

## Citizens receiving home care services from the Extra-Mural Program who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	88.0	95.5	95.5	96.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	88.3	96.0	96.1	96.9
Zone 2 - Fundy Shore and Saint John Area	91.0	97.2	96.9	98.1
Zone 3 - Fredericton and River Valley Area	92.9	96.3	97.2	97.6
Zone 4 - Madawaska and North-West Area	77.3	92.6	91.9	89.0
Zone 5 - Restigouche Area	80.5	92.8	94.9	95.7
Zone 6 - Bathurst and Acadian Peninsula Area	79.3	92.8	93.7	94.9
Zone 7 - Miramichi Area	89.1	95.6	92.8	95.9
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	82.0	94.7	93.5	94.6
Bouctouche, Richibucto, Saint-Antoine Area	82.8	94.0	96.9	96.3
Campbellton, Atholville, Tide Head Area	80.7	93.8	95.1	93.0
Caraquet, Paquetville, Bertrand Area	79.3	95.6	92.8	96.6
Dalhousie, Balmoral, Belledune Area	80.2	91.8	94.7	98.9
Dieppe and Memramcook	90.5	96.7	98.8	94.5
Douglas, Saint Marys, Doaktown Area	90.3	98.7	97.9	100.0
Edmundston, Rivière-Verte, Lac Baker Area	79.1	90.5	91.7	87.7
Florenceville-Bristol, Woodstock, Wakefield Area	91.7	97.6	98.1	97.6
Fredericton	93.3	95.8	97.0	99.3

	<b>Year 2021</b>	<b>Year 2018</b>	<b>Year 2015</b>	<b>Year 2012</b>
Grand Bay-Westfield, Westfield, Greenwich Area	<b>91.3</b>	<b>95.7</b>	<b>97.6</b>	<b>96.9</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>79.1</b>	<b>95.7</b>	<b>91.5</b>	<b>92.4</b>
Hillsborough, Riverside-Albert, Alma Area	<b>100.0</b>	<b>97.4</b>	<b>95.5</b>	<b>S</b>
Kedgwick, Saint-Quentin and Grimmer	<b>60.9</b>	<b>93.2</b>	<b>95.0</b>	<b>84.3</b>
Minto, Chipman, Cambridge-Narrows Area	<b>90.1</b>	<b>93.5</b>	<b>98.3</b>	<b>91.9</b>
Miramichi, Rogersville, Blackville Area	<b>90.9</b>	<b>96.9</b>	<b>95.0</b>	<b>95.6</b>
Moncton	<b>89.2</b>	<b>95.7</b>	<b>95.4</b>	<b>96.6</b>
Nackawic, McAdam, Canterbury Area	<b>92.7</b>	<b>95.4</b>	<b>98.5</b>	<b>98.1</b>
Neguac, Alnwick, Esgenooetitj Area	<b>78.9</b>	<b>88.9</b>	<b>82.7</b>	<b>97.4</b>
New Maryland, Kingsclear, Lincoln Area	<b>96.5</b>	<b>94.5</b>	<b>92.8</b>	<b>93.7</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>94.0</b>	<b>95.1</b>	<b>98.4</b>	<b>98.2</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>94.1</b>	<b>99.1</b>	<b>96.7</b>	<b>98.3</b>
Quispamsis, Rothesay, Hampton Area	<b>90.6</b>	<b>100.0</b>	<b>96.4</b>	<b>98.9</b>
Riverview and Coverdale	<b>93.1</b>	<b>97.5</b>	<b>94.2</b>	<b>98.0</b>
Sackville, Dorchester, Port Elgin Area	<b>87.6</b>	<b>96.3</b>	<b>96.5</b>	<b>100.0</b>
Saint John, Simonds and Musquash	<b>90.9</b>	<b>95.5</b>	<b>95.9</b>	<b>97.3</b>
Salisbury and Petitcodiac	<b>92.1</b>	<b>92.8</b>	<b>95.8</b>	<b>96.3</b>
Shediac, Beaubassin East and Cap-Pelé	<b>84.9</b>	<b>97.1</b>	<b>96.2</b>	<b>97.9</b>
Shippagan, Lamèque, Inkerman Area	<b>71.7</b>	<b>90.3</b>	<b>95.6</b>	<b>94.3</b>
St. George, Grand Manan, Blacks Harbour Area	<b>90.0</b>	<b>96.9</b>	<b>96.7</b>	<b>100.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>92.7</b>	<b>98.0</b>	<b>98.8</b>	<b>98.9</b>
Sussex, Norton, Sussex Corner Area	<b>90.3</b>	<b>98.7</b>	<b>97.5</b>	<b>97.4</b>
Tracadie and Saint-Isidore	<b>81.3</b>	<b>90.5</b>	<b>92.3</b>	<b>94.1</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	90.1	96.3	95.4	96.3
65 and over	87.4	95.3	95.6	96.3

**Gender**

Female	87.7	95.6	95.8	96.3
Male	88.4	95.3	95.2	96.2

**Language**

Preferred language of service: English	91.5	96.9	96.8	97.5
Preferred language of service: French	77.3	92.0	92.3	92.7

**Indigenous identity**

Indigenous	84.0	90.3	90.6	94.7
Non-Indigenous	89.0	95.8	96.0	96.4

**Education level**

High school or less	86.9	95.2	95.4	96.0
Postsecondary	91.8	97.2	97.4	97.1

**Household income**

Less than \$25,000	85.4	94.2	94.3	94.5
\$25,000 to less than \$60,000	90.8	97.5	96.2	97.6
\$60,000 or more	91.9	98.3	97.0	96.9

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_LOS05_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size