

## Acute care patients who reported that they always received the information they needed about their condition and treatment

Unit : %

Province	Year 2019	Year 2016
New Brunswick	65.1	64.7
<b>Hospitals</b>		
The Moncton Hospital	64.8	63.9
Sackville Memorial Hospital	53.1	48.5
Charlotte County Hospital	60.0	48.0
Grand Manan Hospital	90.0	50.0
Saint John Regional Hospital	65.4	64.6
Sussex Health Centre	44.4	59.4
Dr. Everett Chalmers Regional Hospital	62.5	63.0
Hotel-Dieu of St. Joseph	68.6	68.3
Oromocto Public Hospital	57.1	54.5
Upper River Valley Hospital	51.9	56.5
Miramichi Regional Hospital	68.8	64.2
Dr. Georges-L.-Dumont University Hospital Centre	67.7	67.9
Stella-Maris-de-Kent Hospital	67.6	72.2
Grand Falls General Hospital	58.3	73.3
Edmundston Regional Hospital	68.8	64.7
Hôtel-Dieu Saint-Joseph de Saint-Quentin	87.5	75.0
Campbellton Regional Hospital	55.7	62.6
Enfant-Jésus RHSJ† Hospital	67.9	68.2
Tracadie Hospital	63.2	66.7

	Year 2019	Year 2016
Chaleur Regional Hospital	72.3	70.4
<b>Health zones</b>		
Zone 1 - Moncton and South-East Area	65.8	65.8
Zone 1 - Moncton and South-East Area - Horizon	64.4	63.5
Zone 1 - Moncton and South-East Area - Vitalité	67.7	68.3
Zone 2 - Fundy Shore and Saint John Area	65.0	63.8
Zone 3 - Fredericton and River Valley Area	61.3	62.1
Zone 4 - Madawaska and North-West Area	68.5	66.0
Zone 5 - Restigouche Area	55.7	62.6
Zone 6 - Bathurst and Acadian Peninsula Area	69.9	69.5
Zone 7 - Miramichi Area	68.8	64.2
<b>Regional Health Authorities</b>		
Horizon Health Network	64.0	63.2
Vitalité Health Network	67.6	67.7
<b>Age</b>		
18-64	63.5	63.0
65 and over	66.3	66.0
<b>Sex at birth</b>		
Female	63.2	62.2
Male	67.5	67.9
<b>Language</b>		
Preferred language of service: English	64.1	63.4
Preferred language of service: French	69.2	69.3

	Year 2019	Year 2016
<b>Race</b>		
White	<b>65.3</b>	<b>64.6</b>
Other	<b>57.5</b>	<b>61.1</b>
East/Southeast Asian	S	S
Black	<b>58.7</b>	<b>78.0</b>
<b>Indigenous identity</b>		
Indigenous	<b>55.0</b>	<b>66.1</b>
<b>Immigrant</b>		
Immigrants	<b>59.8</b>	n/a
Non-immigrants	<b>65.4</b>	n/a
<b>Education level</b>		
High school or less	<b>67.5</b>	<b>68.0</b>
Postsecondary	<b>61.9</b>	<b>59.5</b>

## About

This indicator is the percentage of acute care patients who reported that they always received the information they needed about their condition and treatment.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, did you get all the information you needed about your condition and treatment?

Unit	Interpretation	NBHC code
%	Higher is better	AC_APP01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size