

Acute care patients who strongly agreed that the hospital staff took their cultural values into account

Unit : %

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|--|--------------|--------------|--------------|--------------|
| Province | | | | |
| New Brunswick | 37.9 | 36.4 | 28.3 | 24.9 |
| Hospitals | | | | |
| The Moncton Hospital | 37.0 | 32.4 | 24.5 | 20.6 |
| Sackville Memorial Hospital | 22.2 | 35.3 | 22.7 | 44.4 |
| Charlotte County Hospital | 50.0 | 25.6 | 18.8 | 16.2 |
| Grand Manan Hospital | 62.5 | S | 30.0 | 25.0 |
| Saint John Regional Hospital | 37.4 | 34.3 | 25.2 | 23.1 |
| Sussex Health Centre | 7.7 | 47.1 | 23.1 | 41.2 |
| Dr. Everett Chalmers Regional Hospital | 34.9 | 33.1 | 23.2 | 22.9 |
| Hotel-Dieu of St. Joseph | 44.4 | 36.0 | 24.1 | 23.7 |
| Oromocto Public Hospital | 29.0 | 23.1 | 26.9 | 13.3 |
| Upper River Valley Hospital | 25.4 | 31.6 | 33.3 | 30.4 |
| Miramichi Regional Hospital | 31.1 | 33.7 | 26.1 | 25.7 |
| Dr. Georges-L.-Dumont University Hospital Centre | 41.5 | 37.9 | 38.1 | 31.3 |
| Stella-Maris-de-Kent Hospital | 58.1 | 37.0 | 26.7 | 57.1 |
| Grand Falls General Hospital | 52.9 | 47.6 | 15.4 | 25.7 |
| Edmundston Regional Hospital | 42.2 | 49.0 | 37.9 | 25.6 |
| Hôtel-Dieu Saint-Joseph de Saint-Quentin | 66.7 | 53.3 | 38.9 | 42.9 |
| Campbellton Regional Hospital | 34.8 | 35.4 | 19.2 | 19.8 |
| Enfant-Jésus RHSJ† Hospital | 40.7 | 32.5 | 43.5 | n/a |
| Tracadie Hospital | 31.9 | 34.2 | 36.8 | 30.8 |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|---------------------------|--------------|--------------|--------------|--------------|
| Chaleur Regional Hospital | 41.4 | 51.2 | 33.8 | 25.4 |

Health zones

| | | | | |
|---|-------------|-------------|-------------|-----|
| Zone 1 - Moncton and South-East Area | 39.7 | 35.2 | 30.1 | n/a |
| Zone 1 - Moncton and South-East Area - Horizon | 36.5 | 32.5 | 24.4 | n/a |
| Zone 1 - Moncton and South-East Area - Vitalité | 43.2 | 37.8 | 37.1 | n/a |
| Zone 2 - Fundy Shore and Saint John Area | 37.8 | 34.2 | 24.9 | n/a |
| Zone 3 - Fredericton and River Valley Area | 33.8 | 32.5 | 24.4 | n/a |
| Zone 4 - Madawaska and North-West Area | 43.7 | 49.2 | 35.2 | n/a |
| Zone 5 - Restigouche Area | 34.8 | 35.4 | 19.2 | n/a |
| Zone 6 - Bathurst and Acadian Peninsula Area | 39.4 | 45.5 | 36.2 | n/a |
| Zone 7 - Miramichi Area | 31.1 | 33.7 | 26.1 | n/a |

Regional Health Authorities

| | | | | |
|-------------------------|-------------|-------------|-------------|-------------|
| Horizon Health Network | 35.9 | 33.2 | 24.7 | 23.1 |
| Vitalité Health Network | 41.4 | 41.8 | 34.5 | 27.6 |

Age

| | | | | |
|-------------|-------------|-------------|-------------|-------------|
| 18-64 | 40.9 | 40.1 | 27.8 | 26.3 |
| 65 and over | 36.2 | 33.9 | 28.8 | 23.7 |

Sex at birth

| | | | | |
|--------|-------------|-------------|-------------|-------------|
| Female | 37.5 | 36.6 | 29.2 | 24.1 |
| Male | 38.2 | 36.3 | 27.4 | 25.7 |

Language

| | | | | |
|--|-------------|-------------|-------------|-------------|
| Preferred language of service: English | 34.1 | 32.5 | 24.8 | 22.6 |
| Preferred language of service: French | 46.7 | 45.8 | 36.7 | 30.3 |

| | Year 2019 | Year 2016 | Year 2013 | Year 2010 |
|----------------------------|--------------|--------------|--------------|--------------|
| Race | | | | |
| White | 37.9 | 36.5 | n/a | n/a |
| Other | 41.2 | 37.5 | n/a | n/a |
| East/Southeast Asian | S | S | n/a | n/a |
| Black | S | S | n/a | n/a |
| Indigenous identity | | | | |
| Indigenous | 40.8 | 28.6 | 31.5 | 25.0 |
| Immigrant | | | | |
| Immigrants | 39.4 | n/a | n/a | n/a |
| Non-immigrants | 37.7 | n/a | n/a | n/a |
| Education level | | | | |
| High school or less | 34.8 | 34.1 | 26.4 | 23.9 |
| Postsecondary | 43.0 | 40.7 | 31.9 | 27.5 |

About

This indicator is the percentage of acute care patients who strongly agreed that the hospital staff took their cultural values into account.

Source

Hospital Acute Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, agree or strongly agree" to the question: The hospital staff took my cultural values and those of my family or caregiver into account.

| Unit | Interpretation | NBHC code |
|------|------------------|------------|
| % | Higher is better | AC_APP07_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size