Acute care patients who reported that they were completely informed about what was going to happen during the admission process [when admission is not through ER]

Unit : %

	Year 2019	Year 2016
Province		
New Brunswick	**64.4**	**63.3**
Hospitals		
The Moncton Hospital	**63.4**	**65.4**
Sackville Memorial Hospital	S	S
Charlotte County Hospital	**16.7**	**46.2**
Grand Manan Hospital	n/a	n/a
Saint John Regional Hospital	**65.7**	**62.9**
Sussex Health Centre	S	**50.0**
Dr. Everett Chalmers Regional Hospital	**63.3**	**60.7**
Hotel-Dieu of St. Joseph	S	S
Oromocto Public Hospital	**45.0**	**33.3**
Upper River Valley Hospital	**64.0**	**47.2**
Miramichi Regional Hospital	**58.0**	**72.5**
Dr. Georges-L.-Dumont University Hospital Centre	**64.9**	**64.5**
Stella-Maris-de-Kent Hospital	S	**55.6**
Grand Falls General Hospital	S	S
Edmundston Regional Hospital	**72.3**	**67.0**
Hôtel-Dieu Saint-Joseph de Saint-Quentin	S	S
Campbellton Regional Hospital	**60.5**	**68.6**
Enfant-Jésus RHSJ† Hospital	S	S

	Year 2019	Year 2016
Tracadie Hospital	**57.1**	S
Chaleur Regional Hospital	**69.3**	**62.5**
Health zones		
Zone 1 - Moncton and South-East Area	**63.9**	**64.9**
Zone 1 - Moncton and South-East Area - Horizon	**63.2**	**65.4**
Zone 1 - Moncton and South-East Area - Vitalité	**65.0**	**64.2**
Zone 2 - Fundy Shore and Saint John Area	**64.9**	**62.6**
Zone 3 - Fredericton and River Valley Area	**62.5**	**59.2**
Zone 4 - Madawaska and North-West Area	**72.1**	**66.1**
Zone 5 - Restigouche Area	**60.5**	**68.6**
Zone 6 - Bathurst and Acadian Peninsula Area	**68.6**	**62.7**
Zone 7 - Miramichi Area	**58.0**	**72.5**
Regional Health Authorities		
Horizon Health Network	**63.5**	**62.9**
Vitalité Health Network	**67.0**	**64.5**
Age		
18-64	**61.5**	**61.0**
65 and over	**67.3**	**66.4**
Sex at birth		
Female	**62.2**	**61.9**
Male	**67.6**	**65.7**
Language		
Preferred language of service: English	**63.0**	**61.3**

	Year 2019	Year 2016
Preferred language of service: French	**68.7**	**70.3**
Race		
White	**64.0**	**63.5**
Other	**71.4**	S
East/Southeast Asian	S	S
Black	S	S
Indigenous identity		
Indigenous	**59.0**	**59.5**
Immigrant		
Immigrants	**58.6**	n/a
Non-immigrants	**64.8**	n/a
Education level		
High school or less	**66.5**	**65.8**
Postsecondary	**62.7**	**61.0**

About

This indicator is the percentage of acute care patients who reported that they were completely informed about what was going to happen during the admission process [when admission is not through ER].

Source

Hospital Acute Care Survey

Calculations

This indicator is based on respondents who do not have an admission through ER. This indicator is calculated by dividing the number of respondents who answered "completely" by the number of respondents who answered "not at all, partly, quite a bit or completely" to the question: Before coming to the hospital, did you have enough information about what was going to happen during the admission process?

Unit	Interpretation	NBHC code
%	Higher is better	AC_ADM02_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size