

Citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|--------------|
| Province | | | | |
| New Brunswick | 91.5 | 96.9 | 96.8 | 97.5 |
| Health zones | | | | |
| Zone 1 - Moncton and South-East Area | 90.5 | 96.6 | 96.0 | 97.3 |
| Zone 2 - Fundy Shore and Saint John Area | 91.3 | 97.4 | 96.8 | 98.4 |
| Zone 3 - Fredericton and River Valley Area | 93.7 | 97.0 | 97.5 | 97.7 |
| Zone 4 - Madawaska and North-West Area | 73.5 | 90.1 | 94.5 | 87.2 |
| Zone 5 - Restigouche Area | 86.0 | 95.8 | 97.7 | 95.7 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 88.1 | 97.3 | 95.3 | 96.7 |
| Zone 7 - Miramichi Area | 92.2 | 96.8 | 96.8 | 96.8 |
| Communities | | | | |
| Bathurst, Beresford, Petit-Rocher Area | 87.1 | 97.6 | 94.1 | 97.7 |
| Bouctouche, Richibucto, Saint-Antoine Area | 85.4 | 94.9 | 93.0 | 93.9 |
| Campbellton, Atholville, Tide Head Area | 90.6 | 94.7 | 98.4 | 93.8 |
| Caraquet, Paquetville, Bertrand Area | S | S | S | S |
| Dalhousie, Balmoral, Belledune Area | 82.6 | 96.7 | 97.2 | 98.1 |
| Dieppe and Memramcook | 89.7 | 95.8 | 100.0 | S |
| Douglas, Saint Marys, Doaktown Area | 90.1 | 98.7 | 97.9 | 100.0 |
| Edmundston, Rivière-Verte, Lac Baker Area | S | S | S | S |
| Florenceville-Bristol, Woodstock, Wakefield Area | 91.7 | 97.5 | 98.5 | 97.6 |
| Fredericton | 95.1 | 96.9 | 96.9 | 99.3 |

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|--------------|
| Grand Bay-Westfield, Westfield, Greenwich Area | 91.3 | 95.7 | 97.6 | 100.0 |
| Grand Falls, Saint-Léonard, Drummond Area | 70.8 | 95.0 | 96.9 | S |
| Hillsborough, Riverside-Albert, Alma Area | 100.0 | 97.4 | 95.5 | S |
| Kedgwick, Saint-Quentin and Grimmer | S | S | S | S |
| Minto, Chipman, Cambridge-Narrows Area | 90.1 | 94.4 | 98.3 | 91.9 |
| Miramichi, Rogersville, Blackville Area | 91.9 | 97.1 | 97.1 | 97.2 |
| Moncton | 90.9 | 97.0 | 96.1 | 97.6 |
| Nackawic, McAdam, Canterbury Area | 92.5 | 96.5 | 98.5 | 98.1 |
| Neguac, Alnwick, Esgenoopetitj Area | S | S | S | S |
| New Maryland, Kingsclear, Lincoln Area | 97.5 | 96.2 | 95.0 | 95.6 |
| Oromocto, Gagetown, Fredericton Junction Area | 94.0 | 95.9 | 98.4 | 98.2 |
| Perth-Andover, Plaster Rock, Tobique Area | 97.3 | 99.0 | 96.6 | 98.2 |
| Quispamsis, Rothesay, Hampton Area | 91.3 | 100.0 | 96.3 | 98.9 |
| Riverview and Coverdale | 94.5 | 98.2 | 94.0 | 98.0 |
| Sackville, Dorchester, Port Elgin Area | 88.2 | 96.1 | 96.3 | 100.0 |
| Saint John, Simonds and Musquash | 91.4 | 95.8 | 95.8 | 97.6 |
| Salisbury and Petitcodiac | 92.1 | 94.6 | 95.8 | 96.3 |
| Shediac, Beaubassin East and Cap-Pelé | 86.4 | 96.3 | 98.8 | 97.7 |
| Shippagan, Lamèque, Inkerman Area | S | S | S | S |
| St. George, Grand Manan, Blacks Harbour Area | 90.0 | 96.9 | 96.6 | 100.0 |
| St. Stephen, Saint Andrews, Campobello Island Area | 92.7 | 98.9 | 98.8 | 98.9 |
| Sussex, Norton, Sussex Corner Area | 90.3 | 98.6 | 97.5 | 97.4 |
| Tracadie and Saint-Isidore | S | S | S | S |

Age

| | Year 2021 | Year 2018 | Year 2015 | Year 2012 |
|-------------|--------------|--------------|--------------|--------------|
| 18-64 | 93.3 | 97.5 | 96.3 | 97.6 |
| 65 and over | 90.9 | 96.7 | 97.1 | 97.6 |

Gender

| | | | | |
|--------|------|------|------|------|
| Female | 91.0 | 96.7 | 97.1 | 97.5 |
| Male | 92.1 | 97.1 | 96.3 | 97.5 |

Language

| | | | | |
|--|------|------|------|------|
| Preferred language of service: English | 91.5 | 96.9 | 96.8 | 97.5 |
| Preferred language of service: French | n/a | n/a | n/a | n/a |

Indigenous identity

| | | | | |
|----------------|------|------|------|------|
| Indigenous | 87.1 | 94.5 | 94.4 | 94.5 |
| Non-Indigenous | 92.2 | 97.1 | 97.1 | 97.6 |

Education level

| | | | | |
|---------------------|------|------|------|------|
| High school or less | 90.3 | 96.6 | 96.8 | 97.5 |
| Postsecondary | 94.4 | 98.0 | 98.0 | 98.0 |

Household income

| | | | | |
|--------------------------------|------|------|------|------|
| Less than \$25,000 | 89.8 | 95.8 | 95.9 | 95.9 |
| \$25,000 to less than \$60,000 | 93.9 | 98.3 | 97.2 | 98.8 |
| \$60,000 or more | 93.7 | 99.6 | 98.3 | 98.6 |

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

| Unit | NBHC code |
|------|------------|
| % | XM_LOS05_2 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size