

## Acute care patients who reported that they were completely informed about what was going to happen during the admission process [when admission is not through ER]

Unit : %

	Year 2019	Year 2016
<b>Province</b>		
New Brunswick	<b>64.4</b>	<b>63.3</b>
<b>Hospitals</b>		
The Moncton Hospital	<b>63.4</b>	<b>65.4</b>
Sackville Memorial Hospital	S	S
Charlotte County Hospital	<b>16.7</b>	<b>46.2</b>
Grand Manan Hospital	n/a	n/a
Saint John Regional Hospital	<b>65.7</b>	<b>62.9</b>
Sussex Health Centre	S	<b>50.0</b>
Dr. Everett Chalmers Regional Hospital	<b>63.3</b>	<b>60.7</b>
Hotel-Dieu of St. Joseph	S	S
Oromocto Public Hospital	<b>45.0</b>	<b>33.3</b>
Upper River Valley Hospital	<b>64.0</b>	<b>47.2</b>
Miramichi Regional Hospital	<b>58.0</b>	<b>72.5</b>
Dr. Georges-L.-Dumont University Hospital Centre	<b>64.9</b>	<b>64.5</b>
Stella-Maris-de-Kent Hospital	S	<b>55.6</b>
Grand Falls General Hospital	S	S
Edmundston Regional Hospital	<b>72.3</b>	<b>67.0</b>
Hôtel-Dieu Saint-Joseph de Saint-Quentin	S	S
Campbellton Regional Hospital	<b>60.5</b>	<b>68.6</b>
Enfant-Jésus RHSJ† Hospital	S	S

	Year 2019	Year 2016
Tracadie Hospital	57.1	S
Chaleur Regional Hospital	69.3	62.5
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	63.9	64.9
Zone 1 - Moncton and South-East Area - Horizon	63.2	65.4
Zone 1 - Moncton and South-East Area - Vitalité	65.0	64.2
Zone 2 - Fundy Shore and Saint John Area	64.9	62.6
Zone 3 - Fredericton and River Valley Area	62.5	59.2
Zone 4 - Madawaska and North-West Area	72.1	66.1
Zone 5 - Restigouche Area	60.5	68.6
Zone 6 - Bathurst and Acadian Peninsula Area	68.6	62.7
Zone 7 - Miramichi Area	58.0	72.5
<b>Regional Health Authorities</b>		
Horizon Health Network	63.5	62.9
Vitalité Health Network	67.0	64.5
<b>Age</b>		
18-64	61.5	61.0
65 and over	67.3	66.4
<b>Sex at birth</b>		
Female	62.2	61.9
Male	67.6	65.7
<b>Language</b>		
Preferred language of service: English	63.0	61.3

	Year 2019	Year 2016
Preferred language of service: French	68.7	70.3
<b>Race</b>		
White	64.0	63.5
Other	71.4	S
East/Southeast Asian	S	S
Black	S	S
<b>Indigenous identity</b>		
Indigenous	59.0	59.5
<b>Immigrant</b>		
Immigrants	58.6	n/a
Non-immigrants	64.8	n/a
<b>Education level</b>		
High school or less	66.5	65.8
Postsecondary	62.7	61.0

## About

This indicator is the percentage of acute care patients who reported that they were completely informed about what was going to happen during the admission process [when admission is not through ER].

## Source

Hospital Acute Care Survey

## Calculations

This indicator is based on respondents who do not have an admission through ER. This indicator is calculated by dividing the number of respondents who answered "completely" by the number of respondents who answered "not at all, partly, quite a bit or completely" to the question: Before coming to the hospital, did you have enough information about what was going to happen during the admission process?

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Unit	Interpretation	NBHC code
%	Higher is better	AC_ADM02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size