Citizens receiving home care services from the Extra-Mural Program [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	**77.3**	**92.0**	**92.3**	**92.7**
Health zones				
Zone 1 - Moncton and South-East Area	**82.8**	**95.9**	**95.7**	**95.9**
Zone 2 - Fundy Shore and Saint John Area	S	S	n/a	S
Zone 3 - Fredericton and River Valley Area	S	S	S	S
Zone 4 - Madawaska and North-West Area	**79.3**	**92.8**	**91.7**	**89.2**
Zone 5 - Restigouche Area	**71.4**	**91.8**	**92.1**	**95.6**
Zone 6 - Bathurst and Acadian Peninsula Area	**76.0**	**91.6**	**93.6**	**94.4**
Zone 7 - Miramichi Area	**66.6**	S	**71.6**	**91.2**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**73.0**	**90.5**	**90.9**	**92.4**
Bouctouche, Richibucto, Saint-Antoine Area	**81.1**	**94.8**	**98.5**	**98.4**
Campbellton, Atholville, Tide Head Area	**71.0**	**92.1**	**89.7**	**91.7**
Caraquet, Paquetville, Bertrand Area	**78.1**	**94.8**	**91.8**	**96.2**
Dalhousie, Balmoral, Belledune Area	**71.9**	S	**95.1**	**100.0**
Dieppe and Memramcook	**87.8**	**95.8**	**100.0**	**93.8**
Douglas, Saint Marys, Doaktown Area	n/a	n/a	n/a	n/a
Edmundston, Rivière-Verte, Lac Baker Area	**80.6**	**91.5**	**92.6**	**88.4**
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	n/a	n/a	n/a

	Year 2021	Year 2018	Year 2015	Year 2012
Fredericton	S	S	n/a	S
Grand Bay-Westfield, Westfield, Greenwich Area	n/a	n/a	n/a	S
Grand Falls, Saint-Léonard, Drummond Area	**84.8**	**95.8**	**89.7**	**92.6**
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	n/a	n/a
Kedgwick, Saint-Quentin and Grimmer	**60.4**	**93.0**	**94.3**	**83.9**
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	n/a	n/a
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	**84.0**	**92.4**	**92.8**	**92.2**
Nackawic, McAdam, Canterbury Area	n/a	S	n/a	n/a
Neguac, Alnwick, Esgenoopetitj Area	S	S	**77.3**	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	n/a	S	n/a	n/a
Perth-Andover, Plaster Rock, Tobique Area	S	n/a	S	S
Quispamsis, Rothesay, Hampton Area	S	n/a	n/a	n/a
Riverview and Coverdale	S	S	S	n/a
Sackville, Dorchester, Port Elgin Area	S	n/a	n/a	n/a
Saint John, Simonds and Musquash	S	S	n/a	S
Salisbury and Petitcodiac	n/a	n/a	n/a	n/a
Shediac, Beaubassin East and Cap-Pelé	**85.2**	**98.5**	**92.8**	**98.1**
Shippagan, Lamèque, Inkerman Area	**70.2**	**89.9**	**96.1**	**95.5**
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	n/a	n/a
St. Stephen, Saint Andrews, Campobello Island Area	S	n/a	n/a	n/a
Sussex, Norton, Sussex Corner Area	n/a	n/a	n/a	n/a
Tracadie and Saint-Isidore	**81.9**	**91.0**	**94.3**	**93.8**

	Year 2021	Year 2018	Year 2015	Year 2012
Age				
18-64	**81.4**	**94.1**	**93.1**	**92.8**
65 and over	**76.2**	**91.5**	**91.8**	**92.4**
Gender				
Female	**78.6**	**92.8**	**92.4**	**93.1**
Male	**75.7**	**91.0**	**92.1**	**92.0**
Language				
Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	**77.3**	**92.0**	**92.3**	**92.7**
Indigenous identity				
Indigenous	S	S	S	S
Non-Indigenous	**79.2**	**92.5**	**92.7**	**92.8**
Education level				
High school or less	**78.4**	**92.0**	**92.2**	**92.1**
Postsecondary	**80.4**	**94.5**	**94.4**	**93.9**
Household income				
Less than $25,000	**75.9**	**90.8**	**92.5**	**91.3**
$25,000 to less than $60,000	**79.8**	**95.8**	**92.2**	**93.7**
$60,000 or more	**84.5**	**94.0**	**90.7**	**91.2**

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who have a preference for services in French . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_LOS05_3

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size