

# Citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the types of services available in the last 12 months

Unit: %

OTHL: 76	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Province				
New Brunswick	7.0	5.8	6.9	8.2
Health zones				
Zone 1 - Moncton and South-East Area	6.3	5.0	5.6	8.1
Zone 2 - Fundy Shore and Saint John Area	7.1	6.3	7.7	7.7
Zone 3 - Fredericton and River Valley Area	7.5	6.0	7.2	8.5
Zone 4 - Madawaska and North-West Area	9.7	7.5	7.9	9.9
Zone 5 - Restigouche Area	5.3	4.6	12.7	7.0
Zone 6 - Bathurst and Acadian Peninsula Area	6.3	5.1	5.4	8.2
Zone 7 - Miramichi Area	6.3	6.3	5.1	7.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	8.9	6.5	6.1	6.4
Bouctouche, Richibucto, Saint-Antoine Area	7.9	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	11.0	5.9
Caraquet, Paquetville, Bertrand Area	S	7.6	S	7.0
Dalhousie, Balmoral, Belledune Area	S	6.3	14.6	8.0
Dieppe and Memramcook	4.3	7.7	5.9	14.1
Douglas, Saint Marys, Doaktown Area	13.7	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	8.4	7.5	7.0	5.5
Florenceville-Bristol, Woodstock, Wakefield Area	4.3	6.9	3.8	6.2
Fredericton	10.2	5.6	10.8	12.9



