

## Citizens receiving home care services from the Extra-Mural Program who reported that it was very easy to get information before they started receiving their services

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	61.1	60.5	40.0
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	64.1	58.8	38.3
Zone 2 - Fundy Shore and Saint John Area	62.1	62.2	43.3
Zone 3 - Fredericton and River Valley Area	61.8	63.5	41.6
Zone 4 - Madawaska and North-West Area	53.8	56.0	34.6
Zone 5 - Restigouche Area	61.6	61.6	41.0
Zone 6 - Bathurst and Acadian Peninsula Area	57.0	59.3	36.9
Zone 7 - Miramichi Area	63.3	60.2	42.3
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	63.8	63.2	42.0
Bouctouche, Richibucto, Saint-Antoine Area	75.6	61.0	34.6
Campbellton, Atholville, Tide Head Area	59.1	62.2	39.7
Caraquet, Paquetville, Bertrand Area	54.7	60.6	38.3
Dalhousie, Balmoral, Belledune Area	64.4	61.2	42.6
Dieppe and Memramcook	70.3	61.1	39.8
Douglas, Saint Marys, Doaktown Area	64.5	52.7	34.0
Edmundston, Rivière-Verte, Lac Baker Area	56.6	54.8	35.6
Florenceville-Bristol, Woodstock, Wakefield Area	70.0	69.2	46.7
Fredericton	56.4	61.0	35.9

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	58.2	64.4	S
Grand Falls, Saint-Léonard, Drummond Area	51.6	54.5	37.5
Hillsborough, Riverside-Albert, Alma Area	66.2	56.3	S
Kedgwick, Saint-Quentin and Grimmer	48.8	67.8	S
Minto, Chipman, Cambridge-Narrows Area	61.3	59.8	33.3
Miramichi, Rogersville, Blackville Area	64.6	62.7	45.6
Moncton	59.0	58.2	43.0
Nackawic, McAdam, Canterbury Area	61.7	64.2	47.0
Neguac, Alnwick, Esgenoopetitj Area	56.4	47.5	29.4
New Maryland, Kingsclear, Lincoln Area	60.1	63.7	39.3
Oromocto, Gagetown, Fredericton Junction Area	51.2	48.4	50.2
Perth-Andover, Plaster Rock, Tobique Area	66.0	68.6	40.6
Quispamsis, Rothesay, Hampton Area	60.3	51.7	37.1
Riverview and Coverdale	59.5	55.6	37.1
Sackville, Dorchester, Port Elgin Area	62.2	60.2	54.9
Saint John, Simonds and Musquash	61.4	59.4	40.6
Salisbury and Petitcodiac	59.2	66.3	S
Shediac, Beaubassin East and Cap-Pelé	64.1	57.4	27.5
Shippagan, Lamèque, Inkerman Area	56.0	57.2	33.3
St. George, Grand Manan, Blacks Harbour Area	70.3	62.6	43.2
St. Stephen, Saint Andrews, Campobello Island Area	63.5	69.5	40.8
Sussex, Norton, Sussex Corner Area	58.8	68.0	54.1
Tracadie and Saint-Isidore	52.5	54.1	31.3

## Age

	Year 2018	Year 2015	Year 2012
18-64	58.3	62.0	43.8
65 and over	62.2	60.9	39.1
<b>Gender</b>			
Female	60.1	60.4	40.5
Male	62.4	60.5	39.3
<b>Language</b>			
Preferred language of service: English	62.0	62.4	42.5
Preferred language of service: French	56.9	54.2	33.4
<b>Indigenous identity</b>			
Indigenous	62.1	58.8	33.8
Non-Indigenous	61.3	60.8	40.4
<b>Education level</b>			
High school or less	61.4	61.3	39.9
Postsecondary	59.5	61.0	43.5
<b>Household income</b>			
Less than \$25,000	57.1	58.3	35.4
\$25,000 to less than \$60,000	62.2	63.2	45.2
\$60,000 or more	65.2	52.8	47.9

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that it was very easy to get information before they started receiving their services.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy, very easy" to the question: Before you started getting home care services, how easy or difficult was it to get information about Extra-Mural services in New Brunswick?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_PGMED_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size