Citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	**91.5**	**96.9**	**96.8**	**97.5**
Health zones				
Zone 1 - Moncton and South-East Area	**90.5**	**96.6**	**96.0**	**97.3**
Zone 2 - Fundy Shore and Saint John Area	**91.3**	**97.4**	**96.8**	**98.4**
Zone 3 - Fredericton and River Valley Area	**93.7**	**97.0**	**97.5**	**97.7**
Zone 4 - Madawaska and North-West Area	**73.5**	**90.1**	**94.5**	**87.2**
Zone 5 - Restigouche Area	**86.0**	**95.8**	**97.7**	**95.7**
Zone 6 - Bathurst and Acadian Peninsula Area	**88.1**	**97.3**	**95.3**	**96.7**
Zone 7 - Miramichi Area	**92.2**	**96.8**	**96.8**	**96.8**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**87.1**	**97.6**	**94.1**	**97.7**
Bouctouche, Richibucto, Saint-Antoine Area	**85.4**	**94.9**	**93.0**	**93.9**
Campbellton, Atholville, Tide Head Area	**90.6**	**94.7**	**98.4**	**93.8**
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	**82.6**	**96.7**	**97.2**	**98.1**
Dieppe and Memramcook	**89.7**	**95.8**	**100.0**	S
Douglas, Saint Marys, Doaktown Area	**90.1**	**98.7**	**97.9**	**100.0**
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	**91.7**	**97.5**	**98.5**	**97.6**

	Year 2021	Year 2018	Year 2015	Year 2012
Fredericton	**95.1**	**96.9**	**96.9**	**99.3**
Grand Bay-Westfield, Westfield, Greenwich Area	**91.3**	**95.7**	**97.6**	**100.0**
Grand Falls, Saint-Léonard, Drummond Area	**70.8**	**95.0**	**96.9**	S
Hillsborough, Riverside-Albert, Alma Area	**100.0**	**97.4**	**95.5**	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	**90.1**	**94.4**	**98.3**	**91.9**
Miramichi, Rogersville, Blackville Area	**91.9**	**97.1**	**97.1**	**97.2**
Moncton	**90.9**	**97.0**	**96.1**	**97.6**
Nackawic, McAdam, Canterbury Area	**92.5**	**96.5**	**98.5**	**98.1**
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	**97.5**	**96.2**	**95.0**	**95.6**
Oromocto, Gagetown, Fredericton Junction Area	**94.0**	**95.9**	**98.4**	**98.2**
Perth-Andover, Plaster Rock, Tobique Area	**97.3**	**99.0**	**96.6**	**98.2**
Quispamsis, Rothesay, Hampton Area	**91.3**	**100.0**	**96.3**	**98.9**
Riverview and Coverdale	**94.5**	**98.2**	**94.0**	**98.0**
Sackville, Dorchester, Port Elgin Area	**88.2**	**96.1**	**96.3**	**100.0**
Saint John, Simonds and Musquash	**91.4**	**95.8**	**95.8**	**97.6**
Salisbury and Petitcodiac	**92.1**	**94.6**	**95.8**	**96.3**
Shediac, Beaubassin East and Cap-Pelé	**86.4**	**96.3**	**98.8**	**97.7**
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	**90.0**	**96.9**	**96.6**	**100.0**
St. Stephen, Saint Andrews, Campobello Island Area	**92.7**	**98.9**	**98.8**	**98.9**
Sussex, Norton, Sussex Corner Area	**90.3**	**98.6**	**97.5**	**97.4**
Tracadie and Saint-Isidore	S	S	S	S

	Year 2021	Year 2018	Year 2015	Year 2012
Age				
18-64	**93.3**	**97.5**	**96.3**	**97.6**
65 and over	**90.9**	**96.7**	**97.1**	**97.6**
Gender				
Female	**91.0**	**96.7**	**97.1**	**97.5**
Male	**92.1**	**97.1**	**96.3**	**97.5**
Language				
Preferred language of service: English	**91.5**	**96.9**	**96.8**	**97.5**
Preferred language of service: French	n/a	n/a	n/a	n/a
Indigenous identity				
Indigenous	**87.1**	**94.5**	**94.4**	**94.5**
Non-Indigenous	**92.2**	**97.1**	**97.1**	**97.6**
Education level				
High school or less	**90.3**	**96.6**	**96.8**	**97.5**
Postsecondary	**94.4**	**98.0**	**98.0**	**98.0**
Household income				
Less than $25,000	**89.8**	**95.8**	**95.9**	**95.9**
$25,000 to less than $60,000	**93.9**	**98.3**	**97.2**	**98.8**
$60,000 or more	**93.7**	**99.6**	**98.3**	**98.6**

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_LOS05_2

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size