# Citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the types of services available in the last 12 months

Unit:%

	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Province				
New Brunswick	7.0	5.8	6.9	8.2
Health zones				
Zone 1 - Moncton and South-East Area	6.3	5.0	5.6	8.1
Zone 2 - Fundy Shore and Saint John Area	7.1	6.3	7.7	7.7
Zone 3 - Fredericton and River Valley Area	7.5	6.0	7.2	8.5
Zone 4 - Madawaska and North-West Area	9.7	7.5	7.9	9.9
Zone 5 - Restigouche Area	5.3	4.6	12.7	7.0
Zone 6 - Bathurst and Acadian Peninsula Area	6.3	5.1	5.4	8.2
Zone 7 - Miramichi Area	6.3	6.3	5.1	7.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	8.9	6.5	6.1	6.4
Bouctouche, Richibucto, Saint-Antoine Area	7.9	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	11.0	5.9
Caraquet, Paquetville, Bertrand Area	S	7.6	S	7.0
Dalhousie, Balmoral, Belledune Area	S	6.3	14.6	8.0
Dieppe and Memramcook	4.3	7.7	5.9	14.1
Douglas, Saint Marys, Doaktown Area	13.7	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	8.4	7.5	7.0	5.5
Florenceville-Bristol, Woodstock, Wakefield Area	4.3	6.9	3.8	6.2
Fredericton	10.2	5.6	10.8	12.9



	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	0.0
Grand Falls, Saint-Léonard, Drummond Area	10.6	9.2	9.8	14.2
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	0.0	S	13.8
Minto, Chipman, Cambridge-Narrows Area	S	8.4	6.9	S
Miramichi, Rogersville, Blackville Area	6.7	7.4	5.0	6.2
Moncton	6.1	5.2	6.7	10.4
Nackawic, McAdam, Canterbury Area	10.1	7.2	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	0.0	S	13.1
New Maryland, Kingsclear, Lincoln Area	S	6.0	S	9.9
Oromocto, Gagetown, Fredericton Junction Area	S	S	13.7	15.3
Perth-Andover, Plaster Rock, Tobique Area	S	6.6	6.6	10.0
Quispamsis, Rothesay, Hampton Area	8.3	10.4	10.0	9.7
Riverview and Coverdale	7.0	5.5	8.1	7.8
Sackville, Dorchester, Port Elgin Area	6.2	S	S	S
Saint John, Simonds and Musquash	6.7	8.2	9.6	9.8
Salisbury and Petitcodiac	S	S	S	21.0
Shediac, Beaubassin East and Cap-Pelé	6.4	6.7	4.3	3.9
Shippagan, Lamèque, Inkerman Area	S	S	S	9.6
St. George, Grand Manan, Blacks Harbour Area	5.4	S	S	12.0
St. Stephen, Saint Andrews, Campobello Island Area	8.8	4.5	4.2	S
Sussex, Norton, Sussex Corner Area	5.3	S	8.3	4.4
Tracadie and Saint-Isidore	S	S	9.0	10.8

## Age

Data downloaded from the NBHC website on September 10, 2025 More information available at: https://nbhc.ca/indicators/xm\_pgmls\_1



	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
18-64	11.1	9.5	9.8	10.7
65 and over	6.2	4.7	5.8	6.0
Gender				
Female	7.1	6.4	8.0	7.9
Male	6.8	5.1	5.5	8.5
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	7.3	n/a	n/a	n/a
Most comfortable in French	6.2	n/a	n/a	n/a
Comfortable in both English and French	6.2	n/a	n/a	n/a
Indigenous identity				
Indigenous	10.9	S	9.8	14.2
	10.9	S	9.8	14.2
Indigenous	10.9 14.7	S n/a	9.8 n/a	14.2 n/a
Indigenous Immigrant				
Indigenous Immigrant Immigrants				
Indigenous Immigrant Immigrants Education level	14.7	n/a	n/a	n/a
Indigenous Immigrant Immigrants Education level High school or less	14.7 5.7	n/a 5.0	n/a 6.1	n/a 7.4
Indigenous Immigrant Immigrants Education level High school or less Postsecondary	14.7 5.7	n/a 5.0	n/a 6.1	n/a 7.4
Indigenous Immigrant Immigrants Education level High school or less Postsecondary Disability or special need	14.7 5.7 9.1	n/a 5.0 7.2	n/a 6.1 9.7	n/a 7.4 9.2
Indigenous Immigrant Immigrants Education level High school or less Postsecondary Disability or special need Disability or special need	14.7 5.7 9.1	n/a 5.0 7.2	n/a 6.1 9.7	n/a 7.4 9.2

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	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
\$60,000 or more	10.0	n/a	n/a	n/a
Racialized groups				
Racialized groups	11.6	n/a	n/a	n/a



### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that there were limits or reductions in the types of services available in the last 12 months.

#### Source

Home Care Survey

#### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, have you needed Extra-Mural services, but there were limits or reductions in the types of services available?

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NBHC code XM\_PGMLS\_1

#### Caption

Unit

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n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size