

## Citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the duration of services or the number of hours available

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	4.6	6.6	6.6	7.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	3.4	6.1	6.5	6.9
Zone 2 - Fundy Shore and Saint John Area	5.1	6.8	5.7	5.3
Zone 3 - Fredericton and River Valley Area	3.9	6.3	7.7	8.4
Zone 4 - Madawaska and North-West Area	8.3	7.8	8.1	12.5
Zone 5 - Restigouche Area	4.1	10.5	6.2	7.7
Zone 6 - Bathurst and Acadian Peninsula Area	4.2	4.8	4.6	7.2
Zone 7 - Miramichi Area	5.5	6.3	7.6	9.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	5.0	4.2	6.8	7.8
Bouctouche, Richibucto, Saint-Antoine Area	S	5.3	S	7.9
Campbellton, Atholville, Tide Head Area	S	8.3	S	S
Caraquet, Paquetville, Bertrand Area	S	S	6.1	S
Dalhousie, Balmoral, Belledune Area	6.4	12.9	8.0	10.7
Dieppe and Memramcook	5.2	S	10.3	S
Douglas, Saint Marys, Doaktown Area	S	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	8.5	7.1	6.0	12.8
Florenceville-Bristol, Woodstock, Wakefield Area	4.5	3.9	6.9	7.7
Fredericton	4.3	8.8	9.9	9.5

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>9.1</b>	<b>8.8</b>	<b>11.0</b>	<b>10.4</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	<b>17.9</b>
Minto, Chipman, Cambridge-Narrows Area	S	S	S	<b>12.7</b>
Miramichi, Rogersville, Blackville Area	<b>5.7</b>	<b>6.8</b>	<b>6.3</b>	<b>9.6</b>
Moncton	<b>2.7</b>	<b>7.6</b>	<b>7.3</b>	<b>7.7</b>
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	<b>13.8</b>	S
New Maryland, Kingsclear, Lincoln Area	S	S	<b>7.4</b>	S
Oromocto, Gagetown, Fredericton Junction Area	S	<b>10.7</b>	<b>17.8</b>	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>8.0</b>	<b>7.5</b>	<b>9.8</b>
Quispamsis, Rothesay, Hampton Area	<b>7.3</b>	<b>7.4</b>	<b>8.0</b>	<b>10.5</b>
Riverview and Coverdale	S	<b>7.3</b>	<b>12.3</b>	<b>6.5</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>6.0</b>	<b>8.5</b>	<b>5.3</b>	<b>4.7</b>
Salisbury and Petitcodiac	S	S	<b>18.0</b>	S
Shediac, Beaubassin East and Cap-Pelé	S	<b>5.4</b>	S	<b>5.4</b>
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	<b>6.9</b>	<b>10.7</b>	<b>6.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>4.4</b>	S	<b>4.1</b>	S
Sussex, Norton, Sussex Corner Area	<b>3.8</b>	<b>7.7</b>	S	S
Tracadie and Saint-Isidore	S	<b>8.0</b>	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	7.2	8.8	8.4	10.1
65 and over	3.8	5.7	5.2	5.5
<b>Gender</b>				
Female	5.1	7.2	6.4	7.4
Male	3.9	5.8	6.9	7.9
<b>Language</b>				
Preferred language of service: English	4.4	6.8	6.9	7.4
Preferred language of service: French	4.9	5.2	5.8	8.2
<b>Indigenous identity</b>				
Indigenous	5	10.9	10.9	16.2
Non-Indigenous	4.5	6.5	6.3	7.3
<b>Education level</b>				
High school or less	4.2	6.0	6.0	6.4
Postsecondary	5.4	8.4	7.6	8.1
<b>Household income</b>				
Less than \$25,000	5.5	8.0	7.8	8.2
\$25,000 to less than \$60,000	4.4	5.6	5.0	6.8
\$60,000 or more	3.4	5.9	8.2	6.9

## About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the duration of services or the number of hours available.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed Extra-Mural services, but there were limits or reductions in the duration of services or the number of hours available?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	XM_PGMLH_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size