

Citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

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	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	91.5	96.9	96.8	97.5
Health zones				
Zone 1 - Moncton and South-East Area	90.5	96.6	96.0	97.3
Zone 2 - Fundy Shore and Saint John Area	91.3	97.4	96.8	98.4
Zone 3 - Fredericton and River Valley Area	93.7	97.0	97.5	97.7
Zone 4 - Madawaska and North-West Area	73.5	90.1	94.5	87.2
Zone 5 - Restigouche Area	86.0	95.8	97.7	95.7
Zone 6 - Bathurst and Acadian Peninsula Area	88.1	97.3	95.3	96.7
Zone 7 - Miramichi Area	92.2	96.8	96.8	96.8
Communities				
Bathurst, Beresford, Petit-Rocher Area	87.1	97.6	94.1	97.7
Bouctouche, Richibucto, Saint-Antoine Area	85.4	94.9	93.0	93.9
Campbellton, Atholville, Tide Head Area	90.6	94.7	98.4	93.8
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	S 82.6	S 96.7	S 97.2	98.1
Dalhousie, Balmoral, Belledune Area	82.6	96.7	97.2	98.1
Dalhousie, Balmoral, Belledune Area Dieppe and Memramcook	82.6 89.7	96.7 95.8	97.2 100.0	98.1
Dalhousie, Balmoral, Belledune Area Dieppe and Memramcook Douglas, Saint Marys, Doaktown Area	82.6 89.7 90.1	96.7 95.8 98.7	97.2 100.0 97.9	98.1 S 100.0



Grand Bay-Westfield, Westfield, Greenwich Area 91.3 95.7 97.6 100.0 Grand Falls, Saint-Léonard, Drummond Area 70.8 95.0 96.9 S Hillsborough, Riverside-Albert, Alma Area 100.0 97.4 95.5 S Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 90.1 94.4 98.3 91.9 Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3		Year 2021	Year 2018	Year 2015	Year 2012
Hillsborough, Riverside-Albert, Alma Area 100.0 97.4 95.5 S Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 90.1 94.4 98.3 91.9 Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Salckville, Dorchester, Port Elgin Area 88.2 96.1 96.3 96.3 </td <td>Grand Bay-Westfield, Westfield, Greenwich Area</td> <td>91.3</td> <td>95.7</td> <td>97.6</td> <td>100.0</td>	Grand Bay-Westfield, Westfield, Greenwich Area	91.3	95.7	97.6	100.0
Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 90.1 94.4 98.3 91.9 Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 90.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6	Grand Falls, Saint-Léonard, Drummond Area	70.8	95.0	96.9	S
Minto, Chipman, Cambridge-Narrows Area 90.1 94.4 98.3 91.9 Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8	Hillsborough, Riverside-Albert, Alma Area	100.0	97.4	95.5	S
Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7	Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Miramichi, Rogersville, Blackville Area 91.9 97.1 97.1 97.2 Moncton 90.9 97.0 96.1 97.6 Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7		90.1	94.4	98.3	91.9
Nackawic, McAdam, Canterbury Area 92.5 96.5 98.5 98.1 Neguac, Alnwick, Esgenoopetitj Area S S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100		91.9	97.1	97.1	97.2
Neguac, Alnwick, Esgenoopetitj Area S S S New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9	Moncton	90.9	97.0	96.1	97.6
New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Nackawic, McAdam, Canterbury Area	92.5	96.5	98.5	98.1
New Maryland, Kingsclear, Lincoln Area 97.5 96.2 95.0 95.6 Oromocto, Gagetown, Fredericton Junction Area 94.0 95.9 98.4 98.2 Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6		S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area 97.3 99.0 96.6 98.2 Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4		97.5	96.2	95.0	95.6
Quispamsis, Rothesay, Hampton Area 91.3 100.0 96.3 98.9 Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Oromocto, Gagetown, Fredericton Junction Area	94.0	95.9	98.4	98.2
Riverview and Coverdale 94.5 98.2 94.0 98.0 Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Perth-Andover, Plaster Rock, Tobique Area	97.3	99.0	96.6	98.2
Sackville, Dorchester, Port Elgin Area 88.2 96.1 96.3 100.0 Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Quispamsis, Rothesay, Hampton Area	91.3	100.0	96.3	98.9
Saint John, Simonds and Musquash 91.4 95.8 95.8 97.6 Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Riverview and Coverdale	94.5	98.2	94.0	98.0
Salisbury and Petitcodiac 92.1 94.6 95.8 96.3 Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Sackville, Dorchester, Port Elgin Area	88.2	96.1	96.3	100.0
Shediac, Beaubassin East and Cap-Pelé 86.4 96.3 98.8 97.7 Shippagan, Lamèque, Inkerman Area S S S S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Saint John, Simonds and Musquash	91.4	95.8	95.8	97.6
Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Salisbury and Petitcodiac	92.1	94.6	95.8	96.3
St. George, Grand Manan, Blacks Harbour Area 90.0 96.9 96.6 100.0 St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Shediac, Beaubassin East and Cap-Pelé	86.4	96.3	98.8	97.7
St. Stephen, Saint Andrews, Campobello Island Area 92.7 98.9 98.8 98.9 Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	Shippagan, Lamèque, Inkerman Area	S	S	S	S
Sussex, Norton, Sussex Corner Area 90.3 98.6 97.5 97.4	St. George, Grand Manan, Blacks Harbour Area	90.0	96.9	96.6	100.0
	St. Stephen, Saint Andrews, Campobello Island Area	92.7	98.9	98.8	98.9
Tracadie and Saint-Isidore S S S	Sussex, Norton, Sussex Corner Area	90.3	98.6	97.5	97.4
	Tracadie and Saint-Isidore	S	S	S	S

Age



	Year 2021	Year 2018	Year 2015	Year 2012
18-64	93.3	97.5	96.3	97.6
65 and over	90.9	96.7	97.1	97.6
Gender				
Female	91.0	96.7	97.1	97.5
Male	92.1	97.1	96.3	97.5
Language				
Preferred language of service: English	91.5	96.9	96.8	97.5
Preferred language of service: French	n/a	n/a	n/a	n/a
Indigenous identity				
Indigenous	87.1	94.5	94.4	94.5
Non-Indigenous	92.2	97.1	97.1	97.6
Education level				
High school or less	90.3	96.6	96.8	97.5
Postsecondary	94.4	98.0	98.0	98.0
Household income				
Less than \$25,000	89.8	95.8	95.9	95.9
\$25,000 to less than \$60,000	93.9	98.3	97.2	98.8
\$60,000 or more	93.7	99.6	98.3	98.6



About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

 Unit
 NBHC code

 %
 XM_LOS05_2

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size