Citizens receiving home care services from the Extra-Mural Program who reported that they were very satisfied with the number of times they received services in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**77.7**	**77.3**	**75.9**	**75.8**
Health zones				
Zone 1 - Moncton and South-East Area	**79.9**	**79.4**	**80.7**	**77.6**
Zone 2 - Fundy Shore and Saint John Area	**80.5**	**79.9**	**81.7**	**80.8**
Zone 3 - Fredericton and River Valley Area	**80.2**	**82.1**	**78.0**	**79.1**
Zone 4 - Madawaska and North-West Area	**67.5**	**60.7**	**62.1**	**66.5**
Zone 5 - Restigouche Area	**74.5**	**75.4**	**73.5**	**68.5**
Zone 6 - Bathurst and Acadian Peninsula Area	**68.2**	**67.1**	**61.4**	**67.9**
Zone 7 - Miramichi Area	**79.0**	**78.4**	**76.4**	**76.3**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**72.8**	**70.2**	**66.1**	**70.7**
Bouctouche, Richibucto, Saint-Antoine Area	**78.3**	**76.8**	**82.8**	**75.9**
Campbellton, Atholville, Tide Head Area	**72.2**	**78.3**	**68.4**	**60.8**
Caraquet, Paquetville, Bertrand Area	**65.8**	**65.1**	**61.4**	**62.1**
Dalhousie, Balmoral, Belledune Area	**76.5**	**72.8**	**78.7**	**75.7**
Dieppe and Memramcook	**82.3**	**74.3**	**81.0**	**70.5**
Douglas, Saint Marys, Doaktown Area	**82.0**	**83.6**	**84.0**	**76.2**
Edmundston, Rivière-Verte, Lac Baker Area	**68.9**	**57.8**	**58.9**	**66.6**
Florenceville-Bristol, Woodstock, Wakefield Area	**81.8**	**82.1**	**83.1**	**79.7**
Fredericton	**76.9**	**81.4**	**73.5**	**81.3**

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	82.4	84.7	84.6
Grand Falls, Saint-Léonard, Drummond Area	66.0	64.2	69.3	69.2
Hillsborough, Riverside-Albert, Alma Area	S	S	89.0	76.2
Kedgwick, Saint-Quentin and Grimmer	S	62.9	57.0	55.4
Minto, Chipman, Cambridge-Narrows Area	86.0	78.1	77.2	86.8
Miramichi, Rogersville, Blackville Area	80.1	80.5	78.7	80.2
Moncton	81.3	81.8	80.0	77.6
Nackawic, McAdam, Canterbury Area	69.0	91.8	74.8	80.9
Neguac, Alnwick, Esgenoopetitj Area	S	67.3	63.7	59.2
New Maryland, Kingsclear, Lincoln Area	81.4	82.1	78.5	78.8
Oromocto, Gagetown, Fredericton Junction Area	88.0	78.1	77.7	78.1
Perth-Andover, Plaster Rock, Tobique Area	79.2	83.7	76.7	67.3
Quispamsis, Rothesay, Hampton Area	72.8	82.5	79.1	79.8
Riverview and Coverdale	75.3	77.9	83.3	79.2
Sackville, Dorchester, Port Elgin Area	80.3	79.8	87.2	78.6
Saint John, Simonds and Musquash	80.1	74.6	79.5	78.0
Salisbury and Petitcodiac	S	81.9	79.6	88.4
Shediac, Beaubassin East and Cap-Pelé	79.4	78.2	75.8	79.2
Shippagan, Lamèque, Inkerman Area	65.8	63.7	53.9	69.6
St. George, Grand Manan, Blacks Harbour Area	83.6	87.3	80.6	79.5
St. Stephen, Saint Andrews, Campobello Island Area	81.6	82.2	86.9	87.3
Sussex, Norton, Sussex Corner Area	88.0	81.2	84.4	81.3
Tracadie and Saint-Isidore	64.1	65.9	61.8	68.2

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	**82.6**	**78.2**	**74.2**	**75.5**
65 and over	**76.9**	**77.0**	**76.7**	**76.9**
Gender				
Female	**77.2**	**77.1**	**74.5**	**75.0**
Male	**79.3**	**77.4**	**77.8**	**76.9**
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	**80.5**	n/a	n/a	n/a
Most comfortable in French	**67.4**	n/a	n/a	n/a
Comfortable in both English and French	**82.8**	n/a	n/a	n/a
Indigenous identity				
Indigenous	**78.8**	**74.5**	**84.7**	**61.6**
Immigrant				
Immigrants	**69.8**	n/a	n/a	n/a
Education level				
High school or less	**78.9**	**77.6**	**75.9**	**75.4**
Postsecondary	**77.1**	**77.0**	**75.9**	**78.2**
Disability or special need				
Disability or special need	**77.4**	n/a	n/a	n/a
Household income				
Less than $30,000	**76.7**	n/a	n/a	n/a
$30,000 to less than $60,000	**78.0**	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	**81.5**	n/a	n/a	n/a

Racialized groups

Racialized groups	**70.3**	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they were very satisfied with the number of times they received services in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfie to the question: How satisfied are you with the number of times you got Extra-Mural services in the last 2 months?

Unit	Interpretation	NBHC code
%	Higher is better	XM_SAT02_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size