

# Citizens receiving home care services from the Extra-Mural Program who reported that it was very easy to get information before they started receiving their services

Unit: %

Province	<b>Year</b> 2018	<b>Year</b> 2015	Year 2012
New Brunswick	61.1	60.5	40.0
Health zones			
Zone 1 - Moncton and South-East Area	64.1	58.8	38.3
Zone 2 - Fundy Shore and Saint John Area	62.1	62.2	43.3
Zone 3 - Fredericton and River Valley Area	61.8	63.5	41.6
Zone 4 - Madawaska and North-West Area	53.8	56.0	34.6
Zone 5 - Restigouche Area	61.6	61.6	41.0
Zone 6 - Bathurst and Acadian Peninsula Area	57.0	59.3	36.9
Zone 7 - Miramichi Area	63.3	60.2	42.3
Communities			
Bathurst, Beresford, Petit-Rocher Area	63.8	63.2	42.0
Bouctouche, Richibucto, Saint-Antoine Area	75.6	61.0	34.6
Campbellton, Atholville, Tide Head Area	59.1	62.2	39.7
Caraquet, Paquetville, Bertrand Area	54.7	60.6	38.3
Dalhousie, Balmoral, Belledune Area	64.4	61.2	42.6
Dieppe and Memramcook	70.3	61.1	39.8
Douglas, Saint Marys, Doaktown Area	64.5	52.7	34.0
Edmundston, Rivière-Verte, Lac Baker Area	56.6	54.8	35.6
Florenceville-Bristol, Woodstock, Wakefield Area	70.0	69.2	46.7
Fredericton	56.4	61.0	35.9



	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Grand Bay-Westfield, Westfield, Greenwich Area	58.2	64.4	S
Grand Falls, Saint-Léonard, Drummond Area	51.6	54.5	37.5
Hillsborough, Riverside-Albert, Alma Area	66.2	56.3	S
Kedgwick, Saint-Quentin and Grimmer	48.8	67.8	S
Minto, Chipman, Cambridge-Narrows Area	61.3	59.8	33.3
Miramichi, Rogersville, Blackville Area	64.6	62.7	45.6
Moncton	59.0	58.2	43.0
Nackawic, McAdam, Canterbury Area	61.7	64.2	47.0
Neguac, Alnwick, Esgenoopetitj Area	56.4	47.5	29.4
New Maryland, Kingsclear, Lincoln Area	60.1	63.7	39.3
Oromocto, Gagetown, Fredericton Junction Area	51.2	48.4	50.2
Perth-Andover, Plaster Rock, Tobique Area	66.0	68.6	40.6
Quispamsis, Rothesay, Hampton Area	60.3	51.7	37.1
Riverview and Coverdale	59.5	55.6	37.1
Sackville, Dorchester, Port Elgin Area	62.2	60.2	54.9
Saint John, Simonds and Musquash	61.4	59.4	40.6
Salisbury and Petitcodiac	59.2	66.3	S
Shediac, Beaubassin East and Cap-Pelé	64.1	57.4	27.5
Shippagan, Lamèque, Inkerman Area	56.0	57.2	33.3
St. George, Grand Manan, Blacks Harbour Area	70.3	62.6	43.2
St. Stephen, Saint Andrews, Campobello Island Area	63.5	69.5	40.8
Sussex, Norton, Sussex Corner Area	58.8	68.0	54.1
Tracadie and Saint-Isidore	52.5	54.1	31.3

# Age



18-64       58.3       62.0       43.8         65 and over       62.2       60.9       39.1         Cender         Female       60.1       60.4       40.5         Male       62.4       60.5       39.3         Language         Preferred language of service: English       62.0       62.4       42.5         Preferred language of service: French       56.9       54.2       33.4         Indigenous identity         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level       41.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income       42.5       58.3       35.4         Eess than \$25,000       57.1       58.3       35.4         \$55,000 to less than \$60,000       62.2       63.2       45.2         \$60,000 or more       65.2       52.8       47.9		<b>Year</b> 2018	Year 2015	<b>Year</b> 2012
Gender         Female       60.1       60.4       40.5         Male       62.4       60.5       39.3         Language         Preferred language of service: English       62.0       62.4       42.5         Preferred language of service: French       56.9       54.2       33.4         Indigenous identity         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	18-64	58.3	62.0	43.8
Female       60.1       60.4       40.5         Male       62.4       60.5       39.3         Language         Preferred language of service: English       62.0       62.4       42.5         Preferred language of service: French       56.9       54.2       33.4         Indigenous identity         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	65 and over	62.2	60.9	39.1
Male       62.4       60.5       39.3         Language       Preferred language of service: English       62.0       62.4       42.5         Preferred language of service: French       56.9       54.2       33.4         Indigenous identity       Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level       High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income       Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Gender			
Language         Preferred language of service: English       62.0       62.4       42.5         Preferred language of service: French       56.9       54.2       33.4         Indigenous identity         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Female	60.1	60.4	40.5
Preferred language of service: English         62.0         62.4         42.5           Preferred language of service: French         56.9         54.2         33.4           Indigenous identity         Indigenous         62.1         58.8         33.8           Non-Indigenous         61.3         60.8         40.4           Education level         High school or less         61.4         61.3         39.9           Postsecondary         59.5         61.0         43.5           Household income         Less than \$25,000         57.1         58.3         35.4           \$25,000 to less than \$60,000         62.2         63.2         45.2	Male	62.4	60.5	39.3
Preferred language of service: French       56.9       54.2       33.4         Indigenous identity       Indigenous         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level       High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income       57.1       58.3       35.4         £25,000 to less than \$60,000       62.2       63.2       45.2	Language			
Indigenous identity         Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Preferred language of service: English	62.0	62.4	42.5
Indigenous       62.1       58.8       33.8         Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Preferred language of service: French	56.9	54.2	33.4
Non-Indigenous       61.3       60.8       40.4         Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Indigenous identity			
Education level         High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Indigenous	62.1	58.8	33.8
High school or less       61.4       61.3       39.9         Postsecondary       59.5       61.0       43.5         Household income         Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Non-Indigenous	61.3	60.8	40.4
Postsecondary 59.5 61.0 43.5  Household income  Less than \$25,000 57.1 58.3 35.4  \$25,000 to less than \$60,000 62.2 63.2 45.2	Education level			
Household income  Less than \$25,000 57.1 58.3 35.4  \$25,000 to less than \$60,000 62.2 63.2 45.2	High school or less	61.4	61.3	39.9
Less than \$25,000       57.1       58.3       35.4         \$25,000 to less than \$60,000       62.2       63.2       45.2	Postsecondary	59.5	61.0	43.5
\$25,000 to less than \$60,000 <b>62.2 63.2 45.2</b>	Household income			
	Less than \$25,000	57.1	58.3	35.4
\$60,000 or more <b>65.2 52.8 47.9</b>	\$25,000 to less than \$60,000	62.2	63.2	45.2
	\$60,000 or more	65.2	52.8	47.9



#### **About**

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that it was very easy to get information before they started receiving their services.

#### Source

Home Care Survey

# **Calculations**

This indicator is calculated by dividing the number of respondents who answered "very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy, very easy" to the question: Before you started getting home care services, how easy or difficult was it to get information about Extra-Mural services in New Brunswick?

# **Notes**

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit NBHC code XM\_PGMED\_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size