

# Citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the duration of services or the number of hours available

Unit: %

OHL: 70	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	Year 2012
Province				
New Brunswick	4.6	6.6	6.6	7.6
Health zones				
Zone 1 - Moncton and South-East Area	3.4	6.1	6.5	6.9
Zone 2 - Fundy Shore and Saint John Area	5.1	6.8	5.7	5.3
Zone 3 - Fredericton and River Valley Area	3.9	6.3	7.7	8.4
Zone 4 - Madawaska and North-West Area	8.3	7.8	8.1	12.5
Zone 5 - Restigouche Area	4.1	10.5	6.2	7.7
Zone 6 - Bathurst and Acadian Peninsula Area	4.2	4.8	4.6	7.2
Zone 7 - Miramichi Area	5.5	6.3	7.6	9.3
Communities				
Bathurst, Beresford, Petit-Rocher Area	5.0	4.2	6.8	7.8
Bouctouche, Richibucto, Saint-Antoine Area	S	5.3	S	7.9
Campbellton, Atholville, Tide Head Area	S	8.3	S	S
Caraquet, Paquetville, Bertrand Area	S	S	6.1	S
Dalhousie, Balmoral, Belledune Area	6.4	12.9	8.0	10.7
Dieppe and Memramcook	5.2	S	10.3	S
Douglas, Saint Marys, Doaktown Area	S	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	8.5	7.1	6.0	12.8
Florenceville-Bristol, Woodstock, Wakefield Area	4.5	3.9	6.9	7.7
Fredericton	4.3	8.8	9.9	9.5



