

## Citizens receiving home care services from the Extra-Mural Program who reported that they had a language problem with staff in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	0.7	0.5	0.8	0.9
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	0.9	0.5	0.6	0.9
Zone 2 - Fundy Shore and Saint John Area	S	S	S	0.8
Zone 3 - Fredericton and River Valley Area	0.9	0.7	1.2	S
Zone 4 - Madawaska and North-West Area	S	S	S	1.9
Zone 5 - Restigouche Area	0.0	S	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	S	S	S	S
Zone 7 - Miramichi Area	S	S	S	S
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	S	S	S	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	0.0	S
Campbellton, Atholville, Tide Head Area	0.0	0.0	S	S
Caraquet, Paquetville, Bertrand Area	S	0.0	0.0	0.0
Dalhousie, Balmoral, Belledune Area	0.0	S	S	S
Dieppe and Memramcook	S	S	0.0	S
Douglas, Saint Marys, Doaktown Area	0.0	0.0	S	0.0
Edmundston, Rivière-Verte, Lac Baker Area	S	0.0	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	S	0.0
Fredericton	S	S	S	0.0
Grand Bay-Westfield, Westfield, Greenwich Area	S	0.0	S	S

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Falls, Saint-Léonard, Drummond Area	S	S	0.0	3.0
Hillsborough, Riverside-Albert, Alma Area	S	0.0	0.0	0.0
Kedgwick, Saint-Quentin and Grimmer	S	0.0	0.0	S
Minto, Chipman, Cambridge-Narrows Area	0.0	0.0	S	0.0
Miramichi, Rogersville, Blackville Area	S	0.0	S	0.0
Moncton	S	S	S	S
Nackawic, McAdam, Canterbury Area	0.0	0.0	S	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	0.0	0.0	S	0.0
Oromocto, Gagetown, Fredericton Junction Area	0.0	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	0.0	S	S	S
Quispamsis, Rothesay, Hampton Area	0.0	S	0.0	0.0
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	0.0	S	0.0	0.0
Saint John, Simonds and Musquash	S	S	S	S
Salisbury and Petitcodiac	S	0.0	0.0	0.0
Shediac, Beaubassin East and Cap-Pelé	0.0	S	S	S
Shippagan, Lamèque, Inkerman Area	0.0	0.0	0.0	S
St. George, Grand Manan, Blacks Harbour Area	0.0	S	S	S
St. Stephen, Saint Andrews, Campobello Island Area	0.0	0.0	S	S
Sussex, Norton, Sussex Corner Area	S	0.0	0.0	0.0
Tracadie and Saint-Isidore	0.0	0.0	S	S
<b>Age</b>				
18-64	S	0.6	S	0.8

	Year 2024	Year 2021	Year 2018	Year 2015
65 and over	0.6	0.5	0.9	0.7
<b>Gender</b>				
Female	0.9	0.6	0.8	1.0
Male	0.5	0.4	0.8	0.7
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	0.6	n/a	n/a	n/a
Most comfortable in French	1.0	n/a	n/a	n/a
Comfortable in both English and French	S	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	0.0	S	S	0.0
<b>Immigrant</b>				
Immigrants	0.0	n/a	n/a	n/a
<b>Education level</b>				
High school or less	0.8	0.4	0.8	0.8
Postsecondary	0.5	0.5	0.5	0.8
<b>Disability or special need</b>				
Disability or special need	S	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	0.5	n/a	n/a	n/a
\$30,000 to less than \$60,000	S	n/a	n/a	n/a
\$60,000 or more	S	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Racialized groups</b>				
Racialized groups	0.0	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they had a language problem with staff in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have a language problem with Extra-Mural staff?

Unit	Interpretation	NBHC code
%	Lower is better	XM_LOS04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size