

## Citizens receiving home care services from the Extra-Mural Program who reported that they had a language problem with staff

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	0.5	0.8	0.9	0.5
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	0.5	0.6	0.9	S
Zone 2 - Fundy Shore and Saint John Area	S	S	0.8	S
Zone 3 - Fredericton and River Valley Area	0.7	1.2	S	S
Zone 4 - Madawaska and North-West Area	S	S	1.9	S
Zone 5 - Restigouche Area	S	S	S	0.0
Zone 6 - Bathurst and Acadian Peninsula Area	S	S	S	S
Zone 7 - Miramichi Area	S	S	S	S
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	S	S	S	S
Bouctouche, Richibucto, Saint-Antoine Area	S	0.0	S	0.0
Campbellton, Atholville, Tide Head Area	0.0	S	S	0.0
Caraquet, Paquetville, Bertrand Area	0.0	0.0	0.0	0.0
Dalhousie, Balmoral, Belledune Area	S	S	S	0.0
Dieppe and Memramcook	S	0.0	S	0.0
Douglas, Saint Marys, Doaktown Area	0.0	S	0.0	0.0
Edmundston, Rivière-Verte, Lac Baker Area	0.0	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	0.0	S
Fredericton	S	S	0.0	0.0
Grand Bay-Westfield, Westfield, Greenwich Area	0.0	S	S	0.0

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	S	0.0	3.0	S
Hillsborough, Riverside-Albert, Alma Area	0.0	0.0	0.0	0.0
Kedgwick, Saint-Quentin and Grimmer	0.0	0.0	S	0.0
Minto, Chipman, Cambridge-Narrows Area	0.0	S	0.0	0.0
Miramichi, Rogersville, Blackville Area	0.0	S	0.0	S
Moncton	S	S	S	S
Nackawic, McAdam, Canterbury Area	0.0	S	0.0	0.0
Neguac, Alnwick, Esgenoopeitj Area	S	S	S	0.0
New Maryland, Kingsclear, Lincoln Area	0.0	S	0.0	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	0.0
Perth-Andover, Plaster Rock, Tobique Area	S	S	S	0.0
Quispamsis, Rothesay, Hampton Area	S	0.0	0.0	0.0
Riverview and Coverdale	S	S	S	0.0
Sackville, Dorchester, Port Elgin Area	S	0.0	0.0	0.0
Saint John, Simonds and Musquash	S	S	S	S
Salisbury and Petitcodiac	0.0	0.0	0.0	0.0
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	0.0	0.0	S	S
St. George, Grand Manan, Blacks Harbour Area	S	S	S	0.0
St. Stephen, Saint Andrews, Campobello Island Area	0.0	S	S	0.0
Sussex, Norton, Sussex Corner Area	0.0	0.0	0.0	S
Tracadie and Saint-Isidore	0.0	S	S	0.0
<b>Age</b>				
18-64	0.6	S	0.8	1.0

	Year 2021	Year 2018	Year 2015	Year 2012
65 and over	0.5	0.9	0.7	S
<b>Gender</b>				
Woman/Girl	0.6	0.8	1.0	0.7
Man/Boy	0.4	0.8	0.7	S
<b>Language</b>				
Preferred language of service: English	0.5	0.6	0.6	0.5
Preferred language of service: French	S	1.4	1.8	S
<b>Indigenous identity</b>				
Indigenous	S	S	0.0	S
Non-Indigenous	0.5	0.7	0.9	0.4
<b>Education level</b>				
High school or less	0.4	0.8	0.8	0.3
Postsecondary	0.5	0.5	0.8	0.8
<b>Household income</b>				
Less than \$25,000	0.8	0.9	1.2	0.4
\$25,000 to less than \$60,000	0.5	S	0.5	S
\$60,000 or more	S	S	S	S

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they had a language problem with staff.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have a language problem with Extra-Mural staff?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_LOS04_1

## Caption

n/a = Not applicable / not available

S = Data was suppressed due to low respondent counts