Grand Bay-Westfield, Westfield, Greenwich Area         S         S         S           Grand Falls, Saint-Léonard, Drummond Area         9.1         8.8         11.0         10.4           Hillsborough, Riverside-Albert, Alma Area         S         S         S         S           Kedgwick, Saint-Quentin and Grimmer         S         S         S         17.9           Minto, Chipman, Cambridge-Narrows Area         S         S         S         12.7           Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         7.4         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         8.0         7.5         9.8           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         S         8.0         7.5         9.8           Sackville, Dorchester, Port Elgin Area		<b>Year</b> 2021	<b>Year</b> 2018	Year 2015	Year 2012
Hillsborough, Riverside-Albert, Alma Area         S         S         S           Kedgwick, Saint-Quentin and Grimmer         S         S         S         17.9           Minto, Chipman, Cambridge-Narrows Area         S         S         S         12.7           Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         S         S         S           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Salisbury and Petitcodiac         S         S         <	Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer         S         S         S         17.9           Minto, Chipman, Cambridge-Narrows Area         S         S         S         12.7           Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S	Grand Falls, Saint-Léonard, Drummond Area	9.1	8.8	11.0	10.4
Minto, Chipman, Cambridge-Narrows Area         S         S         S         12.7           Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         S         8.0         7.5         9.8           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S         S         18.0         S           Shediac, Beaubassin East and Cap-Pelé         S	Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S         S         S         5.4           Shediac, Beaubassin East and Cap-Pelé         S         5.4         S         5.4           Shippagan, Lamèque, Inkerman Area         S	Kedgwick, Saint-Quentin and Grimmer	S	S	S	17.9
Miramichi, Rogersville, Blackville Area         5.7         6.8         6.3         9.6           Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S         S         18.0         S           Shediac, Beaubassin East and Cap-Pelé         S         5.4         S         5.4           Shippagan, Lamèque, Inkerman Area         S		S	S	S	12.7
Moncton         2.7         7.6         7.3         7.7           Nackawic, McAdam, Canterbury Area         S         S         S         S           Neguac, Alnwick, Esgenoopetitij Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S         S         18.0         S           Shediac, Beaubassin East and Cap-Pelé         S         5.4         S         5.4           Shippagan, Lamèque, Inkerman Area         S         6.9         10.7         6.0           St. George, Grand Manan, Blacks Harbour Area         S	Miramichi, Rogersville, Blackville Area	5.7	6.8	6.3	9.6
Nackawic, McAdam, Canterbury Area         S         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         S         13.8         S           New Maryland, Kingsclear, Lincoln Area         S         S         7.4         S           Oromocto, Gagetown, Fredericton Junction Area         S         10.7         17.8         S           Perth-Andover, Plaster Rock, Tobique Area         S         8.0         7.5         9.8           Quispamsis, Rothesay, Hampton Area         7.3         7.4         8.0         10.5           Riverview and Coverdale         S         7.3         12.3         6.5           Sackville, Dorchester, Port Elgin Area         S         S         S         S           Saint John, Simonds and Musquash         6.0         8.5         5.3         4.7           Salisbury and Petitcodiac         S         S         S         5.4           Shediac, Beaubassin East and Cap-Pelé         S         5.4         S         5.4           Shippagan, Lamèque, Inkerman Area         S         S         S         S         S           St. George, Grand Manan, Blacks Harbour Area         S         6.9         10.7         6.0	Moncton	2.7	7.6	7.3	7.7
Neguac, Alnwick, Esgenoopetitj AreaSS13.8SNew Maryland, Kingsclear, Lincoln AreaSS7.4SOromocto, Gagetown, Fredericton Junction AreaS10.717.8SPerth-Andover, Plaster Rock, Tobique AreaS8.07.59.8Quispamsis, Rothesay, Hampton Area7.37.48.010.5Riverview and CoverdaleS7.312.36.5Sackville, Dorchester, Port Elgin AreaSSSSSaint John, Simonds and Musquash6.08.55.34.7Salisbury and PetitcodiacSS18.0SShediac, Beaubassin East and Cap-PeléS5.4S5.4Shippagan, Lamèque, Inkerman AreaSSSSSt. George, Grand Manan, Blacks Harbour AreaS6.910.76.0	Nackawic, McAdam, Canterbury Area	S	S	S	S
New Maryland, Kingsclear, Lincoln AreaSS7.4SOromocto, Gagetown, Fredericton Junction AreaS10.717.8SPerth-Andover, Plaster Rock, Tobique AreaS8.07.59.8Quispamsis, Rothesay, Hampton Area7.37.48.010.5Riverview and CoverdaleS7.312.36.5Sackville, Dorchester, Port Elgin AreaSSSSSaint John, Simonds and Musquash6.08.55.34.7Salisbury and PetitcodiacSS18.0SShediac, Beaubassin East and Cap-PeléS5.4S5.4Shippagan, Lamèque, Inkerman AreaSSSSSt. George, Grand Manan, Blacks Harbour AreaS6.910.76.0	Neguac, Alnwick, Esgenoopetitj Area	S	S	13.8	S
Perth-Andover, Plaster Rock, Tobique Area S 8.0 7.5 9.8  Quispamsis, Rothesay, Hampton Area 7.3 7.4 8.0 10.5  Riverview and Coverdale S 7.3 12.3 6.5  Sackville, Dorchester, Port Elgin Area S S S S S  Saint John, Simonds and Musquash 6.0 8.5 5.3 4.7  Salisbury and Petitcodiac S S S 18.0 S  Shediac, Beaubassin East and Cap-Pelé S 5.4 S 5.4  Shippagan, Lamèque, Inkerman Area S S S S S  St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0		S	S	7.4	S
Quispamsis, Rothesay, Hampton Area7.37.48.010.5Riverview and CoverdaleS7.312.36.5Sackville, Dorchester, Port Elgin AreaSSSSaint John, Simonds and Musquash6.08.55.34.7Salisbury and PetitcodiacSS18.0SShediac, Beaubassin East and Cap-PeléS5.4S5.4Shippagan, Lamèque, Inkerman AreaSSSSSt. George, Grand Manan, Blacks Harbour AreaS6.910.76.0	Oromocto, Gagetown, Fredericton Junction Area	S	10.7	17.8	S
Riverview and Coverdale S 7.3 12.3 6.5 Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 6.0 8.5 5.3 4.7 Salisbury and Petitcodiac S S S 18.0 S Shediac, Beaubassin East and Cap-Pelé S 5.4 S 5.4 Shippagan, Lamèque, Inkerman Area S S S S S St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0	Perth-Andover, Plaster Rock, Tobique Area	S	8.0	7.5	9.8
Sackville, Dorchester, Port Elgin AreaSSSSaint John, Simonds and Musquash6.08.55.34.7Salisbury and PetitcodiacSS18.0SShediac, Beaubassin East and Cap-PeléS5.4S5.4Shippagan, Lamèque, Inkerman AreaSSSSSt. George, Grand Manan, Blacks Harbour AreaS6.910.76.0	Quispamsis, Rothesay, Hampton Area	7.3	7.4	8.0	10.5
Sackville, Dorchester, Port Elgin AreaSSSSaint John, Simonds and Musquash6.08.55.34.7Salisbury and PetitcodiacSS18.0SShediac, Beaubassin East and Cap-PeléS5.4S5.4Shippagan, Lamèque, Inkerman AreaSSSSSt. George, Grand Manan, Blacks Harbour AreaS6.910.76.0		S	7.3	12.3	6.5
Salisbury and Petitcodiac S S 18.0 S Shediac, Beaubassin East and Cap-Pelé S 5.4 S 5.4 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0		S	S	S	S
Shediac, Beaubassin East and Cap-Pelé S 5.4 S 5.4 Shippagan, Lamèque, Inkerman Area S S S S St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0	Saint John, Simonds and Musquash	6.0	8.5	5.3	4.7
Shippagan, Lamèque, Inkerman Area S S S S S St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0	Salisbury and Petitcodiac	S	S	18.0	S
St. George, Grand Manan, Blacks Harbour Area S 6.9 10.7 6.0	Shediac, Beaubassin East and Cap-Pelé	S	5.4	S	5.4
	Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. Stephen, Saint Andrews, Campobello Island Area 4.4 S 4.1 S	St. George, Grand Manan, Blacks Harbour Area	S	6.9	10.7	6.0
	St. Stephen, Saint Andrews, Campobello Island Area	4.4	S	4.1	S
Sussex, Norton, Sussex Corner Area 3.8 7.7 S S	Sussex, Norton, Sussex Corner Area	3.8	7.7	S	S
Tracadie and Saint-Isidore S 8.0 S S	Tracadie and Saint-Isidore	S	8.0	S	S

# Age



	Year 2021	<b>Year</b> 2018	Year 2015	Year 2012
18-64	7.2	8.8	8.4	10.1
65 and over	3.8	5.7	5.2	5.5
Gender				
Female	5.1	7.2	6.4	7.4
Male	3.9	5.8	6.9	7.9
Language				
Preferred language of service: English	4.4	6.8	6.9	7.4
Preferred language of service: French	4.9	5.2	5.8	8.2
Indigenous identity				
Indigenous	S	10.9	10.9	16.2
Non-Indigenous	4.5	6.5	6.3	7.3
Education level				
High school or less	4.2	6.0	6.0	6.4
Postsecondary	5.4	8.4	7.6	8.1
Household income				
Less than \$25,000	5.5	8.0	7.8	8.2
\$25,000 to less than \$60,000	4.4	5.6	5.0	6.8
\$60,000 or more	3.4	5.9	8.2	6.9



#### **About**

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the duration of services or the number of hours available.

#### Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed Extra-Mural services, but there were limits or reductions in the duration of services or the number of hours available?

## **Notes**

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit NBHC code XM\_PGMLH\_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size