Grand Falls, Saint-Léonard, Drummond Area         10.6         9.2         9.8         14.2           Hillsborough, Riverside-Albert, Alma Area         S         S         S         S           Kedgwick, Saint-Quentin and Grimmer         S         0.0         S         13.8           Minto, Chipman, Cambridge-Narrows Area         S         8.4         6.9         S           Miramichi, Rogersville, Blackville Area         6.7         7.4         5.0         6.2           Moncton         6.1         5.2         6.7         10.4           Nackawic, McAdam, Canterbury Area         10.1         7.2         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         0.0         S         13.1           New Maryland, Kingsclear, Lincoln Area         S         6.0         S         9.9           Oromocto, Gagetown, Fredericton Junction Area         S         S         13.7         15.3           Perth-Andover, Plaster Rock, Tobique Area         S         6.6         6.6         10.0           Quispamsis, Rothesay, Hampton Area         8.3         10.4         10.0         9.7           Riverview and Coverdale         7.0         5.5         8.1         7.8           Saint John, Simonds and		<b>Year</b> 2024	Year 2021	Year 2018	<b>Year</b> 2015
Hillsborough, Riverside-Albert, Alma Area         S         S         S           Kedgwick, Saint-Quentin and Grimmer         S         0.0         S         13.8           Minto, Chipman, Cambridge-Narrows Area         S         8.4         6.9         S           Miramichi, Rogersville, Blackville Area         6.7         7.4         5.0         6.2           Moncton         6.1         5.2         6.7         10.4           Nackawic, McAdam, Canterbury Area         10.1         7.2         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         0.0         S         13.1           New Maryland, Kingsclear, Lincoln Area         S         6.0         S         9.9           Oromocto, Gagetown, Fredericton Junction Area         S         S         13.7         15.3           Perth-Andover, Plaster Rock, Tobique Area         S         6.6         6.6         10.0           Quispamsis, Rothesay, Hampton Area         8.3         10.4         10.0         9.7           Riverview and Coverdale         7.0         5.5         8.1         7.8           Sackville, Dorchester, Port Elgin Area         6.2         S         S           Saint John, Simonds and Musquash         6.7         8	Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	0.0
Kedgwick, Saint-Quentin and Grimmer         S         0.0         S         13.8           Minto, Chipman, Cambridge-Narrows Area         S         8.4         6.9         S           Miramichi, Rogersville, Blackville Area         6.7         7.4         5.0         6.2           Moncton         6.1         5.2         6.7         10.4           Nackawic, McAdam, Canterbury Area         10.1         7.2         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         0.0         S         13.1           New Maryland, Kingsclear, Lincoln Area         S         6.0         S         9.9           Oromocto, Gagetown, Fredericton Junction Area         S         6.0         S         9.9           Oromocto, Flaster Rock, Tobique Area         S         6.6         6.6         10.0           Quispamsis, Rothesay, Hampton Area         8.3         10.4         10.0         9.7           Riverview and Coverdale         7.0         5.5         8.1         7.8           Sackville, Dorchester, Port Elgin Area         6.2         S         S           Saint John, Simonds and Musquash         6.7         8.2         9.6         9.8	Grand Falls, Saint-Léonard, Drummond Area	10.6	9.2	9.8	14.2
Minto, Chipman, Cambridge-Narrows Area       S       8.4       6.9       S         Miramichi, Rogersville, Blackville Area       6.7       7.4       5.0       6.2         Moncton       6.1       5.2       6.7       10.4         Nackawic, McAdam, Canterbury Area       10.1       7.2       S       S         Neguac, Alnwick, Esgenoopetitj Area       S       0.0       S       13.1         New Maryland, Kingsclear, Lincoln Area       S       6.0       S       9.9         Oromocto, Gagetown, Fredericton Junction Area       S       S       13.7       15.3         Perth-Andover, Plaster Rock, Tobique Area       S       6.6       6.6       10.0         Quispamsis, Rothesay, Hampton Area       8.3       10.4       10.0       9.7         Riverview and Coverdale       7.0       5.5       8.1       7.8         Sackville, Dorchester, Port Elgin Area       6.2       S       S         Saint John, Simonds and Musquash       6.7       8.2       9.6       9.8	Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Miramichi, Rogersville, Blackville Area       6.7       7.4       5.0       6.2         Moncton       6.1       5.2       6.7       10.4         Nackawic, McAdam, Canterbury Area       10.1       7.2       S       S         Neguac, Alnwick, Esgenoopetitj Area       S       0.0       S       13.1         New Maryland, Kingsclear, Lincoln Area       S       6.0       S       9.9         Oromocto, Gagetown, Fredericton Junction Area       S       S       13.7       15.3         Perth-Andover, Plaster Rock, Tobique Area       S       6.6       6.6       10.0         Quispamsis, Rothesay, Hampton Area       8.3       10.4       10.0       9.7         Riverview and Coverdale       7.0       5.5       8.1       7.8         Sackville, Dorchester, Port Elgin Area       6.2       S       S         Saint John, Simonds and Musquash       6.7       8.2       9.6       9.8	Kedgwick, Saint-Quentin and Grimmer	S	0.0	S	13.8
