

## Acute care patients who strongly agreed that the hospital staff took their cultural values into account

Unit : %

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Province</b>				
New Brunswick	37.9	36.4	28.3	24.9
<b>Hospitals</b>				
The Moncton Hospital	37.0	32.4	24.5	20.6
Sackville Memorial Hospital	22.2	35.3	22.7	44.4
Charlotte County Hospital	50.0	25.6	18.8	16.2
Grand Manan Hospital	62.5	S	30.0	25.0
Saint John Regional Hospital	37.4	34.3	25.2	23.1
Sussex Health Centre	7.7	47.1	23.1	41.2
Dr. Everett Chalmers Regional Hospital	34.9	33.1	23.2	22.9
Hotel-Dieu of St. Joseph	44.4	36.0	24.1	23.7
Oromocto Public Hospital	29.0	23.1	26.9	13.3
Upper River Valley Hospital	25.4	31.6	33.3	30.4
Miramichi Regional Hospital	31.1	33.7	26.1	25.7
Dr. Georges-L.-Dumont University Hospital Centre	41.5	37.9	38.1	31.3
Stella-Maris-de-Kent Hospital	58.1	37.0	26.7	57.1
Grand Falls General Hospital	52.9	47.6	15.4	25.7
Edmundston Regional Hospital	42.2	49.0	37.9	25.6
Hôtel-Dieu Saint-Joseph de Saint-Quentin	66.7	53.3	38.9	42.9
Campbellton Regional Hospital	34.8	35.4	19.2	19.8
Enfant-Jésus RHSJ† Hospital	40.7	32.5	43.5	n/a
Tracadie Hospital	31.9	34.2	36.8	30.8

	Year 2019	Year 2016	Year 2013	Year 2010
Chaleur Regional Hospital	41.4	51.2	33.8	25.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	39.7	35.2	30.1	n/a
Zone 1 - Moncton and South-East Area - Horizon	36.5	32.5	24.4	n/a
Zone 1 - Moncton and South-East Area - Vitalité	43.2	37.8	37.1	n/a
Zone 2 - Fundy Shore and Saint John Area	37.8	34.2	24.9	n/a
Zone 3 - Fredericton and River Valley Area	33.8	32.5	24.4	n/a
Zone 4 - Madawaska and North-West Area	43.7	49.2	35.2	n/a
Zone 5 - Restigouche Area	34.8	35.4	19.2	n/a
Zone 6 - Bathurst and Acadian Peninsula Area	39.4	45.5	36.2	n/a
Zone 7 - Miramichi Area	31.1	33.7	26.1	n/a
<b>Regional Health Authorities</b>				
Horizon Health Network	35.9	33.2	24.7	23.1
Vitalité Health Network	41.4	41.8	34.5	27.6
<b>Age</b>				
18-64	40.9	40.1	27.8	26.3
65 and over	36.2	33.9	28.8	23.7
<b>Sex at birth</b>				
Female	37.5	36.6	29.2	24.1
Male	38.2	36.3	27.4	25.7
<b>Language</b>				
Preferred language of service: English	34.1	32.5	24.8	22.6
Preferred language of service: French	46.7	45.8	36.7	30.3

	Year 2019	Year 2016	Year 2013	Year 2010
<b>Race</b>				
White	37.9	36.5	n/a	n/a
Other	41.2	37.5	n/a	n/a
East/Southeast Asian	S	S	n/a	n/a
Black	S	S	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	40.8	28.6	31.5	25.0
<b>Immigrant</b>				
Immigrants	39.4	n/a	n/a	n/a
Non-immigrants	37.7	n/a	n/a	n/a
<b>Education level</b>				
High school or less	34.8	34.1	26.4	23.9
Postsecondary	43.0	40.7	31.9	27.5

## About

This indicator is the percentage of acute care patients who strongly agreed that the hospital staff took their cultural values into account.

## Source

Hospital Acute Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, agree or strongly agree" to the question: The hospital staff took my cultural values and those of my family or caregiver into account.

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Unit	Interpretation	NBHC code
%	Higher is better	AC_APP07_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size