

Citizens receiving home care services from the Extra-Mural Program who are very satisfied with the number of times they received their services in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	77.3	75.9	75.8	76.1
Health zones				
Zone 1 - Moncton and South-East Area	79.4	80.7	77.6	78.6
Zone 2 - Fundy Shore and Saint John Area	79.9	81.7	80.8	74.6
Zone 3 - Fredericton and River Valley Area	82.1	78.0	79.1	74.6
Zone 4 - Madawaska and North-West Area	60.7	62.1	66.5	76.9
Zone 5 - Restigouche Area	75.4	73.5	68.5	74.3
Zone 6 - Bathurst and Acadian Peninsula Area	67.1	61.4	67.9	76.5
Zone 7 - Miramichi Area	78.4	76.4	76.3	77.1
Communities				
Bathurst, Beresford, Petit-Rocher Area	70.2	66.1	70.7	73.5
Bouctouche, Richibucto, Saint-Antoine Area	76.8	82.8	75.9	81.4
Campbellton, Atholville, Tide Head Area	78.3	68.4	60.8	69.4
Caraquet, Paquetville, Bertrand Area	65.1	61.4	62.1	77.4
Dalhousie, Balmoral, Belledune Area	72.8	78.7	75.7	80.3
Dieppe and Memramcook	74.3	81.0	70.5	85.8
Douglas, Saint Marys, Doaktown Area	83.6	84.0	76.2	70.5
Edmundston, Rivière-Verte, Lac Baker Area	57.8	58.9	66.6	79.5
Florenceville-Bristol, Woodstock, Wakefield Area	82.1	83.1	79.7	78.1
Fredericton	81.4	73.5	81.3	74.9

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	82.4	84.7	84.6	81.5
Grand Falls, Saint-Léonard, Drummond Area	64.2	69.3	69.2	72.4
Hillsborough, Riverside-Albert, Alma Area	S	89.0	76.2	73.0
Kedgwick, Saint-Quentin and Grimmer	62.9	57.0	55.4	79.7
Minto, Chipman, Cambridge-Narrows Area	78.1	77.2	86.8	75.6
Miramichi, Rogersville, Blackville Area	80.5	78.7	80.2	76.7
Moncton	81.8	80.0	77.6	79.9
Nackawic, McAdam, Canterbury Area	91.8	74.8	80.9	78.0
Neguac, Alnwick, Esgenoopetitj Area	67.3	63.7	59.2	79.1
New Maryland, Kingsclear, Lincoln Area	82.1	78.5	78.8	72.2
Oromocto, Gagetown, Fredericton Junction Area	78.1	77.7	78.1	72.9
Perth-Andover, Plaster Rock, Tobique Area	83.7	76.7	67.3	67.9
Quispamsis, Rothesay, Hampton Area	82.5	79.1	79.8	73.0
Riverview and Coverdale	77.9	83.3	79.2	77.2
Sackville, Dorchester, Port Elgin Area	79.8	87.2	78.6	83.1
Saint John, Simonds and Musquash	74.6	79.5	78.0	75.9
Salisbury and Petitcodiac	81.9	79.6	88.4	S
Shediac, Beaubassin East and Cap-Pelé	78.2	75.8	79.2	72.0
Shippagan, Lamèque, Inkerman Area	63.7	53.9	69.6	81.2
St. George, Grand Manan, Blacks Harbour Area	87.3	80.6	79.5	63.3
St. Stephen, Saint Andrews, Campobello Island Area	82.2	86.9	87.3	79.7
Sussex, Norton, Sussex Corner Area	81.2	84.4	81.3	76.5
Tracadie and Saint-Isidore	65.9	61.8	68.2	76.4

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	78.2	74.2	75.5	77.2
65 and over	77.0	76.7	76.9	76.5
Gender				
Female	77.1	74.5	75.0	76.5
Male	77.4	77.8	76.9	75.6
Language				
Preferred language of service: English	81.2	80.5	80.2	75.3
Preferred language of service: French	63.1	61.8	64.1	79.0
Indigenous identity				
Indigenous	74.5	84.7	61.6	73.5
Non-Indigenous	77.8	75.6	76.2	76.2
Education level				
High school or less	77.6	75.9	75.4	76.4
Postsecondary	77.0	75.9	78.2	79.3
Household income				
Less than \$25,000	74.8	73.7	74.1	74.6
\$25,000 to less than \$60,000	79.3	78.3	77.5	77.7
\$60,000 or more	81.1	77.8	78.1	82.4

About

This indicator is the percentage of citizens receiving home care services from the Extra-Mural Program who are very satisfied with the number of times they received their services in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "very Satisfied" by the number of respondents who answered "very dissatisfied, somewhat dissatisfied, neither satisfied nor dissatisfied, somewhat satisfied or very Satisfied" to the question: How satisfied are you with the number of times you got Extra-Mural services in the last 2 months?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	XM_SAT02_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size