

## Citizens receiving home care services from the Extra-Mural Program who reported that when they first started receiving services, someone from the program offered them services in the official language of their choice (English or French)

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	95.2	94.9	94.1	92.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	96.0	95.6	95.9	93.2
Zone 2 - Fundy Shore and Saint John Area	92.0	91.6	91.9	86.7
Zone 3 - Fredericton and River Valley Area	93.7	94.4	90.7	90.5
Zone 4 - Madawaska and North-West Area	96.7	95.6	97.1	95.6
Zone 5 - Restigouche Area	100.0	98.9	96.8	98.4
Zone 6 - Bathurst and Acadian Peninsula Area	98.5	97.9	96.6	98.7
Zone 7 - Miramichi Area	97.5	96.7	95.4	95.8
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	97.8	99.6	95.8	97.9
Bouctouche, Richibucto, Saint-Antoine Area	95.6	96.2	95.6	94.8
Campbellton, Atholville, Tide Head Area	100.0	98.6	95.8	97.7
Caraquet, Paquetville, Bertrand Area	97.6	97.3	98.4	99.1
Dalhousie, Balmoral, Belledune Area	100.0	99.3	98.0	99.1
Dieppe and Memramcook	97.3	97.0	99.1	96.8
Douglas, Saint Marys, Doaktown Area	95.9	97.2	86.1	92.9
Edmundston, Rivière-Verte, Lac Baker Area	97.2	94.6	97.7	94.9
Florenceville-Bristol, Woodstock, Wakefield Area	93.8	94.8	93.9	89.4
Fredericton	90.2	93.6	90.1	85.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	92.0	90.2	S
Grand Falls, Saint-Léonard, Drummond Area	95.5	96.6	95.5	96.1
Hillsborough, Riverside-Albert, Alma Area	S	97.2	97.4	87.0
Kedgwick, Saint-Quentin and Grimmer	S	97.6	98.4	97.7
Minto, Chipman, Cambridge-Narrows Area	97.2	96.6	94.5	89.7
Miramichi, Rogersville, Blackville Area	97.2	96.9	94.4	96.8
Moncton	94.6	95.8	95.2	93.0
Nackawic, McAdam, Canterbury Area	95.1	97.0	88.0	95.8
Neguac, Alnwick, Esgenoopetitj Area	S	95.6	100.0	91.7
New Maryland, Kingsclear, Lincoln Area	93.7	91.4	87.2	94.3
Oromocto, Gagetown, Fredericton Junction Area	95.3	91.6	88.4	91.9
Perth-Andover, Plaster Rock, Tobique Area	96.3	95.0	93.3	94.1
Quispamsis, Rothesay, Hampton Area	92.9	89.7	91.1	86.0
Riverview and Coverdale	95.7	93.7	92.6	93.6
Sackville, Dorchester, Port Elgin Area	98.5	90.1	95.4	88.9
Saint John, Simonds and Musquash	91.3	92.2	89.5	82.6
Salisbury and Petitcodiac	S	98.1	97.3	90.4
Shediac, Beaubassin East and Cap-Pelé	97.3	96.8	97.0	93.7
Shippagan, Lamèque, Inkerman Area	98.8	97.6	97.5	98.3
St. George, Grand Manan, Blacks Harbour Area	86.3	94.0	92.3	88.2
St. Stephen, Saint Andrews, Campobello Island Area	91.6	90.5	94.3	91.8
Sussex, Norton, Sussex Corner Area	97.1	91.3	96.9	92.3
Tracadie and Saint-Isidore	100.0	95.7	95.3	100.0

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	95.5	95.1	95.5	92.9
65 and over	95.2	94.8	93.6	92.9
<b>Gender</b>				
Female	95.0	94.5	93.6	92.3
Male	95.7	95.3	94.8	93.5
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	94.6	n/a	n/a	n/a
Most comfortable in French	97.8	n/a	n/a	n/a
Comfortable in both English and French	93.8	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	94.8	98.6	88.4	89.7
<b>Immigrant</b>				
Immigrants	90.7	n/a	n/a	n/a
<b>Education level</b>				
High school or less	95.6	95.5	94.2	93.1
Postsecondary	95.1	93.7	94.3	91.6
<b>Disability or special need</b>				
Disability or special need	93.8	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	96.1	n/a	n/a	n/a
\$30,000 to less than \$60,000	94.0	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	95.6	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	94.6	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that when they first started receiving services, someone from the program offered them services in the official language of their choice (English or French).

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: When you first started receiving home care services from the Extra-Mural Program, did someone from the program offer to give you these services in the language (English or French) of your choice?

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Unit	Interpretation	NBHC code
%	Higher is better	XM_LOS03_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size