Sussex Corner Area	100.0	100.0	100.0	100.0
Tracadie and Saint-Isidore	S	5.8	S	S

## Age



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
18-64	79.3	74.7	71.4	72.6
65 and over	78.5	76.3	75.0	74.7
Gender				
Female	78.1	76.3	74.4	73.2
Male	79.4	75.2	72.6	75.0
Language				
Preferred language of service: English	100.0	100.0	100.0	100.0
Preferred language of service: French	0.0	0.0	0.0	0.0
Indigenous identity				
Indigenous	83.3	80.5	72.0	78.9
Non-Indigenous	78.8	75.8	74.4	74.1
Education level				
High school or less	77.3	73.7	71.7	72.5
Postsecondary	82.7	80.7	81.2	78.3
Household income				
Less than \$25,000	72.0	69.3	67.1	69.1
\$25,000 to less than \$60,000	79.4	78.1	76.1	76.2
\$60,000 or more	85.3	77.9	80.0	78.1



#### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who prefer to receive their services in English [among those who prefer English or French].

#### Source

Home Care Survey

#### Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English or French" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

UnitNBHC code%XM\_LOS02\_4

#### Caption

n/a = Not applicable / not available S = Data suppressed due to confidentiality requirements and/or small sample size