

## Citizens receiving home care services from the Extra-Mural Program [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	77.3	92.0	92.3	92.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	82.8	95.9	95.7	95.9
Zone 2 - Fundy Shore and Saint John Area	S	S	n/a	S
Zone 3 - Fredericton and River Valley Area	S	S	S	S
Zone 4 - Madawaska and North-West Area	79.3	92.8	91.7	89.2
Zone 5 - Restigouche Area	71.4	91.8	92.1	95.6
Zone 6 - Bathurst and Acadian Peninsula Area	76.0	91.6	93.6	94.4
Zone 7 - Miramichi Area	66.6	S	71.6	91.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	73.0	90.5	90.9	92.4
Bouctouche, Richibucto, Saint-Antoine Area	81.1	94.8	98.5	98.4
Campbellton, Atholville, Tide Head Area	71.0	92.1	89.7	91.7
Caraquet, Paquetville, Bertrand Area	78.1	94.8	91.8	96.2
Dalhousie, Balmoral, Belledune Area	71.9	S	95.1	100.0
Dieppe and Memramcook	87.8	95.8	100.0	93.8
Douglas, Saint Marys, Doaktown Area	n/a	n/a	n/a	n/a
Edmundston, Rivière-Verte, Lac Baker Area	80.6	91.5	92.6	88.4
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	n/a	n/a	n/a
Fredericton	S	S	n/a	S

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	n/a	n/a	n/a	S
Grand Falls, Saint-Léonard, Drummond Area	<b>84.8</b>	<b>95.8</b>	<b>89.7</b>	<b>92.6</b>
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	n/a	n/a
Kedgwick, Saint-Quentin and Grimmer	<b>60.4</b>	<b>93.0</b>	<b>94.3</b>	<b>83.9</b>
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	n/a	n/a
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	<b>84.0</b>	<b>92.4</b>	<b>92.8</b>	<b>92.2</b>
Nackawic, McAdam, Canterbury Area	n/a	S	n/a	n/a
Neguac, Alnwick, Esgenoopetitj Area	S	S	<b>77.3</b>	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	n/a	S	n/a	n/a
Perth-Andover, Plaster Rock, Tobique Area	S	n/a	S	S
Quispamsis, Rothesay, Hampton Area	S	n/a	n/a	n/a
Riverview and Coverdale	S	S	S	n/a
Sackville, Dorchester, Port Elgin Area	S	n/a	n/a	n/a
Saint John, Simonds and Musquash	S	S	n/a	S
Salisbury and Petitcodiac	n/a	n/a	n/a	n/a
Shediac, Beaubassin East and Cap-Pelé	<b>85.2</b>	<b>98.5</b>	<b>92.8</b>	<b>98.1</b>
Shippagan, Lamèque, Inkerman Area	<b>70.2</b>	<b>89.9</b>	<b>96.1</b>	<b>95.5</b>
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	n/a	n/a
St. Stephen, Saint Andrews, Campobello Island Area	S	n/a	n/a	n/a
Sussex, Norton, Sussex Corner Area	n/a	n/a	n/a	n/a
Tracadie and Saint-Isidore	<b>81.9</b>	<b>91.0</b>	<b>94.3</b>	<b>93.8</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	<b>81.4</b>	<b>94.1</b>	<b>93.1</b>	<b>92.8</b>
65 and over	<b>76.2</b>	<b>91.5</b>	<b>91.8</b>	<b>92.4</b>
<b>Gender</b>				
Female	<b>78.6</b>	<b>92.8</b>	<b>92.4</b>	<b>93.1</b>
Male	<b>75.7</b>	<b>91.0</b>	<b>92.1</b>	<b>92.0</b>
<b>Language</b>				
Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	<b>77.3</b>	<b>92.0</b>	<b>92.3</b>	<b>92.7</b>
<b>Indigenous identity</b>				
Indigenous	S	S	S	S
Non-Indigenous	<b>79.2</b>	<b>92.5</b>	<b>92.7</b>	<b>92.8</b>
<b>Education level</b>				
High school or less	<b>78.4</b>	<b>92.0</b>	<b>92.2</b>	<b>92.1</b>
Postsecondary	<b>80.4</b>	<b>94.5</b>	<b>94.4</b>	<b>93.9</b>
<b>Household income</b>				
Less than \$25,000	<b>75.9</b>	<b>90.8</b>	<b>92.5</b>	<b>91.3</b>
\$25,000 to less than \$60,000	<b>79.8</b>	<b>95.8</b>	<b>92.2</b>	<b>93.7</b>
\$60,000 or more	<b>84.5</b>	<b>94.0</b>	<b>90.7</b>	<b>91.2</b>

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in French . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive the Extra-Mural services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_LOS05_3

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size