Citizens receiving home care services from the Extra-Mural Program who reported that when they first started receiving services, someone from the program offered them services in the official language of their choice (English or French)

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**95.2**	**94.9**	**94.1**	**92.8**
Health zones				
Zone 1 - Moncton and South-East Area	**96.0**	**95.6**	**95.9**	**93.2**
Zone 2 - Fundy Shore and Saint John Area	**92.0**	**91.6**	**91.9**	**86.7**
Zone 3 - Fredericton and River Valley Area	**93.7**	**94.4**	**90.7**	**90.5**
Zone 4 - Madawaska and North-West Area	**96.7**	**95.6**	**97.1**	**95.6**
Zone 5 - Restigouche Area	**100.0**	**98.9**	**96.8**	**98.4**
Zone 6 - Bathurst and Acadian Peninsula Area	**98.5**	**97.9**	**96.6**	**98.7**
Zone 7 - Miramichi Area	**97.5**	**96.7**	**95.4**	**95.8**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**97.8**	**99.6**	**95.8**	**97.9**
Bouctouche, Richibucto, Saint-Antoine Area	**95.6**	**96.2**	**95.6**	**94.8**
Campbellton, Atholville, Tide Head Area	**100.0**	**98.6**	**95.8**	**97.7**
Caraquet, Paquetville, Bertrand Area	**97.6**	**97.3**	**98.4**	**99.1**
Dalhousie, Balmoral, Belledune Area	**100.0**	**99.3**	**98.0**	**99.1**
Dieppe and Memramcook	**97.3**	**97.0**	**99.1**	**96.8**
Douglas, Saint Marys, Doaktown Area	**95.9**	**97.2**	**86.1**	**92.9**
Edmundston, Rivière-Verte, Lac Baker Area	**97.2**	**94.6**	**97.7**	**94.9**
Florenceville-Bristol, Woodstock, Wakefield Area	**93.8**	**94.8**	**93.9**	**89.4**

	Year 2024	Year 2021	Year 2018	Year 2015
Fredericton	**90.2**	**93.6**	**90.1**	**85.9**
Grand Bay-Westfield, Westfield, Greenwich Area	S	**92.0**	**90.2**	S
Grand Falls, Saint-Léonard, Drummond Area	**95.5**	**96.6**	**95.5**	**96.1**
Hillsborough, Riverside-Albert, Alma Area	S	**97.2**	**97.4**	**87.0**
Kedgwick, Saint-Quentin and Grimmer	S	**97.6**	**98.4**	**97.7**
Minto, Chipman, Cambridge-Narrows Area	**97.2**	**96.6**	**94.5**	**89.7**
Miramichi, Rogersville, Blackville Area	**97.2**	**96.9**	**94.4**	**96.8**
Moncton	**94.6**	**95.8**	**95.2**	**93.0**
Nackawic, McAdam, Canterbury Area	**95.1**	**97.0**	**88.0**	**95.8**
Neguac, Alnwick, Esgenoopetitj Area	S	**95.6**	**100.0**	**91.7**
New Maryland, Kingsclear, Lincoln Area	**93.7**	**91.4**	**87.2**	**94.3**
Oromocto, Gagetown, Fredericton Junction Area	**95.3**	**91.6**	**88.4**	**91.9**
Perth-Andover, Plaster Rock, Tobique Area	**96.3**	**95.0**	**93.3**	**94.1**
Quispamsis, Rothesay, Hampton Area	**92.9**	**89.7**	**91.1**	**86.0**
Riverview and Coverdale	**95.7**	**93.7**	**92.6**	**93.6**
Sackville, Dorchester, Port Elgin Area	**98.5**	**90.1**	**95.4**	**88.9**
Saint John, Simonds and Musquash	**91.3**	**92.2**	**89.5**	**82.6**
Salisbury and Petitcodiac	S	**98.1**	**97.3**	**90.4**
Shediac, Beaubassin East and Cap-Pelé	**97.3**	**96.8**	**97.0**	**93.7**
Shippagan, Lamèque, Inkerman Area	**98.8**	**97.6**	**97.5**	**98.3**
St. George, Grand Manan, Blacks Harbour Area	**86.3**	**94.0**	**92.3**	**88.2**
St. Stephen, Saint Andrews, Campobello Island Area	**91.6**	**90.5**	**94.3**	**91.8**
Sussex, Norton, Sussex Corner Area	**97.1**	**91.3**	**96.9**	**92.3**
Tracadie and Saint-Isidore	**100.0**	**95.7**	**95.3**	**100.0**

	Year 2024	Year 2021	Year 2018	Year 2015
Age				
18-64	**95.5**	**95.1**	**95.5**	**92.9**
65 and over	**95.2**	**94.8**	**93.6**	**92.9**
Gender				
Female	**95.0**	**94.5**	**93.6**	**92.3**
Male	**95.7**	**95.3**	**94.8**	**93.5**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**94.6**	n/a	n/a	n/a
Most comfortable in French	**97.8**	n/a	n/a	n/a
Comfortable in both English and French	**93.8**	n/a	n/a	n/a
Indigenous identity				
Indigenous	**94.8**	**98.6**	**88.4**	**89.7**
Immigrant				
Immigrants	**90.7**	n/a	n/a	n/a
Education level				
High school or less	**95.6**	**95.5**	**94.2**	**93.1**
Postsecondary	**95.1**	**93.7**	**94.3**	**91.6**
Disability or special need				
Disability or special need	**93.8**	n/a	n/a	n/a
Household income				
Less than $30,000	**96.1**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$30,000 to less than $60,000	**94.0**	n/a	n/a	n/a
$60,000 or more	**95.6**	n/a	n/a	n/a

Racialized groups

Racialized groups	**94.6**	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that when they first started receiving services, someone from the program offered them services in the official language of their choice (English or French).

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: When you first started receiving home care services from the Extra-Mural Program, did someone from the program offer to give you these services in the language (English or French) of your choice?

Unit	Interpretation	NBHC code
%	Higher is better	XM_LOS03_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size