

Citizens receiving home care services from the Extra-Mural Program who would definitely recommend this program to family or friends if they needed home care services

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	89.9	88.8	88.5	94.2
Health zones				
Zone 1 - Moncton and South-East Area	91.4	88.8	87.7	95.2
Zone 2 - Fundy Shore and Saint John Area	89.0	88.7	87.8	94.8
Zone 3 - Fredericton and River Valley Area	88.8	87.1	86.4	93.8
Zone 4 - Madawaska and North-West Area	92.3	91.6	90.8	93.1
Zone 5 - Restigouche Area	88.6	86.7	90.8	94.6
Zone 6 - Bathurst and Acadian Peninsula Area	91.6	90.2	91.1	93.4
Zone 7 - Miramichi Area	87.4	91.2	89.9	91.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	88.8	90.7	87.4	95.4
Bouctouche, Richibucto, Saint-Antoine Area	92.6	92.2	89.5	95.5
Campbellton, Atholville, Tide Head Area	85.5	87.8	89.3	96.3
Caraquet, Paquetville, Bertrand Area	91.2	92.0	95.9	95.4
Dalhousie, Balmoral, Belledune Area	91.3	85.6	92.2	92.5
Dieppe and Memramcook	91.1	90.0	89.3	98.5
Douglas, Saint Marys, Doaktown Area	91.7	85.8	76.9	97.3
Edmundston, Rivière-Verte, Lac Baker Area	94.4	90.7	91.3	94.1
Florenceville-Bristol, Woodstock, Wakefield Area	87.1	91.2	88.8	94.1
Fredericton	89.5	85.5	85.9	92.1

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	77.7	87.6	90.8	94.5
Grand Falls, Saint-Léonard, Drummond Area	89.3	93.8	91.4	90.6
Hillsborough, Riverside-Albert, Alma Area	92.9	83.2	84.3	100.0
Kedgwick, Saint-Quentin and Grimmer	92.2	89.7	86.2	97.1
Minto, Chipman, Cambridge-Narrows Area	87.3	90.2	92.7	96.1
Miramichi, Rogersville, Blackville Area	86.6	91.7	90.5	93.1
Moncton	91.7	87.9	87.8	96.4
Nackawic, McAdam, Canterbury Area	91.3	87.9	93.9	97.5
Neguac, Alnwick, Esgenoopetitj Area	91.2	88.6	87.0	85.0
New Maryland, Kingsclear, Lincoln Area	85.8	86.1	91.2	93.5
Oromocto, Gagetown, Fredericton Junction Area	91.7	80.4	77.1	94.5
Perth-Andover, Plaster Rock, Tobique Area	88.9	85.7	76.5	89.7
Quispamsis, Rothesay, Hampton Area	91.5	94.3	84.4	93.9
Riverview and Coverdale	88.2	85.6	86.6	94.3
Sackville, Dorchester, Port Elgin Area	91.0	87.2	78.5	93.8
Saint John, Simonds and Musquash	85.9	84.6	85.1	95.5
Salisbury and Petitcodiac	94.1	86.5	79.0	89.7
Shediac, Beaubassin East and Cap-Pelé	91.0	90.6	92.2	91.5
Shippagan, Lamèque, Inkerman Area	93.3	91.7	89.6	87.4
St. George, Grand Manan, Blacks Harbour Area	90.5	95.0	84.7	94.7
St. Stephen, Saint Andrews, Campobello Island Area	92.9	90.1	93.7	93.9
Sussex, Norton, Sussex Corner Area	92.0	88.3	92.3	94.6
Tracadie and Saint-Isidore	95.3	87.2	94.0	93.6

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	89.0	86.9	89.6	94.6
65 and over	90.1	89.5	88.7	94.5

Gender

Female	89.7	88.2	87.8	94.2
Male	90.1	89.7	89.4	94.1

Language

Preferred language of service: English	88.9	87.9	87.4	94.1
Preferred language of service: French	93.1	91.5	91.3	94.5

Indigenous identity

Indigenous	80.7	82.8	82.7	91.1
Non-Indigenous	90.4	89.7	89.1	94.3

Education level

High school or less	89.7	89.0	88.5	94.4
Postsecondary	91.4	89.8	90.5	95.0

Household income

Less than \$25,000	89.0	88.4	87.5	94.1
\$25,000 to less than \$60,000	92.9	90.7	91.5	95.0
\$60,000 or more	92.8	91.6	87.5	95.4

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who would definitely recommend this program to family or friends if they needed home care services.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "definitely yes" by the number of respondents who answered "definitely no, probably no, probably yes or definitely yes" to the question: Would you recommend this program to your family or friends if they needed home health care?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_PGMRE_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size