

## Acute care patients who reported that they always received the information they needed about their condition and treatment

Unit : %

|  | Year<br>2019 | Year<br>2016 |
|--|--------------|--------------|
| <b>Province</b>                                  |              |              |
| New Brunswick                                    | 65.1         | 64.7         |
| <b>Hospitals</b>                                 |              |              |
| The Moncton Hospital                             | 64.8         | 63.9         |
| Sackville Memorial Hospital                      | 53.1         | 48.5         |
| Charlotte County Hospital                        | 60.0         | 48.0         |
| Grand Manan Hospital                             | 90.0         | 50.0         |
| Saint John Regional Hospital                     | 65.4         | 64.6         |
| Sussex Health Centre                             | 44.4         | 59.4         |
| Dr. Everett Chalmers Regional Hospital           | 62.5         | 63.0         |
| Hotel-Dieu of St. Joseph                         | 68.6         | 68.3         |
| Oromocto Public Hospital                         | 57.1         | 54.5         |
| Upper River Valley Hospital                      | 51.9         | 56.5         |
| Miramichi Regional Hospital                      | 68.8         | 64.2         |
| Dr. Georges-L.-Dumont University Hospital Centre | 67.7         | 67.9         |
| Stella-Maris-de-Kent Hospital                    | 67.6         | 72.2         |
| Grand Falls General Hospital                     | 58.3         | 73.3         |
| Edmundston Regional Hospital                     | 68.8         | 64.7         |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin         | 87.5         | 75.0         |
| Campbellton Regional Hospital                    | 55.7         | 62.6         |
| Enfant-Jésus RHSJ† Hospital                      | 67.9         | 68.2         |
| Tracadie Hospital                                | 63.2         | 66.7         |

|   | Year<br>2019 | Year<br>2016 |
|---|--------------|--------------|
| Chaleur Regional Hospital                       | 72.3         | 70.4         |
| <b>Health zones</b>                             |              |              |
| Zone 1 - Moncton and South-East Area            | 65.8         | 65.8         |
| Zone 1 - Moncton and South-East Area - Horizon  | 64.4         | 63.5         |
| Zone 1 - Moncton and South-East Area - Vitalité | 67.7         | 68.3         |
| Zone 2 - Fundy Shore and Saint John Area        | 65.0         | 63.8         |
| Zone 3 - Fredericton and River Valley Area      | 61.3         | 62.1         |
| Zone 4 - Madawaska and North-West Area          | 68.5         | 66.0         |
| Zone 5 - Restigouche Area                       | 55.7         | 62.6         |
| Zone 6 - Bathurst and Acadian Peninsula Area    | 69.9         | 69.5         |
| Zone 7 - Miramichi Area                         | 68.8         | 64.2         |
| <b>Regional Health Authorities</b>              |              |              |
| Horizon Health Network                          | 64.0         | 63.2         |
| Vitalité Health Network                         | 67.6         | 67.7         |
| <b>Age</b>                                      |              |              |
| 18-64   | 63.5         | 63.0         |
| 65 and over                                     | 66.3         | 66.0         |
| <b>Sex at birth</b>                             |              |              |
| Female  | 63.2         | 62.2         |
| Male  | 67.5         | 67.9         |
| <b>Language</b>                                 |              |              |
| Preferred language of service: English          | 64.1         | 63.4         |
| Preferred language of service: French           | 69.2         | 69.3         |

|                            | Year<br>2019 | Year<br>2016 |
|----------------------------|--------------|--------------|
| <b>Race</b>                |              |              |
| White                      | 65.3         | 64.6         |
| Other                      | 57.5         | 61.1         |
| East/Southeast Asian       | S            | S            |
| Black                      | 58.7         | 78.0         |
| <b>Indigenous identity</b> |              |              |
| Indigenous                 | 55.0         | 66.1         |
| <b>Immigrant</b>           |              |              |
| Immigrants                 | 59.8         | n/a          |
| Non-immigrants             | 65.4         | n/a          |
| <b>Education level</b>     |              |              |
| High school or less        | 67.5         | 68.0         |
| Postsecondary              | 61.9         | 59.5         |

**About**

This indicator is the percentage of acute care patients who reported that they always received the information they needed about their condition and treatment.

**Source**

Hospital Acute Care Survey

**Calculations**

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: During this hospital stay, did you get all the information you needed about your condition and treatment?

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| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | AC_APP01_1 |

**Caption**

n/a = Not applicable / not available  
S = Data suppressed due to confidentiality requirements and/or small sample size