

Citizens receiving home care services from the Extra-Mural Program who prefer to receive their services in English [among those who prefer English or French]

Unit: %

OHIL. 70	Year 2021	Year 2018	Year 2015	Year 2012
Province	2021	2010	2010	2012
New Brunswick	78.7	75.8	73.7	73.9
Health zones				
Zone 1 - Moncton and South-East Area	78.5	75.0	70.9	73.8
Zone 2 - Fundy Shore and Saint John Area	99.6	99.9	100.0	99.6
Zone 3 - Fredericton and River Valley Area	99.4	99.4	99.5	99.0
Zone 4 - Madawaska and North-West Area	12.1	14.3	14.4	12.2
Zone 5 - Restigouche Area	58.6	59.5	60.1	61.5
Zone 6 - Bathurst and Acadian Peninsula Area	22.8	18.4	22.7	19.5
Zone 7 - Miramichi Area	86.5	88.8	83.0	82.9
Communities				
Bathurst, Beresford, Petit-Rocher Area	53.8	44.9	58.4	41.5
Bouctouche, Richibucto, Saint-Antoine Area	53.4	49.7	37.9	46.1
Campbellton, Atholville, Tide Head Area	52.2	52.3	51.9	62.3
Caraquet, Paquetville, Bertrand Area	6.2	8.7	9.9	10.8
Dalhousie, Balmoral, Belledune Area	64.4	67.6	67.1	60.4
Dieppe and Memramcook	48.6	48.1	36.0	38.3
Douglas, Saint Marys, Doaktown Area	100.0	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	5.0	7.5	11.4	8.4
Florenceville-Bristol, Woodstock, Wakefield Area	100.0	100.0	100.0	100.0
Fredericton	99.0	98.6	100.0	99.3



Grand Bay-Westfield, Westfield, Greenwich Area 100.0 100.0 96.9 Grand Falls, Saint-Léonard, Drummond Area 27.8 31.9 20.3 20.9 Hillsborough, Riverside-Albert, Alma Area 100.0 100.0 100.0 100.0 Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 100.0 100.0 100.0 100.0 Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitij Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothessay, Hampton Area 99.6 99.9 98.		Year 2021	Year 2018	Year 2015	Year 2012
Hillsborough, Riverside-Albert, Alma Area 100.0 100.0 100.0 100.0 Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 100.0 100.0 100.0 100.0 Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgencopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0<	Grand Bay-Westfield, Westfield, Greenwich Area	100.0	100.0	100.0	96.9
Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 100.0 100.0 100.0 100.0 Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0	Grand Falls, Saint-Léonard, Drummond Area	27.8	31.9	20.3	20.9
Minto, Chipman, Cambridge-Narrows Area 100.0 100.0 100.0 100.0 Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 <td>Hillsborough, Riverside-Albert, Alma Area</td> <td>100.0</td> <td>100.0</td> <td>100.0</td> <td>100.0</td>	Hillsborough, Riverside-Albert, Alma Area	100.0	100.0	100.0	100.0
Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0	Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Miramichi, Rogersville, Blackville Area 96.9 97.0 94.2 94.0 Moncton 89.2 87.1 82.3 80.8 Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 <t< td=""><td></td><td>100.0</td><td>100.0</td><td>100.0</td><td>100.0</td></t<>		100.0	100.0	100.0	100.0
Nackawic, McAdam, Canterbury Area 100.0 99.0 100.0 100.0 Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0		96.9	97.0	94.2	94.0
Neguac, Alnwick, Esgenoopetitj Area 27.8 39.1 25.1 28.8 New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4	Moncton	89.2	87.1	82.3	80.8
New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0	Nackawic, McAdam, Canterbury Area	100.0	99.0	100.0	100.0
New Maryland, Kingsclear, Lincoln Area 99.3 99.2 96.4 98.0 Oromocto, Gagetown, Fredericton Junction Area 100.0 99.1 100.0 100.0 Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 99.3 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0		27.8	39.1	25.1	28.8
Perth-Andover, Plaster Rock, Tobique Area 97.0 100.0 99.0 94.0 Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 100.0		99.3	99.2	96.4	98.0
Quispamsis, Rothesay, Hampton Area 99.6 100.0 100.0 100.0 Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 100.0	Oromocto, Gagetown, Fredericton Junction Area	100.0	99.1	100.0	100.0
Riverview and Coverdale 98.5 98.9 98.4 100.0 Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 100.0	Perth-Andover, Plaster Rock, Tobique Area	97.0	100.0	99.0	94.0
Sackville, Dorchester, Port Elgin Area 98.3 100.0 100.0 98.1 Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 100.0	Quispamsis, Rothesay, Hampton Area	99.6	100.0	100.0	100.0
Saint John, Simonds and Musquash 99.4 99.7 100.0 99.3 Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 100.0 100.0 100.0 51.6 52.6 46.5 43.0 51.6 <td< td=""><td>Riverview and Coverdale</td><td>98.5</td><td>98.9</td><td>98.4</td><td>100.0</td></td<>	Riverview and Coverdale	98.5	98.9	98.4	100.0
Salisbury and Petitcodiac 100.0 100.0 100.0 100.0 Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0 100.0	Sackville, Dorchester, Port Elgin Area	98.3	100.0	100.0	98.1
Shediac, Beaubassin East and Cap-Pelé 52.6 46.5 43.0 51.6 Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0	Saint John, Simonds and Musquash	99.4	99.7	100.0	99.3
Shippagan, Lamèque, Inkerman Area S 11.8 6.3 S St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0	Salisbury and Petitcodiac	100.0	100.0	100.0	100.0
St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0	Shediac, Beaubassin East and Cap-Pelé	52.6	46.5	43.0	51.6
St. George, Grand Manan, Blacks Harbour Area 100.0 100.0 100.0 100.0 St. Stephen, Saint Andrews, Campobello Island Area 99.4 100.0 100.0 100.0 Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0			11.8	6.3	S
Sussex, Norton, Sussex Corner Area 100.0 100.0 100.0			100.0	100.0	100.0
	St. Stephen, Saint Andrews, Campobello Island Area	99.4	100.0	100.0	100.0
Tracadie and Saint-Isidore S 5.8 S S	Sussex, Norton, Sussex Corner Area	100.0	100.0	100.0	100.0
	Tracadie and Saint-Isidore	S	5.8	S	S

Age



	Year 2021	Year 2018	Year 2015	Year 2012
18-64	79.3	74.7	71.4	72.6
65 and over	78.5	76.3	75.0	74.7
Gender				
Female	78.1	76.3	74.4	73.2
Male	79.4	75.2	72.6	75.0
Language				
Preferred language of service: English	100.0	100.0	100.0	100.0
Preferred language of service: French	0.0	0.0	0.0	0.0
Indigenous identity				
Indigenous	83.3	80.5	72.0	78.9
Non-Indigenous	78.8	75.8	74.4	74.1
Education level				
High school or less	77.3	73.7	71.7	72.5
Postsecondary	82.7	80.7	81.2	78.3
Household income				
Less than \$25,000	72.0	69.3	67.1	69.1
\$25,000 to less than \$60,000	79.4	78.1	76.1	76.2
\$60,000 or more	85.3	77.9	80.0	78.1



About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who prefer to receive their services in English [among those who prefer English or French].

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English or French" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

 Unit
 NBHC code

 %
 XM_LOS02_4

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size