

## Acute care patients who reported that they were completely informed about their condition and treatment while waiting in the emergency room [when admission is through ER]

Unit : %

	Year 2019	Year 2016
<b>Province</b>		
New Brunswick	45.9	47.4
<b>Hospitals</b>		
The Moncton Hospital	38.5	41.4
Sackville Memorial Hospital	50.0	34.5
Charlotte County Hospital	42.0	43.1
Grand Manan Hospital	77.8	33.3
Saint John Regional Hospital	40.5	39.2
Sussex Health Centre	47.6	36.0
Dr. Everett Chalmers Regional Hospital	36.6	39.0
Hotel-Dieu of St. Joseph	53.3	39.5
Oromocto Public Hospital	32.0	34.4
Upper River Valley Hospital	39.0	39.1
Miramichi Regional Hospital	51.0	42.9
Dr. Georges-L.-Dumont University Hospital Centre	52.5	60.4
Stella-Maris-de-Kent Hospital	58.2	64.5
Grand Falls General Hospital	45.5	68.0
Edmundston Regional Hospital	64.4	59.7
Hôtel-Dieu Saint-Joseph de Saint-Quentin	66.7	81.0
Campbellton Regional Hospital	46.0	51.7
Enfant-Jésus RHSJ† Hospital	74.7	78.6

	Year 2019	Year 2016
Tracadie Hospital	53.8	62.4
Chaleur Regional Hospital	55.0	58.7

### Health zones

Zone 1 - Moncton and South-East Area	45.4	50.9
Zone 1 - Moncton and South-East Area - Horizon	39.0	41.1
Zone 1 - Moncton and South-East Area - Vitalité	53.4	61.0
Zone 2 - Fundy Shore and Saint John Area	41.3	39.4
Zone 3 - Fredericton and River Valley Area	37.5	38.9
Zone 4 - Madawaska and North-West Area	62.6	62.2
Zone 5 - Restigouche Area	46.0	51.7
Zone 6 - Bathurst and Acadian Peninsula Area	58.3	62.5
Zone 7 - Miramichi Area	51.0	42.9

### Regional Health Authorities

Horizon Health Network	40.2	39.9
Vitalité Health Network	56.2	60.7

### Age

18-64	43.7	46.9
65 and over	47.0	47.7

### Sex at birth

Female	43.4	45.3
Male	48.6	49.6

### Language

Preferred language of service: English	39.8	40.4
--	------	------

	Year 2019	Year 2016
Preferred language of service: French	<b>63.7</b>	<b>66.6</b>
<b>Race</b>		
White	<b>46.0</b>	<b>47.3</b>
Other	<b>36.8</b>	<b>55.3</b>
East/Southeast Asian	S	S
Black	S	S
<b>Indigenous identity</b>		
Indigenous	<b>45.2</b>	<b>51.5</b>
<b>Immigrant</b>		
Immigrants	<b>41.3</b>	n/a
Non-immigrants	<b>46.1</b>	n/a
<b>Education level</b>		
High school or less	<b>46.2</b>	<b>49.1</b>
Postsecondary	<b>44.6</b>	<b>44.1</b>

## About

This indicator is the percentage of acute care patients who reported that they were completely informed about their condition and treatment while waiting in the emergency room [when admission is through ER].

## Source

Hospital Acute Care Survey

## Calculations

This indicator is based on respondents who have an admission through ER. This indicator is calculated by dividing the number of respondents who answered "completely" by the number of respondents who answered "not at all, partly, quite a bit or completely" to the question: When you were in the emergency department, did you get enough information about your condition and treatment?

Unit	Interpretation	NBHC code
%	Higher is better	AC_ADM04_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size