

## Citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	91.5	96.9	96.8	97.5
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	90.5	96.6	96.0	97.3
Zone 2 - Fundy Shore and Saint John Area	91.3	97.4	96.8	98.4
Zone 3 - Fredericton and River Valley Area	93.7	97.0	97.5	97.7
Zone 4 - Madawaska and North-West Area	73.5	90.1	94.5	87.2
Zone 5 - Restigouche Area	86.0	95.8	97.7	95.7
Zone 6 - Bathurst and Acadian Peninsula Area	88.1	97.3	95.3	96.7
Zone 7 - Miramichi Area	92.2	96.8	96.8	96.8
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	87.1	97.6	94.1	97.7
Bouctouche, Richibucto, Saint-Antoine Area	85.4	94.9	93.0	93.9
Campbellton, Atholville, Tide Head Area	90.6	94.7	98.4	93.8
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	82.6	96.7	97.2	98.1
Dieppe and Memramcook	89.7	95.8	100.0	S
Douglas, Saint Marys, Doaktown Area	90.1	98.7	97.9	100.0
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	91.7	97.5	98.5	97.6
Fredericton	95.1	96.9	96.9	99.3

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	91.3	95.7	97.6	100.0
Grand Falls, Saint-Léonard, Drummond Area	70.8	95.0	96.9	S
Hillsborough, Riverside-Albert, Alma Area	100.0	97.4	95.5	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	90.1	94.4	98.3	91.9
Miramichi, Rogersville, Blackville Area	91.9	97.1	97.1	97.2
Moncton	90.9	97.0	96.1	97.6
Nackawic, McAdam, Canterbury Area	92.5	96.5	98.5	98.1
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	97.5	96.2	95.0	95.6
Oromocto, Gagetown, Fredericton Junction Area	94.0	95.9	98.4	98.2
Perth-Andover, Plaster Rock, Tobique Area	97.3	99.0	96.6	98.2
Quispamsis, Rothesay, Hampton Area	91.3	100.0	96.3	98.9
Riverview and Coverdale	94.5	98.2	94.0	98.0
Sackville, Dorchester, Port Elgin Area	88.2	96.1	96.3	100.0
Saint John, Simonds and Musquash	91.4	95.8	95.8	97.6
Salisbury and Petitcodiac	92.1	94.6	95.8	96.3
Shediac, Beaubassin East and Cap-Pelé	86.4	96.3	98.8	97.7
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	90.0	96.9	96.6	100.0
St. Stephen, Saint Andrews, Campobello Island Area	92.7	98.9	98.8	98.9
Sussex, Norton, Sussex Corner Area	90.3	98.6	97.5	97.4
Tracadie and Saint-Isidore	S	S	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	93.3	97.5	96.3	97.6
65 and over	90.9	96.7	97.1	97.6

**Gender**

Female	91.0	96.7	97.1	97.5
Male	92.1	97.1	96.3	97.5

**Language**

Preferred language of service: English	91.5	96.9	96.8	97.5
Preferred language of service: French	n/a	n/a	n/a	n/a

**Indigenous identity**

Indigenous	87.1	94.5	94.4	94.5
Non-Indigenous	92.2	97.1	97.1	97.6

**Education level**

High school or less	90.3	96.6	96.8	97.5
Postsecondary	94.4	98.0	98.0	98.0

**Household income**

Less than \$25,000	89.8	95.8	95.9	95.9
\$25,000 to less than \$60,000	93.9	98.3	97.2	98.8
\$60,000 or more	93.7	99.6	98.3	98.6

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_LOS05_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size