

## Citizens receiving home care services from the Extra-Mural Program who reported that they were very satisfied with the number of times they received services in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	77.7	77.3	75.9	75.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	79.9	79.4	80.7	77.6
Zone 2 - Fundy Shore and Saint John Area	80.5	79.9	81.7	80.8
Zone 3 - Fredericton and River Valley Area	80.2	82.1	78.0	79.1
Zone 4 - Madawaska and North-West Area	67.5	60.7	62.1	66.5
Zone 5 - Restigouche Area	74.5	75.4	73.5	68.5
Zone 6 - Bathurst and Acadian Peninsula Area	68.2	67.1	61.4	67.9
Zone 7 - Miramichi Area	79.0	78.4	76.4	76.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	72.8	70.2	66.1	70.7
Bouctouche, Richibucto, Saint-Antoine Area	78.3	76.8	82.8	75.9
Campbellton, Atholville, Tide Head Area	72.2	78.3	68.4	60.8
Caraquet, Paquetville, Bertrand Area	65.8	65.1	61.4	62.1
Dalhousie, Balmoral, Belledune Area	76.5	72.8	78.7	75.7
Dieppe and Memramcook	82.3	74.3	81.0	70.5
Douglas, Saint Marys, Doaktown Area	82.0	83.6	84.0	76.2
Edmundston, Rivière-Verte, Lac Baker Area	68.9	57.8	58.9	66.6
Florenceville-Bristol, Woodstock, Wakefield Area	81.8	82.1	83.1	79.7
Fredericton	76.9	81.4	73.5	81.3

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	82.4	84.7	84.6
Grand Falls, Saint-Léonard, Drummond Area	66.0	64.2	69.3	69.2
Hillsborough, Riverside-Albert, Alma Area	S	S	89.0	76.2
Kedgwick, Saint-Quentin and Grimmer	S	62.9	57.0	55.4
Minto, Chipman, Cambridge-Narrows Area	86.0	78.1	77.2	86.8
Miramichi, Rogersville, Blackville Area	80.1	80.5	78.7	80.2
Moncton	81.3	81.8	80.0	77.6
Nackawic, McAdam, Canterbury Area	69.0	91.8	74.8	80.9
Neguac, Alnwick, Esgenoopetitj Area	S	67.3	63.7	59.2
New Maryland, Kingsclear, Lincoln Area	81.4	82.1	78.5	78.8
Oromocto, Gagetown, Fredericton Junction Area	88.0	78.1	77.7	78.1
Perth-Andover, Plaster Rock, Tobique Area	79.2	83.7	76.7	67.3
Quispamsis, Rothesay, Hampton Area	72.8	82.5	79.1	79.8
Riverview and Coverdale	75.3	77.9	83.3	79.2
Sackville, Dorchester, Port Elgin Area	80.3	79.8	87.2	78.6
Saint John, Simonds and Musquash	80.1	74.6	79.5	78.0
Salisbury and Petitcodiac	S	81.9	79.6	88.4
Shediac, Beaubassin East and Cap-Pelé	79.4	78.2	75.8	79.2
Shippagan, Lamèque, Inkerman Area	65.8	63.7	53.9	69.6
St. George, Grand Manan, Blacks Harbour Area	83.6	87.3	80.6	79.5
St. Stephen, Saint Andrews, Campobello Island Area	81.6	82.2	86.9	87.3
Sussex, Norton, Sussex Corner Area	88.0	81.2	84.4	81.3
Tracadie and Saint-Isidore	64.1	65.9	61.8	68.2

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	82.6	78.2	74.2	75.5
65 and over	76.9	77.0	76.7	76.9
<b>Gender</b>				
Female	77.2	77.1	74.5	75.0
Male	79.3	77.4	77.8	76.9
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	80.5	n/a	n/a	n/a
Most comfortable in French	67.4	n/a	n/a	n/a
Comfortable in both English and French	82.8	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	78.8	74.5	84.7	61.6
<b>Immigrant</b>				
Immigrants	69.8	n/a	n/a	n/a
<b>Education level</b>				
High school or less	78.9	77.6	75.9	75.4
Postsecondary	77.1	77.0	75.9	78.2
<b>Disability or special need</b>				
Disability or special need	77.4	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	76.7	n/a	n/a	n/a
\$30,000 to less than \$60,000	78.0	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	81.5	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	70.3	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who reported that they were very satisfied with the number of times they received services in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfie to the question: How satisfied are you with the number of times you got Extra-Mural services in the last 2 months?

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Unit	Interpretation	NBHC code
%	Higher is better	XM_SAT02_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size