Miramichi, Rogersville, Blackville Area         6.7         7.4         5.0         6.2           Moncton         6.1         5.2         6.7         10.4           Nackawic, McAdam, Canterbury Area         10.1         7.2         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         0.0         S         13.1           New Maryland, Kingsclear, Lincoln Area         S         6.0         S         9.9           Oromocto, Gagetown, Fredericton Junction Area         S         S         13.7         15.3           Perth-Andover, Plaster Rock, Tobique Area         S         6.6         6.6         10.0           Quispamsis, Rothesay, Hampton Area         8.3         10.4         10.0         9.7           Riverview and Coverdale         7.0         5.5         8.1         7.8           Sackville, Dorchester, Port Elgin Area         6.2         S         S           Saint John, Simonds and Musquash         6.7         8.2         9.6         9.8		S	8.4	6.9	S
Moncton         6.1         5.2         6.7         10.4           Nackawic, McAdam, Canterbury Area         10.1         7.2         S         S           Neguac, Alnwick, Esgenoopetitj Area         S         0.0         S         13.1           New Maryland, Kingsclear, Lincoln Area         S         6.0         S         9.9           Oromocto, Gagetown, Fredericton Junction Area         S         S         13.7         15.3           Perth-Andover, Plaster Rock, Tobique Area         S         6.6         6.6         10.0           Quispamsis, Rothesay, Hampton Area         8.3         10.4         10.0         9.7           Riverview and Coverdale         7.0         5.5         8.1         7.8           Sackville, Dorchester, Port Elgin Area         6.2         S         S         S           Saint John, Simonds and Musquash         6.7         8.2         9.6         9.8	Miramichi, Rogersville, Blackville Area	6.7	7.4	5.0	6.2
Nackawic, McAdam, Canterbury Area10.17.2SNeguac, Alnwick, Esgenoopetitj AreaS0.0S13.1New Maryland, Kingsclear, Lincoln AreaS6.0S9.9Oromocto, Gagetown, Fredericton Junction AreaSS13.715.3Perth-Andover, Plaster Rock, Tobique AreaS6.66.610.0Quispamsis, Rothesay, Hampton Area8.310.410.09.7Riverview and Coverdale7.05.58.17.8Sackville, Dorchester, Port Elgin Area6.2SSSSaint John, Simonds and Musquash6.78.29.69.8	Moncton	6.1	5.2	6.7	10.4
Neguac, Alnwick, Esgenoopetitj AreaS0.0S13.1New Maryland, Kingsclear, Lincoln AreaS6.0S9.9Oromocto, Gagetown, Fredericton Junction AreaSS13.715.3Perth-Andover, Plaster Rock, Tobique AreaS6.66.610.0Quispamsis, Rothesay, Hampton Area8.310.410.09.7Riverview and Coverdale7.05.58.17.8Sackville, Dorchester, Port Elgin Area6.2SSSSaint John, Simonds and Musquash6.78.29.69.8	Nackawic, McAdam, Canterbury Area	10.1	7.2	S	S
New Maryland, Kingsclear, Lincoln AreaS6.0S9.9Oromocto, Gagetown, Fredericton Junction AreaSS13.715.3Perth-Andover, Plaster Rock, Tobique AreaS6.66.610.0Quispamsis, Rothesay, Hampton Area8.310.410.09.7Riverview and Coverdale7.05.58.17.8Sackville, Dorchester, Port Elgin Area6.2SSSSaint John, Simonds and Musquash6.78.29.69.8	Neguac, Alnwick, Esgenoopetitj Area	S	0.0	S	13.1
Perth-Andover, Plaster Rock, Tobique Area S 6.6 6.6 10.0  Quispamsis, Rothesay, Hampton Area 8.3 10.4 10.0 9.7  Riverview and Coverdale 7.0 5.5 8.1 7.8  Sackville, Dorchester, Port Elgin Area 6.2 S S S  Saint John, Simonds and Musquash 6.7 8.2 9.6 9.8		S	6.0	S	9.9
Quispamsis, Rothesay, Hampton Area8.310.410.09.7Riverview and Coverdale7.05.58.17.8Sackville, Dorchester, Port Elgin Area6.2SSSSaint John, Simonds and Musquash6.78.29.69.8	Oromocto, Gagetown, Fredericton Junction Area	S	S	13.7	15.3
Riverview and Coverdale 7.0 5.5 8.1 7.8 Sackville, Dorchester, Port Elgin Area 6.2 S S Saint John, Simonds and Musquash 6.7 8.2 9.6 9.8	Perth-Andover, Plaster Rock, Tobique Area	S	6.6	6.6	10.0
Sackville, Dorchester, Port Elgin Area 6.2 S S Saint John, Simonds and Musquash 6.7 8.2 9.6 9.8	Quispamsis, Rothesay, Hampton Area	8.3	10.4	10.0	9.7
Sackville, Dorchester, Port Elgin Area 6.2 S S Saint John, Simonds and Musquash 6.7 8.2 9.6 9.8		7.0	5.5	8.1	7.8
Saint John, Simonds and Musquash 6.7 8.2 9.6 9.8	Sackville, Dorchester, Port Elgin Area	6.2	S	S	S
Salisbury and Petitcodiac S S S 21.0		6.7	8.2	9.6	9.8
	Salisbury and Petitcodiac	S	S	S	21.0
Shediac, Beaubassin East and Cap-Pelé 6.4 6.7 4.3 3.9	Shediac, Beaubassin East and Cap-Pelé	6.4	6.7	4.3	3.9
Shippagan, Lamèque, Inkerman Area S S 9.6	Shippagan, Lamèque, Inkerman Area	S	S	S	9.6
St. George, Grand Manan, Blacks Harbour Area 5.4 S S 12.0	St. George, Grand Manan, Blacks Harbour Area	5.4	S	S	12.0
St. Stephen, Saint Andrews, Campobello Island Area 8.8 4.5 4.2 S	St. Stephen, Saint Andrews, Campobello Island Area	8.8	4.5	4.2	S
Sussex, Norton, Sussex Corner Area 5.3 S 8.3 4.4	Sussex, Norton, Sussex Corner Area	5.3	S	8.3	4.4
Tracadie and Saint-Isidore S S 9.0 10.8	Tracadie and Saint-Isidore	S	S	9.0	10.8

# Age



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
18-64	11.1	9.5	9.8	10.7
65 and over	6.2	4.7	5.8	6.0
Gender				
Female	7.1	6.4	8.0	7.9
Male	6.8	5.1	5.5	8.5
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	7.3	n/a	n/a	n/a
Most comfortable in French	6.2	n/a	n/a	n/a
Comfortable in both English and French	6.2	n/a	n/a	n/a
Indigenous identity				
Indigenous	10.9	S	9.8	14.2
Immigrant				
Immigrants	14.7	n/a	n/a	n/a
Education level				
High school or less	5.7	5.0	6.1	7.4
Postsecondary	9.1	7.2	9.7	9.2
Disability or special need				
Disability or special need	11.6	n/a	n/a	n/a
Household income				
Less than \$30,000	7.5	n/a	n/a	n/a
\$30,000 to less than \$60,000	6.7	n/a	n/a	n/a



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
\$60,000 or more	10.0	n/a	n/a	n/a
Racialized groups				
Racialized groups	11.6	n/a	n/a	n/a



## **About**

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the types of services available in the last 12 months.

#### Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed Extra-Mural services, but there were limits or reductions in the types of services available?

Unit	Interpretation	NBHC code
%	Lower is better	XM_PGMLS_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size