

## Citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	<b>91.5</b>	<b>96.9</b>	<b>96.8</b>	<b>97.5</b>
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	<b>90.5</b>	<b>96.6</b>	<b>96.0</b>	<b>97.3</b>
Zone 2 - Fundy Shore and Saint John Area	<b>91.3</b>	<b>97.4</b>	<b>96.8</b>	<b>98.4</b>
Zone 3 - Fredericton and River Valley Area	<b>93.7</b>	<b>97.0</b>	<b>97.5</b>	<b>97.7</b>
Zone 4 - Madawaska and North-West Area	<b>73.5</b>	<b>90.1</b>	<b>94.5</b>	<b>87.2</b>
Zone 5 - Restigouche Area	<b>86.0</b>	<b>95.8</b>	<b>97.7</b>	<b>95.7</b>
Zone 6 - Bathurst and Acadian Peninsula Area	<b>88.1</b>	<b>97.3</b>	<b>95.3</b>	<b>96.7</b>
Zone 7 - Miramichi Area	<b>92.2</b>	<b>96.8</b>	<b>96.8</b>	<b>96.8</b>
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	<b>87.1</b>	<b>97.6</b>	<b>94.1</b>	<b>97.7</b>
Bouctouche, Richibucto, Saint-Antoine Area	<b>85.4</b>	<b>94.9</b>	<b>93.0</b>	<b>93.9</b>
Campbellton, Atholville, Tide Head Area	<b>90.6</b>	<b>94.7</b>	<b>98.4</b>	<b>93.8</b>
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	<b>82.6</b>	<b>96.7</b>	<b>97.2</b>	<b>98.1</b>
Dieppe and Memramcook	<b>89.7</b>	<b>95.8</b>	<b>100.0</b>	S
Douglas, Saint Marys, Doaktown Area	<b>90.1</b>	<b>98.7</b>	<b>97.9</b>	<b>100.0</b>
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	<b>91.7</b>	<b>97.5</b>	<b>98.5</b>	<b>97.6</b>
Fredericton	<b>95.1</b>	<b>96.9</b>	<b>96.9</b>	<b>99.3</b>

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Grand Bay-Westfield, Westfield, Greenwich Area	<b>91.3</b>	<b>95.7</b>	<b>97.6</b>	<b>100.0</b>
Grand Falls, Saint-Léonard, Drummond Area	<b>70.8</b>	<b>95.0</b>	<b>96.9</b>	S
Hillsborough, Riverside-Albert, Alma Area	<b>100.0</b>	<b>97.4</b>	<b>95.5</b>	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>90.1</b>	<b>94.4</b>	<b>98.3</b>	<b>91.9</b>
Miramichi, Rogersville, Blackville Area	<b>91.9</b>	<b>97.1</b>	<b>97.1</b>	<b>97.2</b>
Moncton	<b>90.9</b>	<b>97.0</b>	<b>96.1</b>	<b>97.6</b>
Nackawic, McAdam, Canterbury Area	<b>92.5</b>	<b>96.5</b>	<b>98.5</b>	<b>98.1</b>
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	<b>97.5</b>	<b>96.2</b>	<b>95.0</b>	<b>95.6</b>
Oromocto, Gagetown, Fredericton Junction Area	<b>94.0</b>	<b>95.9</b>	<b>98.4</b>	<b>98.2</b>
Perth-Andover, Plaster Rock, Tobique Area	<b>97.3</b>	<b>99.0</b>	<b>96.6</b>	<b>98.2</b>
Quispamsis, Rothesay, Hampton Area	<b>91.3</b>	<b>100.0</b>	<b>96.3</b>	<b>98.9</b>
Riverview and Coverdale	<b>94.5</b>	<b>98.2</b>	<b>94.0</b>	<b>98.0</b>
Sackville, Dorchester, Port Elgin Area	<b>88.2</b>	<b>96.1</b>	<b>96.3</b>	<b>100.0</b>
Saint John, Simonds and Musquash	<b>91.4</b>	<b>95.8</b>	<b>95.8</b>	<b>97.6</b>
Salisbury and Petitcodiac	<b>92.1</b>	<b>94.6</b>	<b>95.8</b>	<b>96.3</b>
Shediac, Beaubassin East and Cap-Pelé	<b>86.4</b>	<b>96.3</b>	<b>98.8</b>	<b>97.7</b>
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	<b>90.0</b>	<b>96.9</b>	<b>96.6</b>	<b>100.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>92.7</b>	<b>98.9</b>	<b>98.8</b>	<b>98.9</b>
Sussex, Norton, Sussex Corner Area	<b>90.3</b>	<b>98.6</b>	<b>97.5</b>	<b>97.4</b>
Tracadie and Saint-Isidore	S	S	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	<b>93.3</b>	<b>97.5</b>	<b>96.3</b>	<b>97.6</b>
65 and over	<b>90.9</b>	<b>96.7</b>	<b>97.1</b>	<b>97.6</b>
<b>Gender</b>				
Female	<b>91.0</b>	<b>96.7</b>	<b>97.1</b>	<b>97.5</b>
Male	<b>92.1</b>	<b>97.1</b>	<b>96.3</b>	<b>97.5</b>
<b>Language</b>				
Preferred language of service: English	<b>91.5</b>	<b>96.9</b>	<b>96.8</b>	<b>97.5</b>
Preferred language of service: French	n/a	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	<b>87.1</b>	<b>94.5</b>	<b>94.4</b>	<b>94.5</b>
Non-Indigenous	<b>92.2</b>	<b>97.1</b>	<b>97.1</b>	<b>97.6</b>
<b>Education level</b>				
High school or less	<b>90.3</b>	<b>96.6</b>	<b>96.8</b>	<b>97.5</b>
Postsecondary	<b>94.4</b>	<b>98.0</b>	<b>98.0</b>	<b>98.0</b>
<b>Household income</b>				
Less than \$25,000	<b>89.8</b>	<b>95.8</b>	<b>95.9</b>	<b>95.9</b>
\$25,000 to less than \$60,000	<b>93.9</b>	<b>98.3</b>	<b>97.2</b>	<b>98.8</b>
\$60,000 or more	<b>93.7</b>	<b>99.6</b>	<b>98.3</b>	<b>98.6</b>

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_LOS05_2

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size